



Voiding Issued Checks

On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day.

Click an account tile to view details and transaction history.

- Home
- Message Center
- Transactions
- Cash Management
 - Payments
 - ACH Pass-Thru
 - DepositPartner - SSO
 - Lockbox
 - Tax Payment
 - JFG One Card
 - Merchant Services
 - Recipient Address Book
 - Subsidiaries
 - Positive Pay**
 - Business Gateway
 - Positive Pay
 - Small Business Credit C...
- Transfers
- Locations

Home

ACCOUNTS

Current: \$125.81

RLC VARIABLE 200201

Current Balance

\$4.10

VARIABLE COMMERCIAL 200202

Current Balance

\$9.50

Test Checking **5801

Available Balance

\$71.45

Current Balance

\$71.45

COMMERCIAL CHECKING **2687

Available Balance

\$24.57

Current Balance

\$24.57

COMMERCIAL CHECKING **8091

Available Balance

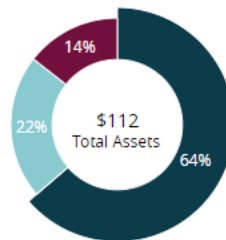
\$16.19

Current Balance

\$16.19

ACCOUNT SUMMARY

Assets Debts



Test Checking
XXXXXX5801

Available Balance

Current Balance

View Transactions

\$71.45

< Previous

Next >

Select **Positive Pay** under the **Cash Management** menu.

On Thursday, November 26th, no electronic transactions will be processed. Johnson Financial Group will be closed in observance of Thanksgiving Day.

Johnson Financial Group will be closed in observance of Thanksgiving Day.

Loading...



You will see a Loading screen as the Single Sign On connects to the Positive Pay system. Please note, there may be a delay as the system loads.

On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day. X

- Home
- Message Center ²
- Transactions
- Cash Management
- Payments
- ACH Pass-Thru
- DepositPartner - SSO
- Lockbox

Positive Pay

[Launch Advanced Options](#)

Exceptions

Add Check

All Accounts

Search

Decisions Needed

No exceptions

No exceptions

The integrated AccessJFG Positive Pay page is limited to Exception Processing and Adding Issued Checks.

For full positive pay functionality, please click **Launch Advanced Options** to enter the full Positive Pay platform.

- Positive Pay
- Small Business Credit C...
- Transfers
- Locations
- Reports

Total Exceptions (0) \$0.00 | Total Decisions (0) \$0.00

Submit All Decisions

Collapse All -

! Exception Processing

Quick Exception Processing

Client Maintenance

File Mapping

User Setup (Client)

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Payee Match Report

Audit Reports


Transaction Audit Log

System Reports

Issued Check Processing Log

_NOTLIVEETMSJohnsonFinancialGroupWI

Welcome to



Positive Pay System

Please decision all exceptions by 1:00PM CST.

To void a previously issued check, select **Void a Check** under the **Transaction Processing** menu.



Collapse All -

_NOTLIVEETMSJohnsonFinancialGroupWI

Client: Test Client

- ! Exception Processing
 - Quick Exception Processing
- Client Maintenance
 - File Mapping
 - User Setup (Client)
- Transaction Processing
 - Submit Issued Check File
 - Add New Issued Check
 - Void a Check
 - Check Search
- Transaction Reports
 - Daily Checks Issued Summary
 - Stops and Voids
 - Exception Items
 - Correction Report
 - Stale Dated Checks
 - Payee Match Report
- Audit Reports
 - Transaction Audit Log
- System Reports
 - Issued Check Processing Log

Void a Check

Step 1. Enter check information.

Account ID: <Not Selected> ▼

Check Number:

Check Amount:

Issued Date:

Step 2. Click the "Find Matching Check" button to find the check.

Find Matching Check

Step 3. Verify the check that will be voided.

Step 4. Click the "Void Check" button to complete the void process.

Void Check

Note: Void history is retained within the system for 90 days after an item has been voided.

On the Void a Check screen, in **Step 1** enter the information of the check you would like to Void.

Account ID: Select the Account number the check was issued from
Check Number: Enter the Check Serial Number
Check Amount: Enter the Dollar Amount of the check (optional field)
Issued Date: Enter the date of the check (optional field)

In **Step 2**, click **Find Matching Check**

Void a Check

Step 1. Enter check information.

Account ID:

Test 2630

Check Number:

112233

Check Amount:

1.00

Issued Date:

10/09/2020

Step 2. Click the "Find Matching Check" button to find the check.

Find Matching Check

Step 3. Verify the check that will be voided.

Account ID	Check #	Check Amount	Issued Date
Test 2630	112233	1.00	10/9/2020

Step 4. Click the "Void Check" button to complete the void process.

Void Check

Note: Void history is retained within the system for 90 days after an item has been voided.

In **Step 3**, the system will search for a matching check. If it finds the check, you will see the details listed. See next page for instructions if a matching check is not found.

In **Step 4**, click **Void Check**.

You will receive an alert at the top of the page indicating the check has been voided.

⚠️ Check was not found. This voided check will be added to the system.

_NOTLIVEETMSJohnsonFinancialGroupWI

Client: Test Client

Void a Check

Step 1. Enter check information.

Account ID:

Test 2630

Check Number:

112255

Check Amount:

1.00

Issued Date:

10/09/2020

Step 2. Click the "Find Matching Check" button to find the check.

Find Matching Check

Step 3. Verify the check that will be voided.

Step 4. Click the "Void Check" button to complete the void process.

Add Check

Note: Void history is retained within the system for 90 days after an item has been voided.

If no matching check is found, you will receive an alert at the top of the page.

In **Step 4**, click **Add Check** to add the check as a voided check in the system. Check amount and Issued Date will need to be entered to manually enter a void.

You will receive an alert at the top of the page indicating the check has been voided.

Void a Check

Step 1. Enter check information.

Account ID: Test 2630

Check Number: 112234

Check Amount:

Issued Date:

Step 2. Click the "Find Matching Check" button to find the check.

Find Matching Check

Step 3. Verify the check that will be voided.

Account ID	Check #	Check Amount	Issued Date
Test 2630	112234	0.50	10/9/2020

Step 4. Click the "Void Check" button to complete the void process.

Void Check

Note: Void history is retained within the system for 90 days after an item has been voided.

If the check has already been paid, you will receive a warning message at the top of the page. A paid check cannot be voided.

Additional Resources and Support

- For additional resources, including “how-to” guides, please visit our online Client Resources page at:
 - » <https://www.johnsonfinancialgroup.com/client-resources>
- If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.

