

# MyJFG

Enrollment Guide



The enhanced digital banking solution is easy and intuitive so you can manage your money when and where it is convenient for you. You will have access to handle many, if not all, of your day-to-day banking needs in one consistent experience through your desktop, mobile phone or tablet.

## Get Started

1. Visit **JohnsonFinancialGroup.com** and select **Enroll in MyJFG** from the Personal Login box.
2. Mobile user? Download the **Johnson Financial Group mobile app** from the Apple App Store or Google Play Store and click on **Enroll in MyJFG**.
3. To complete enrollment, follow the prompts provided.
4. Provide your personal profile information.
5. Review your contact information. Select the **type of account** and enter the **account number** you are enrolling with.
6. Create your **User ID and Password** using the password requirements provided.
7. Next, you'll be prompted to **select an Authentication Method** via a call or text message to your primary phone number listed. Please be near your device to receive the **Secure Access Code**.
8. Enter your **Secure Access Code**.
9. Once the enrollment is complete, you'll be asked to login in and enter a **new Secure Access Code** delivered to your primary phone number via a call or text message.
10. Enjoy the convenience of MyJFG!

A screenshot of the 'Welcome!' enrollment page. The page has a white background with a dark blue header. The main content area is white and contains the following text: 'Welcome!' in a large, bold, dark blue font. Below it, in a smaller font, is 'Enter your information to enroll and begin setting up your profile. If you are a business or commercial client, please contact your advisor to enroll.' There are four input fields: 'First Name', 'Last Name', 'Date of Birth' (with a dropdown menu showing 'mm/dd/yyyy'), and 'Social Security Number'. Below the input fields are two buttons: 'SUBMIT' and 'BACK TO LOGIN'. At the bottom, there is a small note: 'Only numbers will be accepted. Please remove any dashes.' and a link: 'To assist the enrollment process, use the Back to Login button instead of the back arrow to your browser.'A screenshot of the 'Enrollment' page. The page has a white background with a dark blue header. The main content area is white and contains the following text: 'Enrollment' in a large, bold, dark blue font. Below it, in a smaller font, is 'Create your User ID and Password. Review and accept the Terms and Privacy Policy to complete enrollment.' There are three input fields: 'User ID', 'Password', and 'Confirm Password'. Below the 'Password' field, there are 'Password requirements:' listed as: 'At least 8 characters', 'At least one letter', 'At least one number', 'At least one special character', 'At least one character from the set: !@#\$%^&\*~', and 'Does not contain your User ID, first or last name'. Below the 'Confirm Password' field, there is a checkbox labeled 'I agree to the Terms and Privacy Policy'.A screenshot of the 'Secure Access Code' login page. The page has a white background with a dark blue header. The main content area is white and contains the following text: 'Secure Access Codes are temporary, one-time use codes and are active for 5 minutes after they have been requested. If you haven't received your code, please contact us at 888.769.3796 for assistance.' Below this text is the Johnson Financial Group logo and the text 'Enter your Secure Access Code'. There is an input field for the code and a 'SUBMIT' button.

## Questions?

For additional information, please contact your Advisor or the **Johnson Financial Group Customer Support Center at 888.769.3796**.

