Positive Pay Alerts

ACCESS JFG U

On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day. ✕

Click an account tile to view details and transaction history. ✕

🏠 Home	
✉² Message Center	
💳 Transactions ⌄	
🏢 Cash Management ⌃	
Payments	
ACH Pass-Thru	
DepositPartner - SSO	
Lockbox	
Tax Payment	
JFG One Card	
Merchant Services	
Recipient Address Book	
Subsidiaries	
Positive Pay	
Business Gateway	
Positive Pay	
Small Business Credit C...	
☰ Transfers ⌄	
📍 Locations	

Home 🖨

| DepositPartner	›
Positive Pay	›
Business Gateway	›

ACCOUNTS ✏ ⌃

Current: $125.81 ⓘ

RLC VARIABLE 200201 ⋮
Current Balance $4.10

VARIABLE COMMERCIAL 200202 ⋮
Current Balance $9.50

Test Checking **5801 ⋮
Available Balance   **$71.45**
Current Balance $71.45

COMMERCIAL CHECKING **2687 ⋮
Available Balance   **$24.57**
Current Balance $24.57

COMMERCIAL CHECKING **8091 ⋮
Available Balance   **$16.19**
Current Balance $16.19

ACCOUNT SUMMARY

Assets   Debts

14%   22%   64%

$112 Total Assets
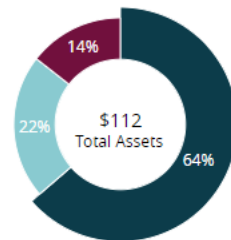
Test Checking
XXXXXX5801

Available Balance
Current Balance $71.45
View Transactions

‹ Previous   Next ›

Select **Positive Pay** under the **Cash Management** menu.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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- 📍 Locations
- 📊 Reports ⌄

Loading...

⟳
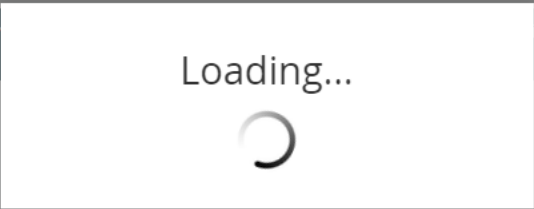
You will see a Loading screen as the Single Sign On connects to the Positive Pay system. Please note, there may be a delay as the system loads.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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- 📍 Locations
- 📊 Reports ⌄

Positive Pay

Launch Advanced Options

| Exceptions | Add Check |

All Accounts ⌄

🔍 Search

Decisions Needed ⌄

No exceptions

No exceptions

The integrated AccessJFG Positive Pay page is limited to Exception Processing and Adding Issued Checks.

For full positive pay functionality, please click **Launch Advanced Options** to enter the full Positive Pay platform.

Total Exceptions **(0)** $0.00 | Total Decisioned **(0)** $0.00

Submit All Decisions

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Collapse All -

Client: Sales Team Group

- **Exception Processing**
  - Quick Exception Processing
- **Client Maintenance**
  - File Mapping
  - ACH Authorization Rules
  - User Setup (Client)
- **Transaction Processing**
  - Submit Issued Check File
  - Add New Issued Check
  - Void a Check
  - Check Search
  - Paid Items Extract
  - ACH Transaction Search
  - ACH Reporting Files
- **Transaction Reports**
  - Daily Checks Issued Summary
  - Stops and Voids
  - Exception Items
  - Stale Dated Checks
  - Account Reconciliation Summary
  - Check Reconciliation Summary
  - Deposit Reconciliation Summary
  - Payee Match Report
- **Audit Reports**
  - Transaction Audit Log
- **System Reports**
  - Transaction Filters / Blocks
  - Issued Check Processing Log

Welcome to

JOHNSON
FINANCIAL GROUP®

Positive Pay System

Please decision all exceptions by 1:00PM CST.

To update alerts, choose **User Setup (Client)** under the **Client Maintenance** menu.

NOTE: If you don't have this menu option, you will need to ask your company administrator to update your alerts for you.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Menu (left sidebar)

- **Exception Processing**
  - Quick Exception Processing
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Collapse All -

User Setup (Client)

Choose Company: Sales Team Group

User Status: Active   Search...   Search   Reset   31 of 31 records

Name	User Name	Email Address	Last Logged On	Status	
Alesch, Tricia	tales	financialgroup.com	11/9/2020 3:48 PM	Active	Edit | Copy
Bair-Frazee, Karen	kbfra	financialgroup.com	--	Active	Edit | Copy
Berndt, Sarah	sber	financialgroup.com	--	Active	Edit | Copy
		financialgroup.com	11/12/2020 10:38 AM	Active	Edit | Copy
		nsonfinancialgroup.com	10/29/2020 8:53 AM	Active	Edit | Copy
		@johnsonfinancialgroup.com	10/19/2020 1:21 PM	Active	Edit | Copy
		sonfinancialgroup.com	11/3/2020 2:48 PM	Active	Edit | Copy
		financialgroup.com	11/18/2020 8:35 AM	Active	Edit | Copy
		financialgroup.com	10/30/2020 1:12 PM	Active	Edit | Copy
		ancialgroup.com	--	Active	Edit | Copy
		financialgroup.com	11/22/2020 6:33 PM	Active	Edit | Copy
		onfinancialgroup.com	--	Active	Edit | Copy
		financialgroup.com	10/23/2020 8:21 AM	Active	Edit | Copy
Johnson-Milkie, Julie	jjmilk	johnsonfinancialgroup.com	10/21/2020 9:47 AM	Active	Edit | Copy
Kasbohm, Kyle	kkas	sonfinancialgroup.com	12/1/2020 12:57 PM	Active	Edit | Copy
Maier, Jason	jmai	nancialgroup.com	10/26/2020 9:32 AM	Active	Edit | Copy
Markowski, Gloria	gma	nsonfinancialgroup.com	10/30/2020 12:03 PM	Active	Edit | Copy
Markowski2, Gloria2	gma	nsonfinancialgroup.com	10/30/2020 8:46 AM	Active	Edit | Copy
Montemurro, Sarah	smo	hnsonfinancialgroup.com	12/1/2020 7:10 AM	Active	Edit | Copy
Naylor, Samone	snay	financialgroup.com	10/26/2020 10:48 AM	Active	Edit | Copy
Paine, Cheryl	cpair	financialgroup.com	10/30/2020 4:22 PM	Active	Edit | Copy
Pichelman, Jessica	jpich	sonfinancialgroup.com	11/2/2020 12:10 PM	Active	Edit | Copy
Plehn, Sarah	splel	financialgroup.com	10/29/2020 1:14 PM	Active	Edit | Copy
Potrykus, Adam	apot	onfinancialgroup.com	10/30/2020 4:16 PM	Active	Edit | Copy
Stampfl, Erin	esta	nbank.com	11/2/2020 12:28 PM	Active	Edit | Copy

A list of all users for your organization will show. Find the user you need to edit alerts for and click **Edit**.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Exception Processing
- Quick Exception Processing

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System Reports
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- Issued Check Processing Log

User Setup (Client)

| Contact Information | Security Settings | Menu Settings | System Messages |

* First Name: Alerts

Middle Initial:

* Last Name: User

* Email Address: AlertsUser@PositivePay.com ☐ Exclude From Email

Primary Phone Number:

Secondary Phone Number:

** Mobile Number: (888) 769-3796 ☐ Do Not Send Text Messages

Limit Text Start & Stop Times: Yes

Text Messages Start Time: 7:00 AM Central Time (US & Canada)

Text Messages End Time: 10:00 PM Central Time (US & Canada)

* Indicates required fields

** Mobile number is required for text message alerts

☐ Archive User

After clicking Edit, you will be taken to the user's Contact Information screen. Confirm the email address is correct and **uncheck** the **Exclude From Email** box to ensure this user will receive email alerts. If the user would like to receive text message alerts as well, ensure the user's mobile number is entered in the **Mobile Number** field and the **Do Not Sent Text Messages** box is **unchecked**. Lastly, you can limit the times a text message alert can be sent by using the **Text Messages Start/End Time** fields.

Once complete, click the **System Messages** tab at the top of the page.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Left navigation menu

Collapse All -

Exception Processing
- Quick Exception Processing

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System Reports

User Setup (Client)

Contact Information | Security Settings | Menu Settings | **System Messages**

*** Mobile number must be defined (Contact Information tab) in order for text message alerts to ...

User Notification Template: [Select ▼]

Message	Email	Text
CLIENT - Exception notification	☑	☐
CLIENT - Reminder to process exceptions	☑	☐
CLIENT - Filtered / blocked transaction notification	☑	☐
CLIENT - Unauthorized ACH transaction notification	☑	☐
CLIENT - Issued file processing status	☑	☐
CLIENT - New ACH authorization rule added	☑	☐
CLIENT - ACH reporting system new file notification	☑	☐

☐ Archive User

[Submit]

Callout (left)

For any user who is responsible for Exception Processing, we strongly encourage the alerts found within this bracket to be enabled for email.

Callout (right)

A list of available alerts will show on the Systems Messages tab. For email alerts, check the **Email** box for each alert this user should be receiving via email. For SMS Text alerts, check the **Text** box for each alert this user should be receiving via text message.

Please note, if you turn off an alert within your own Positive Pay profile, you will no longer be able to reactivate the alert or assign it to any other users. If you see any alerts on this list that you'd like to receive and the alerts are not viewable on your screen, please contact TM Support (contact information on the bottom of this page) and they can activate the alert for you.

Click **Submit** when finished. You will be returned to the User selection screen.

Additional Resources and Support

- For additional resources, including "how-to" guides, please visit our online Client Resources page at:

  » https://www.johnsonfinancialgroup.com/client-resources

- If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.