

How To Log In To MyJFG Friends & Family Online & Mobile



MyJFG Online

1. To log in, go to <https://digitalbanking.johnsonfinancialgroup.com/johnsonfinancialgrouponlinebanking/uux.aspx#/login>. As a reminder Internet Explorer is not a supported browser for MyJFG.
2. Enter your **eBanking User ID and Password**.
3. Select an **Authentication Method** via a call or text message to receive your secure access code.
4. Enter your **secure access code**.
5. You'll be prompted to **change your password**. Follow the password requirements.
6. **Register your device** - mobile phone, tablet or desktop.
7. You are all set to begin the **MyJFG experience**.
Once you change your password via desktop or mobile, please use your new password to log in going forward.

JOHNSON FINANCIAL GROUP

User ID
Password

Remember me

Log In

Forgot your password?

Please set your new password:

Password Requirements:

- Must be between 8 and 99 characters
- Must contain at least 1 number
- Password must contain a minimum of 1 lower case characters.
- Password must contain a minimum of 1 upper case characters.
- Password must contain a minimum of 1 special characters.
- Password may not be the same as last 12 passwords.
- May not be the same as current password

MyJFG Mobile

Apple iOS Devices

1. Download the Test Flight App:
<https://testflight.apple.com/join/NQr1ucRi>
2. Open the app and select **Continue** from Test Flight Welcome. Review and accept **Terms and Conditions**.
3. Download the **Johnson Financial Group mobile app**.
4. Open the app and log in using your **eBanking User ID and Password**.
5. If you've logged for the first time with your mobile device, follow steps 3-7 from MyJFG Online to change your password.

Android Devices

1. Download the test app:
<https://mdev.onlineaccess1.com/ngamautotest/apps/4233>
2. Select **4233-testflight** and then click **Fri Jun 4 2021 12:19:07** under the Android tab.
3. Choose **ARM Build** to download the **Johnson Financial Group mobile app**.
4. Open the app and log in using your **eBanking User ID and Password**.
5. If you've logged in for the first time with your mobile device, follow steps 3-7 from MyJFG Online to change your password.