



JOHNSON
FINANCIAL GROUP®

BANKING
WEALTH
INSURANCE

Dual Control—Approving Exception Decisions and Issued Items

*Note: Approvals for **Issued Items** must be completed by 10:00 pm (Central Time) on the day they are entered in the system.*

*Approvals for **Exception Decisions** must be completed by 1:00 pm (Central Time).*

On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day.

Click an account tile to view details and transaction history.

- Home
- Message Center
- Transactions
- Cash Management
 - Payments
 - ACH Pass-Thru
 - DepositPartner - SSO
 - Lockbox
 - Tax Payment
 - JFG One Card
 - Merchant Services
 - Recipient Address Book
 - Subsidiaries
 - Positive Pay**
 - Business Gateway
 - Positive Pay
 - Small Business Credit C...
- Transfers
- Locations

Home

ACCOUNTS

Current: \$125.81

RLC VARIABLE 200201

Current Balance

\$4.10

VARIABLE COMMERCIAL 200202

Current Balance

\$9.50

Test Checking **5801

Available Balance

\$71.45

Current Balance

\$71.45

COMMERCIAL CHECKING **2687

Available Balance

\$24.57

Current Balance

\$24.57

COMMERCIAL CHECKING **8091

Available Balance

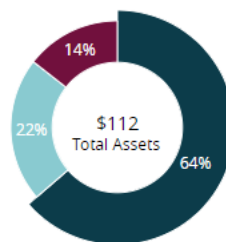
\$16.19

Current Balance

\$16.19

ACCOUNT SUMMARY

Assets Debts



Test Checking
XXXXXX5801

Available Balance

Current Balance

View Transactions

\$71.45

< Previous

Next >

Select **Positive Pay** under the **Cash Management** menu.

On Thursday, November 26th, no electronic transactions will be processed in observance of Thanksgiving Day.

Financial Group will be closed in observance of Thanksgiving



Loading...



- Home
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You will see a Loading screen as the Single Sign On connects to the Positive Pay system. Please note, there may be a delay as the system loads.

On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day. X

- Home
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- DepositPartner - SSO
- Lockbox

Positive Pay

[Launch Advanced Options](#)

Exceptions

Add Check

All Accounts

Search

Decisions Needed

No exceptions

No exceptions

The integrated AccessJFG Positive Pay page is limited to Exception Processing and Adding Issued Checks.

For full positive pay functionality, please click **Launch Advanced Options** to enter the full Positive Pay platform.

- Positive Pay
- Small Business Credit C...
- Transfers
- Locations
- Reports

Total Exceptions (0) \$0.00 | Total Decisined (0) \$0.00

Submit All Decisions



Collapse All -

_NOTLIVEETMSJohnsonFinancialGroupWI



Welcome to



Positive Pay System

Please decision all exceptions by 1:00PM CST.

To approve Exception decisions, select **Quick Exception Processing** under the **Exception Processing** menu.

- ! Exception Processing
 - Quick Exception Processing
- Client Maintenance
 - File Mapping
 - ACH Authorization Rules
 - User Setup (Client)
- Transaction Processing
 - Submit Issued Check File
 - Add New Issued Check
 - Void a Check
 - Check Search
 - Paid Items Extract
 - ACH Transaction Search
 - ACH Reporting Files
- Transaction Reports
 - Daily Checks Issued Summary
 - Stops and Voids
 - Exception Items
 - Stale Dated Checks
 - Account Reconciliation Summary
 - Check Reconciliation Summary
 - Deposit Reconciliation Summary
 - Payee Match Report
- Audit Reports
 - Transaction Audit Log
- System Reports
 - Transaction Filters / Blocks
 - Issued Check Processing Log

Collapse All -

! Exception Processing

Quick Exception Processing

Client Maintenance

File Mapping

ACH Authorization Rules

User Setup (Client)

Transaction Processing

Submit Issued Check File

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Issued Check Processing Log

All Account IDs

Quick Exception Processing

Search exceptions

Decisions Needed (10)\$10.67

Decisions - For Review Only (1)\$0.89

Decisions - Pending Approval (1)\$1.14

Test 3666PAID NOT ISSUED#1014

Decisions (0)\$0.00

Total (12)\$12.70

PAID NOT ISSUED

Decision: Pay

Decided By: Erin Stampfl

Account ID: Test 3666

Check #: 1014

Amount: \$1.14

Paid Date: 10/27/2020

Issued Date: 10/27/2020

FrontBack

Hover over image to zoom. Click to view full-size image.

The image can not be retrieved due to insufficient data

✓ Approve

✗ Deny

If you have any exception decisions to approve, you will see a category labeled **Decisions – Pending Approval**. Click on Decisions – Pending Approval and select the exception decision(s) found in that category. Review the exception and decision. Then, select **Approve** or **Deny**. If you select Deny, the exception will be returned to the Decisions Needed category.

If you see a category labeled **Decisions – For Review Only** those are decisions that you are not entitled to approve.



Collapse All -

_NOTLIVEETMSJohnsonFinancialGroupWI

Welcome to



Positive Pay System

Please decision all exceptions by 1:00PM CST.

Your organization may choose to utilize dual control for approving issued items. If you need to approve an issued check item or file, click **Issued Check Processing Log** found in the System Reports menu.

- ! Exception Processing
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 - File Mapping
 - ACH Authorization Rules
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 - Transaction Audit Log
- System Reports
 - Transaction Filters / Blocks
 - Issued Check Processing Log






Collapse All -

! Exception Processing

Quick Exception Processing

 **Client Maintenance**

File Mapping

ACH Authorization Rules

User Setup (Client)

Transaction Processing

[Submit Issued Check File](#)

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

ACH Reporting Files

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Stale Dated Checks

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Audit Reports

Transaction Audit Log

System Reports

Transaction Filters / Blocks

Issued Check Processing Log

Issued Check Processing Log

Input Date From

10/28/2020



Input Date To

10/28/2020



Note: Issued check file processing history is retained within the system for 365 days. Transaction history is retained within the system for 90 days after an item has paid.

Search

You will be taken to an Input Date search screen. The system will default to search for today's inputs only. Issued checks must be approved the same day they are inputted, otherwise they will be denied. If you are just on this screen to approve checks, it is suggested you don't update the search criteria and just click **Search**.

Collapse All -

!

Exception Processing

Quick Exception Processing

Y

Client Maintenance

File Mapping

ACH Authorization Rules

User Setup (Client)

↺

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

ACH Reporting Files

📄

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Stale Dated Checks

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Check Reconciliation Summary

Deposit Reconciliation Summary

Payee Match Report

👥

Audit Reports

Transaction Audit Log

📊

System Reports











Transaction Filters / Blocks

Issued Check Processing Log

Issued Check Processing Log

[Back to Search Parameters](#)

Filter: Status set

Account ID	File Mapping Format	Status	Items	Amount	Input Date	File Name
Test 8091		 Rejected	1	\$11.25	10/28/2020 4:15 AM (A)	
Test 3666	Carrie Test 3	 Pending Approval	0	\$0.00	10/28/2020 12:38 PM	CSV_Ppay_File_for_Testing...
Test 3666	Carrie Test 3	 Pending Approval	0	\$0.00	10/28/2020 12:36 PM	CSV_Ppay_File_for_Testing...
Test 3666	N/A	 Pending Approval	1	\$1.75	10/28/2020 1:14 PM (M)	N/A
Test 3666	N/A	 Pending Approval	1	\$5.03	10/28/2020 12:43 PM (M)	N/A
Test 3666	N/A	 Pending Approval	1	\$2.22	10/28/2020 10:24 AM (M)	N/A
Test 3666	N/A	 Pending Approval	1	\$5.00	10/28/2020 10:21 AM (M)	N/A
Test 3666	Sarah M Test	 Pending Approval	0	\$0.00	10/28/2020 7:18 AM	Ppay_File_for_Testing.xlsx
Test 3666		 Pending Approval	0	\$0.00	10/28/2020 10:08 PM	Ppay_File_for_Testing.xlsx
Test 3666		 Pending Approval	0	\$0.00	10/28/2020 10:18 AM	Ppay_File_for_Testing.xlsx

View 10

Processed0\$0.00

You will see a list of checks or check files that need to be approved.

Click on a line to see the details of the check(s) that were issued.

Please note, currently checks inputted through an uploaded check file will show 0 Items and \$0.00 for the amount. If you click on that line, however, you will see the details. This is a known issue and is being worked on.

Issued Check Processing Log

Items in Ppay_File__for_Testing.xlsx

Filter: Status set	Account ID	Check Number	Amount	Payee	Issued Date	Type
Account ID	Test 3666	1021	\$1.11	Ppay Test Company	10/28/2020	Issued
Test 8091	Test 3666	1022	\$1.12	Ppay Test Company	10/28/2020	Issued
Test 3666	Test 3666	1023	\$1.13	Ppay Test Company	10/30/2020	Issued
Test 3666	Test 3666	1024	\$1.14	Ppay Test Company	10/28/2020	Void
Test 3666	Test 3666	1025	\$1.15	Ppay Test Company	10/28/2020	Issued
Test 3666	Test 3666	1027	\$1.17	Ppay Test Company	10/28/2020	Issued
Test 3666	Test 3666	1028	\$1.18	Ppay Test Company	10/28/2020	Issued
Test 3666	Test 3666	1029	\$1.19	Ppay Test Company	10/28/2020	Issued

After clicking on a line item, you will see the details of the check(s) inputted. Review the information on the screen. Click **Approve** or **Deny** depending on your review of the items. After making your decision, you will briefly see a confirmation of your decision.

Close

Deny

Approve

View 10 ▾

Additional Resources and Support

- For additional resources, including “how-to” guides, please visit our online Client Resources page at:
 - » <https://www.johnsonfinancialgroup.com/client-resources>
- If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.

