

Important Notice Concerning Your Rights Under Your Company's Retirement Plan

September 8, 2021

We are pleased to announce that Johnson Financial Group (JFG) Retirement Plan Services (RPS) will be making significant enhancements to the content and tools available through your online retirement account access. The new features are designed to provide a more personalized experience to help you achieve your retirement goals. The new features include:

- A new and improved retirement income projection tool to help you meet your retirement goals
- More educational content about your company's retirement plan to help you better understand this important benefit, and how it can help you achieve future financial freedom
- Access to financial wellness content across a variety of topics to help you meet short and long term financial goals

To allow JFG RPS to begin adding these new features to your online retirement account access, we'll need to **temporarily** suspend access to your account. As a result of these changes, you temporarily will not be able to:

- direct or diversify investments in your individual accounts
- obtain a loan from the plan (as applicable)
- obtain a distribution from the plan
- change your contribution rate

This period, during which you will be unable to exercise these rights otherwise available under the plan, is called a **blackout period**. Whether or not you are planning retirement in the near future or thinking about adjusting your financial position within your retirement plan, we encourage you to carefully consider how this blackout period may affect you.

The blackout period for the plan will begin on October 13, 2021 at 3:00 pm CST and is anticipated to end the morning of October 21, 2021. You will be notified of any changes that impact the completion date of the blackout period.

Please note that your account balance will remain invested in the investments you have selected during this time. You will not be out of the market during this blackout period.

It is very important that you review and consider the appropriateness of your current investments in light of your inability to direct or diversify those investments during the blackout period.

For your long-term retirement security, you should give careful consideration to the importance of a well-balanced and diversified investment portfolio, taking into account all of your assets, income and investments.

Federal law generally requires that you be furnished this notice of a blackout period at least 30 days in advance of the last date on which you could exercise your affected rights immediately before the commencement of any blackout period so that you have sufficient time to consider the effect of the blackout period on your retirement and financial plans.

Once the blackout period has ended you will be notified by JFG RPS and your employer.

Key Information About Online Account Access

- **BEFORE the blackout period your DIRECT login link is:**
<https://secure.johnsontrust.com/reliusweb/default.aspx>
 - Please bookmark this link to be used from September 10, 2021 until October 21, 2021

- **AFTER the completion of the blackout period on October 21, 2021**
 - You may access your online account via the JFG website at <https://www.johnsonfinancialgroup.com/personal/> > Login > Other Personal Accounts > Retirement Plan Access
 - Your direct login link will be: participant.johnsonfinancialgroup.com
 - You will need to establish new login credentials and set up new security questions. We will communicate how to do this prior to the start of the blackout period in October. We will remind you of how to do this again after the blackout period ends **via a postcard mailing.**

Questions?

If you have questions about accessing your account **before the blackout period begins**, please call our Participant Service Center at **800-499-7631. We are available M-F, 7am-7pm, CST.**

If you have any questions concerning this notice, or during the blackout period, please contact your JFG RPS Account Manager:

- **Madison/Southcentral WI**
Katie Debs: 608.240.1886

- **Metro Milwaukee/Green Bay/Fox Valley**
Susanna Patterson: 414.287.6454