Reports in Positive Pay

For Reconciliation Reports, please see Reconciliation Reports user guide

Welcome, Kyle Kasbohm

On Thursday, November 26th, no electronic transactions will be pr... ...inancial Group will be closed in observance of Thanksgiving Day. ✕

- Home
- Message Center [2]
- Transactions
- Cash Management
  - Payments
  - ACH Pass-Thru
  - DepositPartner - SSO
  - Lockbox
  - Tax Payment
  - JFG One Card
  - Merchant Services
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  - Subsidiaries
  - Positive Pay
  - Business Gateway
  - Positive Pay
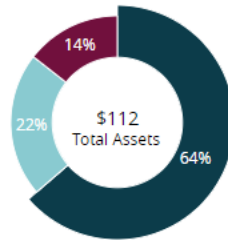 - Small Business Credit C...
- Transfers
- Locations
- Reports

Loading...

You will see a Loading screen as the Single Sign On connects to the Positive Pay system. Please note, there may be a delay as the system loads.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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ACCESS JFG

On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day. ✕

- 🏠 Home
- ✉² Message Center
- 💳 Transactions ⌄
- 🏢 Cash Management ⌃
  - Payments
  - ACH Pass-Thru
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  - Small Business Credit C...
- ≡ Transfers ⌄
- 📍 Locations
- 📊 Reports ⌄

Positive Pay

Launch Advanced Options

Exceptions | Add Check

All Accounts ⌄

🔍 Search

Decisions Needed ⌄

No exceptions

No exceptions

The integrated AccessJFG Positive Pay page is limited to Exception Processing and Adding Issued Checks.

For full positive pay functionality, please click **Launch Advanced Options** to enter the full Positive Pay platform.

Total Exceptions (0) $0.00 | Total Decisioned (0) $0.00

Submit All Decisions

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Exception Processing

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Welcome to

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Positive Pay System

Please decision all exceptions by 1:00PM CST.

Paid Items Extract is a report that will show all paid checks on an account

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Paid Items Extract (XLS - Paid Checks Only)

Step 1. Select "Account ID" and "Extract through date".

Account ID: Test 3666

Extract from date: _____ (optional)

Extract through date: 11/09/2020

Step 2. Click the "Create File and Report" button.

Create File and Report

Step 3. View Report or File By Clicking on Links in Grid Below.

Account ID	File	Report	Date Created	Extract From Date	Extract Thru Date	Item Count

Enter your search criteria on this screen.

Account ID: Select the Account
Extract from date: optional field to select a start date for the extract. If no date is selected, it will go back to the previous "extract through date" or will go as far back as information is available if no prior extract has been completed.
Extract through date: enter the end date for the extract report.

Click **Create File and Report** to create the Paid Items Extract report. The report will show at the bottom of the screen. If no checks are available in the criteria, you will receive an alert saying that there are no items to be found; no report will be created.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Client: Sales Team Group

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Paid Items Extract (XLS - Paid Checks Only)

date".

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eport

in Grid Below.

Your reports will show at the bottom of the screen. The most recent report will be on the top. Click **View File** to export the information into an Excel file. Click **View Report** to view the information on your internet browser. Click **Remove** if you'd like to remove the extract report.

	Account ID	File	Report	Date Created	Extract From Date	Extract Thru Date	Item Count	
1	Test 3666	View File	View Report	11/01/20 12:23 PM	10/12/2020	11/01/2020	1	Remove
2	Test 3666	View File	View Report	10/30/20 10:23 AM		10/30/2020	10	Remove
3	Test 3666	View File	View Report	10/29/20 01:16 PM		10/29/2020	10	Remove
4	Test 3666	View File	View Report	10/28/20 03:42 PM		10/28/2020	14	Remove

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Welcome to

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Positive Pay System

Please decision all exceptions by 1:00PM CST.

ACH Transaction Search is a report that will show ACH Exception Transaction history and status (decision) of those exceptions.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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ACH Transaction Search

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Collapse All -

Account ID

All Account IDs

Paid Date From

Paid Date To

SEC Code

All SEC Codes

Note: Transaction history is retained within the system for 90 days after an item has paid.

Search

Fill in this page for your search criteria.

Account ID: Select the Account or all accounts.
Paid Date From & Paid Date To: Select the date range for your search. If you leave these fields blank, it will search all available history
SEC Code: Select the SEC Code. Unless you are searching for a specific SEC code, it is suggested you leave the search for All SEC Codes.

Click **Search** when completed.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Account ID ↑	Company ID	SEC Code	DR/CR	Amount	Transaction Description	Paid Date	Status	
Test 3666	1789456123	PPD	DR	$0.12	PREAUTH ACH DEBIT CM Test Co PPay Test 20...	10/19/2020	Returned	⋮
Test 3666	1789456123	PPD	DR	$0.23	PREAUTH ACH DEBIT CM Test Co PPay Test 20...	10/19/2020	Returned	
Test 3666	1789456123	PPD	DR	$0.34	PREAUTH ACH DEBIT CM Test Co PPay Test 20...	10/19/2020	Returned	
Test 3666	1789456123	PPD	DR	$0.45	PREAUTH ACH DEBIT CM Test Co PPay Test 20...	10/19/2020	Returned	⋮
Test 3666	1789456123	PPD	DR	$0.56	PREAUTH ACH DEBIT CM Test Co PPay Test 20...	10/19/2020	Returned	⋮
Test 3666	1789456123	PPD	DR	$0.67	PREAUTH ACH DEBIT CM Test Co PPay Test 20...	10/19/2020	Returned	⋮
Test 3666	1789456123	PPD	DR	$0.78	PREAUTH ACH DEBIT CM Test Co PPay Test 20...	10/20/2020	Returned	⋮
Test 3666	1789456123	PPD	DR	$0.89	PREAUTH ACH DEBIT CM Test Co PPay Test 20...	10/20/2020	Returned	⋮
Test 3666					...CH DEBIT CM Test Co PPay Test 20...	10/20/2020	Paid	⋮
Test 8091					...CH DEBIT CM Test 2 PPay Test 201...	10/21/2020	Returned	⋮

Edit record

View record

ℹ

Showing **1-10** of **77** res...

View 10 ⌄

After your search, you will see a list of your ACH Transaction exceptions along with the Status/Decision on the exception. Click the Kabob menu to either **Edit Record** or **View Record**. Editing the record will allow you to add notes about the transaction.
Viewing the record will give you more details about the transaction, including who decisioned the item.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Positive Pay System

Please decision all exceptions by 1:00PM CST.

Daily Checks Issued Summary is a report that will show a summary of Checks issued each day. Summary includes the date, account, number of checks, and total amount of all checks. Note, this report is detailed by the Issued Date, not the Input Date for checks.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Issued Check Processing Log

Daily Checks Issued Summary

Account ID

All Account IDs

Issued Date From

11/09/2020

Issued Date To

11/09/2020

Search

Fill in this page for your search criteria.

Account ID: Select the Account or all accounts.
Issued Date From & Paid Date To: Select the date range for your search.

Click **Search** when completed.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Daily Checks Issued Summary

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Issued Date	Account ID	Check Count	Amount Total	
10/05/2020	Test 8091	1	$17.25	
10/10/2020	Test 8091	1	$17.85	
10/17/2020	Test 8091	1	$20.00	
10/18/2020	Test 8091	1	$256.35	
10/19/2020	Test 8091	7	$70.05	
10/20/2020	Test 3666	12	$56.80	
10/20/2020	Test 8091	22	$130.95	
10/21/2020	Test 3666	2	$1.19	
10/21/2020	Test 8091	4	$4.60	
10/22/2020	Test 3666	12	$21.84	
			$40,799.95	

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View 10

After the search, your report will generate on the next screen.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Welcome to

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Positive Pay System

Please decision all exceptions by 1:00PM CST.

Stops and Voids is a report that will show a details of Checks that are marked as Voided or Stopped.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Stops and Voids

Account ID

All Account IDs

Status

All Statuses

Check Number From

Check Number To

Date

Issued

Date From

Date To

Fill in this page for your search criteria.

Account ID: Select the Account or all accounts.
Status: Select the Status (Void or Stopped) or select All Statuses
Check Number From & To: Search for a range of check numbers or leave blank for all checks
Date: You can search by the Issued Date, Voided Date, or Stop Placed Date
Date From & To: Search for a Date Range or leave blank for all dates

Click **Search** when completed.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Stops and Voids

Account ID	Check Number	Amount	Issued Payee	Issued Date	Requested Stop Payment Date	Requested and Placed Stop Payment Date	Item Stopped Date	Void Date
Test 8091	1001	$1.11	Ppay test compa...	10/19/2020				10/20/2020
Test 8091	1002	$1.12	Ppay Test Comp...	10/26/2020		10/19/2020		
Test 8091	1004	$1.14	Ppay Test Comp...	10/26/2020				10/26/2020
Test 8091	1011	$1.11	Ppay test compa...	10/20/2020				10/21/2020
Test 3666	1012	$1.12	Ppay test compa...	10/27/2020		10/26/2020		
Test 8091	1012	$1.12	Ppay Test Comp...	10/27/2020		10/20/2020		
Test 8091	1014	$1.14	Ppay test compa...	10/20/2020				10/20/2020
Test 8091	1019	$1.19	Ppay test compa...	10/20/2020				10/21/2020
Test 3666	1022	$1.12	Ppay Test Comp...	10/28/2020				
Test 3666	1024	$1.14	Ppay Test Comp...	10/28/2020				10/28/2020
		$1,892.20						

Showing 1-10 of 35 results

View 10

The following page will show the results of your search. The columns after the Issued Date column will indicate the date a check was Voided or when a stop was placed on the check.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Please decision all exceptions by 1:00PM CST.

Exception Items is a report that will show the history of exceptions.

Exception Items

Account ID

All Account IDs

Exception Date From

11/05/2020

Exception Date To

Transaction Type

Both check and ACH exceptions

☐ Include Reversals

Check Number From

Check Number To

Decision

All Decisions

Reason

All Reasons

Fill in this page for your search criteria.

Account ID: Select the Account or all accounts.
Exception Date From & To: Search for a range of dates or leave blank for all dates
Transaction Type: Search for Check Exceptions, ACH Exceptions, or both
Check Number From & To: Search for a Check Range or leave blank for all checks
Decision: Search for Pay, Return, or All Decisions
Reason: Search for specific return Reasons or select All

Click **Search** when completed.

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‹ **Back to Search Parameters**

Account ID ↑	Check Number	Amount	Issued Payee	Paid Date	Input Date	Exception	Transaction Description	Decision	Reason	Decisioned By	
Test 3666	0	$0.12		10/19/2020	10/20/2020 (M)	UNAUTHORIZE...	PPD/DR1789456123 - PREAUT...	Return	Past Deadlin...	SYSTEM	⋮
Test 3666	0	$0.23		10/19/2020	10/20/2020 (M)	UNAUTHORIZE...	PPD/DR1789456123 - PREAUT...	Return	Past Deadlin...	SYSTEM	⋮
Test 3666	0	$0.34		10/19/2020	10/20/2020 (M)	UNAUTHORIZE...	PPD/DR1789456123 - PREAUT...	Return	Past Deadlin...	SYSTEM	⋮
Test 3666	0	$0.45		10/19/2020	10/20/2020 (M)	UNAUTHORIZE...	PPD/DR1789456123 - PREAUT...	Return	Past Deadlin...	SYSTEM	⋮
Test 3666	0	$0.56		10/19/2020	10/20/2020 (M)	UNAUTHORIZE...	PPD/DR1789456123 - PREAUT...	Return	Past Deadlin...	SYSTEM	⋮
Test 3666	0	$0.67		10/19/2020	10/20/2020 (M)	UNAUTHORIZE...	PPD/DR1789456123 - PREAUT...	Return	Past Deadlin...	SYSTEM	⋮
Test 3666	0	$0.78		10/20/2020	10/21/2020 (M)	UNAUTHORIZE...	PPD/DR1789456123 - PREAUT...	Return	Past Deadlin...	SYSTEM	⋮
Test 3666	0	$0.89		10/20/2020	10/21/2020 (M)	UNAUTHORIZE...	PPD/DR1789456123 - PREAUT...	Return	Unauthorized	tbrach-stgroup	⋮
Test 3666	0	$0.90		10/20/2020	10/21/2020 (M)	UNAUTHORIZE...	PPD/DR1789456123 - PREAUT...	Pay		jthiede-stgroup	⋮
Test 3666	1001	$1.01		10/2						sthomsen	⋮
		$121.98									ⓘ

Showing **1-10** of **145** results

View 10 ⌄

The following page will show the results of your search. Please note, if the Decisioned By column says "SYSTEM" that means that no decision was made by the deadline and the system default was applied to that exception.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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! **Exception Processing**

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Positive Pay System

Please decision all exceptions by 1:00PM CST.

Stale Dated Checks is a report that will show your Stale Dated Items. The default setting for Stale Dated items is 180 days after their issue date.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Stale Dated Checks

Account ID

All Account IDs

Stale Dated As Of

11/09/2020

Check Number From

Check Number To

Issued Date From

Issued Date To

Input Date From

Input Date To

Fill in this page for your search criteria.

Account ID: Select the Account or all accounts.

Stale Date As Of: Search for a specific date to show checks that were stale as of that date or leave blank for all dates

Check Number From & To: Search for a Check Range or leave blank for all checks

Issued Date From & To: Search for an Issued Date Range or leave blank for all Issued Dates

Input Date From & To: Search for an Input Date Range or leave blank for all Input Dates

Click **Search** when completed.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Account ID	Check Number	Amount	Issued Payee	Issued Date	
Test 8091	5955	$100.17	Finley	10/20/2019	⋮
		$100.17			ⓘ

Showing 1 result

1

View 10 ⌄

After the search, your report will generate on the next screen. If no checks match your criteria, you will receive an alert on the search screen.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Client: Sales Team Group

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Please decision all exceptions by 1:00PM CST.

Payee Match Report is a report that will show your paid checks and how the system read the Payee compared to your Issued Payee

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Account ID

All Account IDs

Paid Date From

Paid Date To

Check Number From

Check Number To

Note: Transaction history is retained within the system for 90 days after an item has paid.

Search

Fill in this page for your search criteria.

Account ID: Select the Account or all accounts.
Paid Date From & To: Search for a Paid Date Range or leave blank for all Issued Dates
Check Number From & To: Search for a Check Range or leave blank for all checks

Click **Search** when completed.

< **Back to Search Parameters**

Client	Account ID	Account Number	Check Number	Amount	Issued Payee	Paid Date	Payee Match Check Payee	Confidence Level ↓	
Core Team Gr			3907	$3,296.50	PRO	12/01/2020	PRO-	1000	⋮
Core Tea				$375.00	BARI	12/01/2020	BARR	1000	⋮
Core Tea				$17,204.88	JUMI	12/01/2020	JUMP	1000	⋮
Core Tea				$585.00	PEDI	12/01/2020	PEDR	1000	⋮
Core Tea				$1,837.07	ATLA	12/01/2020	ATLA	1000	⋮
Core Tea				$160.44	SAM	12/01/2020	SAMY	1000	⋮
Core Tea				$110,508.60	ELLIC	12/01/2020	ELLIC	963	⋮
Core Tea				$153,491.15	AFFC	12/01/2020	AFFO	962	⋮
Core Tea				$17,584.45	AFFC	12/01/2020	AFFO	962	⋮
Core Tea				$108,070.21	STOI	12/01/2020	STON	960	⋮
				$9,291,915.55					

View check images

View record

This report will show the checks that cleared your account along with the Confidence Level of payee matching, which is how the system determines if a payee mismatch exception will generate.

Click the kabob menu to **View Check Images** or to **View Record** for more details.

Showing **271-280** of **316** results

< 1 ... 26 27 **28** 29 30 ... 32 >

View 10 ⌄

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Client: Sales Team Group

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Positive Pay System

Please decision all exceptions by 1:00PM CST.

Transaction Audit Log is an administrative report that will show audit logs of your user's activity in the Positive Pay system.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Transaction Audit Log

Client:	**Sales Team Group**
Account ID:	All Account IDs

	Start	End
Input Date:	11/09/2020	11/09/2020
Transaction Type:	Check Transactions	
Check Number:		
ACH Description:		
User:	<All Users>	
Maximum # of Records:	500	

Produce Report

Note: Transaction history is retained within the system for 90 days after an item has paid.

Fill in this page for your search criteria.

Account ID: Select the Account or all accounts.
Input Date Start & End: Search for activity over a date range
Transaction Type: Select Check or ACH Transactions
Check Number/ACH Description: Enter a check number or ACH Description depending on your Transaction type chosen. Or leave blank for all information
User: Select a specific user or choose All Users
Maximum # of Records: Choose how many records you want the system to pull

Click **Produce Report** when completed.

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Collapse All -

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☰ ⭐   🏠 ❓ 🔔41 ⚙️

Collapse All -

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| 11/02/2020 | - | 11/09/2020 | Refresh | 📊 | 🖨️ | **Back to Filter** |

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Issued Check Processing Log

Client: Sales Team Group   Account ID: Test 3666   Check #: 23864   Amount: $0.01

Issued item approved by talesch-stgroup	Date: 11/09/2020
Field Name	**Old Value**
Account ID	
Account Number	
AutoDecisioned	
Bank Stop Payment Flag	
Check Amount	
Check Number	
Exception Decision Pending Approval	
Exception Scrub Status	
IsSameDay	
Issued Date	
Notes	
Paid	
Paid Date	1/1/1900
Paid Exception	No
Paid Exception Date	1/1/1900
Payee	Kyle Testing
Payee Match Confidence	0
Req. Remove Stop Payment	No
Req. Stop Payment	No
Reversal Flag	No
Submission Type	Manual
Void	No
Void Date	1/1/1900
Waive Service Charges	No

Client: Sales Team Group   Account ID: Test 3666   Check #: 1045   Amount: $1.15

SYSTEM SET DEFAULT DECISION	Date: 11/06/2020 1:00 PM	User Changed: SYSTEM
Field Name	**Old Value**	**New Value**
Decision Name		Return
Last Updated User		SYSTEM
LastUpdatedDate	0	Nov 6 2020 1:00PM

Client: Sales Team Group   Account ID: Test 3666   Check #: 1045   Amount: $1.15

Inserted exception record from bank for check 1045	Date: 11/06/2020 4:15 AM	User Changed: SYSTEM
Field Name	**Old Value**	**New Value**
NEW RECORD FROM BANK SYSTEM	0	0

Client: Sales Team Group   Account ID: Test 8091   Check #: 1   Amount: $0.00

Inserted transaction record from bank	Date: 11/06/2020 4:15 AM	User Changed: SYSTEM

The report will generate.

In the upper left portion of the screen, you can update the date range and refresh the report. You can also export the report into an Excel File or Print the report.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Collapse All -

Welcome to

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Positive Pay System

Please decision all exceptions by 1:00PM CST.

Transaction Filters/Blocks will show any general rules on your account for ACH Positive Pay

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Transaction Filters / Blocks

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Account iD	Company ID	SEC Code	From Tran Code	Thru Tran Code	Debits or Credits	Minimum Filter Amount	Notification Type	
Ops1000		ALL - All Standar...			Debits Only	$0.00	Create Exception	⋮

Showing **1** result

1

View 10 ⌄

The screen will show your general rules. A rule like the one above shows that the standard filter for all ACH Debits is to create an exception (unless an Authorization rule exists for the transaction).

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! Exception Processing

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Welcome to

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Positive Pay System

Please decision all exceptions by 1:00PM CST.

Issue Check Processing Log shows a history of the inputting of Issued Checks. It is also where Approvals of Issued Checks can be done for companies using Dual Control (See Approving Issued Items for Dual Control user guide for those instructions).

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Issued Check Processing Log

Issued Check Processing Log

Input Date From

11/09/2020

Input Date To

11/09/2020

Note: Issued check file processing history is retained within the system for 365 days. Transaction history is retained within the system for 90 days after an item has paid.

Search

Choose your **Input Date From & To** range for your search criteria.

Click **Search.**

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Filter: Status set ⌄

Account ID	File Mapping Format	Status	Items	Amount	Input Date	File Name	
Test 3666	N/A	✓ Processed	1	$1.13	10/30/2020 10:58 AM (M)	N/A	⋮
Test 3666	N/A	✓ Processed	1	$1.23	10/30/2020 10:57 AM (M)	N/A	⋮
Test 3666	N/A	✓ Processed	1	$0.01	11/09/2020 3:45 PM (M)	N/A	⋮
Test 3666	pfenton	✓ Processed	4	$9,000.00	10/26/2020 7:11 PM	pfenton_Ppay_File__for_Test...	⋮
Test 3666	pfenton test	✓ Processed	4	$22.00	10/28/2020 5:00 PM	Pfenton_test_Ppay_File__for...	⋮
Test 3666	Sarah M Test	✓ Processed	3	$11.06	10/28/2020 2:04 PM	Ppay_File__for_Testing.xlsx	⋮
		...essed	10	$11.55	10/29/2020 8:24 AM	Ppay_File__for_Testing.xlsx	⋮
		...essed	3	$2.75	10/20/2020 5:24 PM	Copy_of_Ppay_File__for_Tes...	⋮
		...essed	12	$7.50	10/28/2020 5:00 PM	Copy_of_Ppay_File__for_Tes...	⋮
		...essed	9	$54.05	10/20/2020 5:24 PM	ppay_file__for_testing.xls...	⋮

Download file

View record

1 ... 4 5 **6** 7 8 ... 14 >

The following screen will show the results of your search. Click the Kabob menu on the right and click **View Record** to view further details about the record. If checks were uploaded via an Issued Check File, click **Download File** to download a copy of the file that was uploaded.

Processing Totals (All Pages)

File Status	Total Items	Total Amount
Processed	172	$84,977.13

Additional Resources and Support

- For additional resources, including "how-to" guides, please visit our online Client Resources page at:
  - » https://www.johnsonfinancialgroup.com/client-resources

- If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.