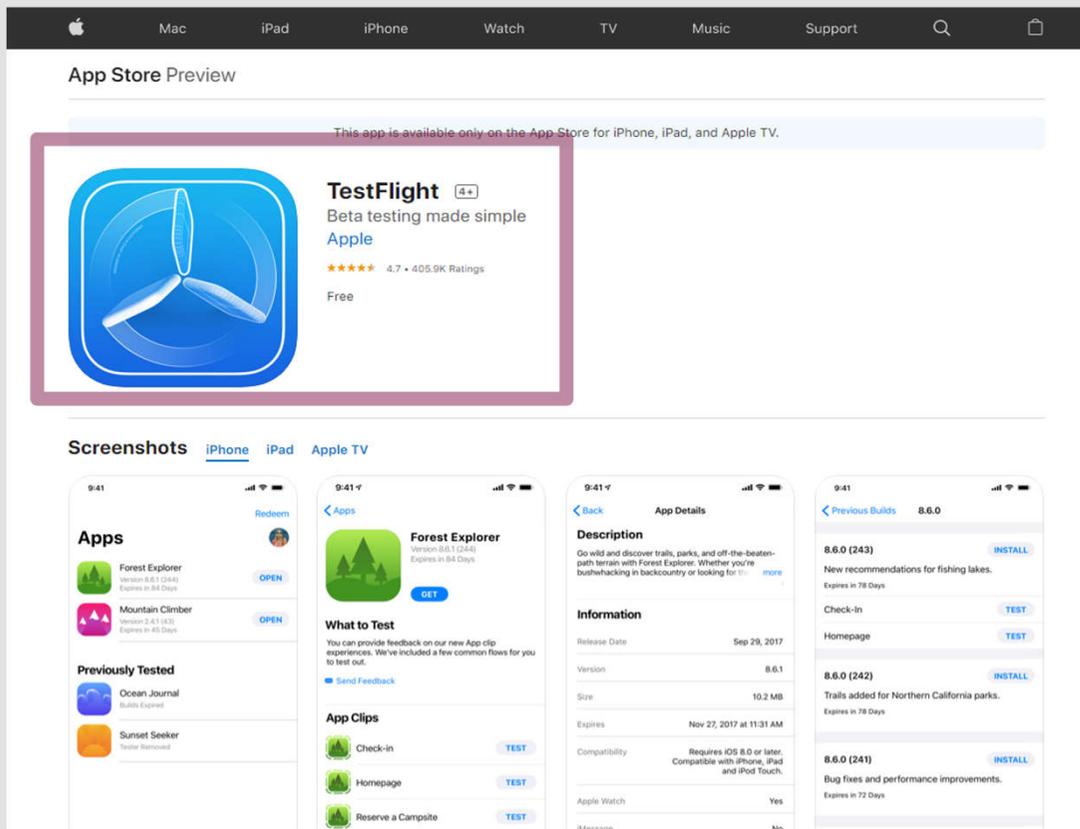




AccessJFG iOS Mobile App Download for Friends and Family Participants

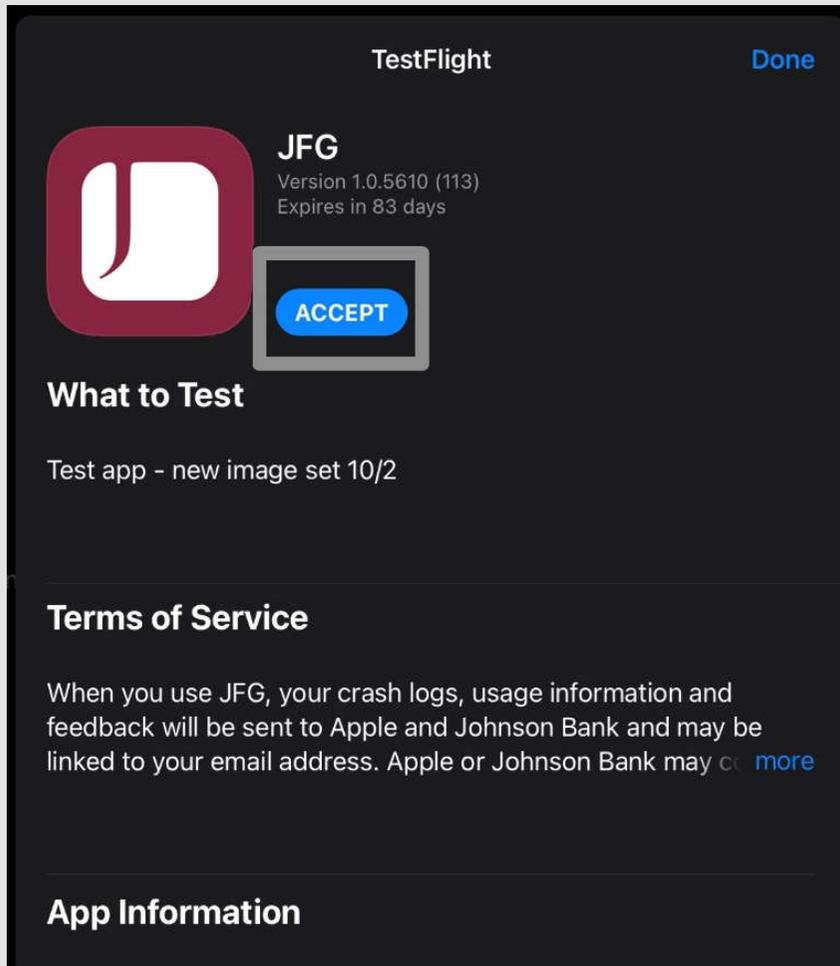
Please note: You should log in to AccessJFG on your desktop before attempting to download the mobile experience.



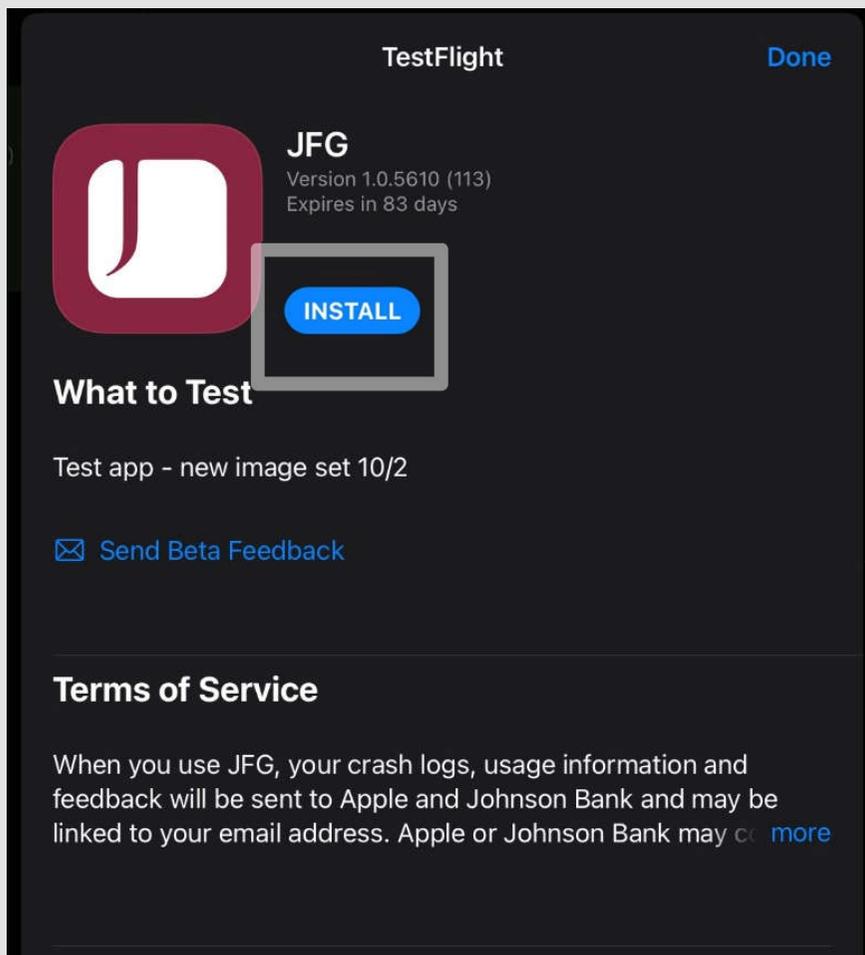
On your mobile device, download the TestFlight app from the Apple Store.

<https://apps.apple.com/us/app/testflight/id899247664>

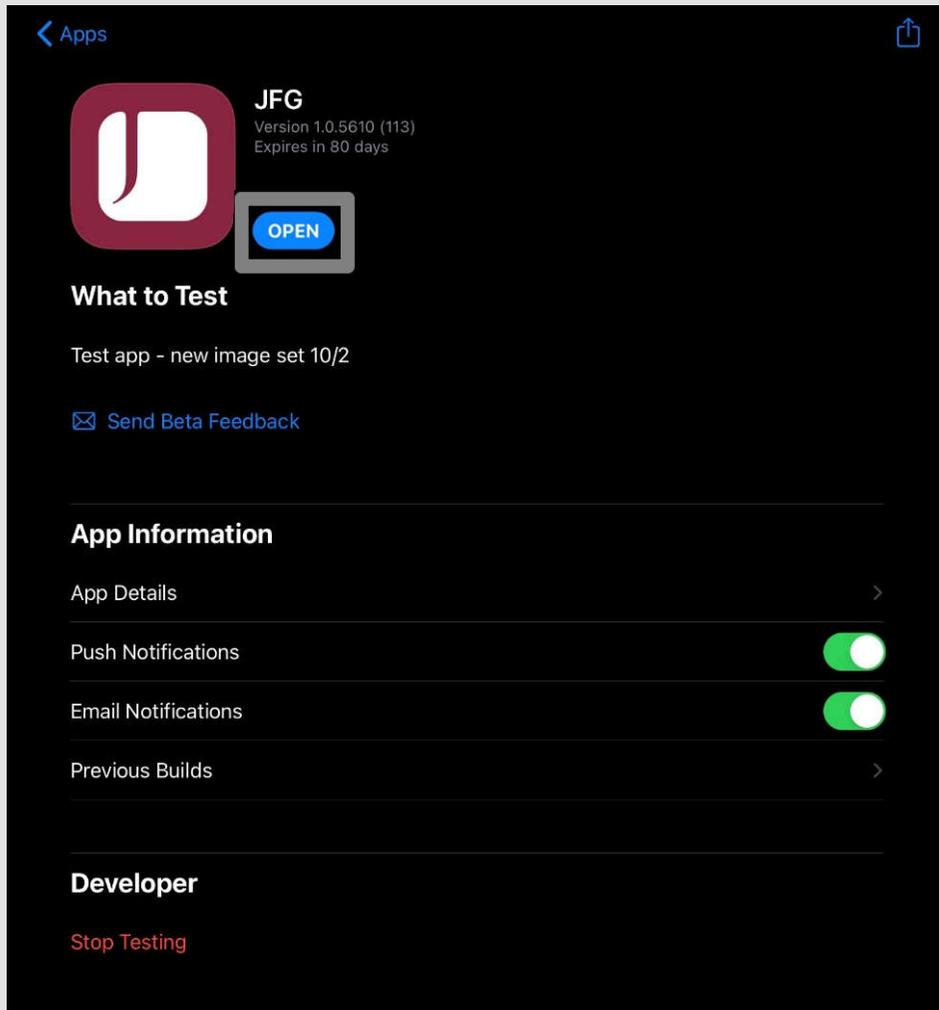
Note: While the app currently shows as “test” mode, your data is live and any transactions completed through the app will be processed. Your data will transfer to the full production app in November.



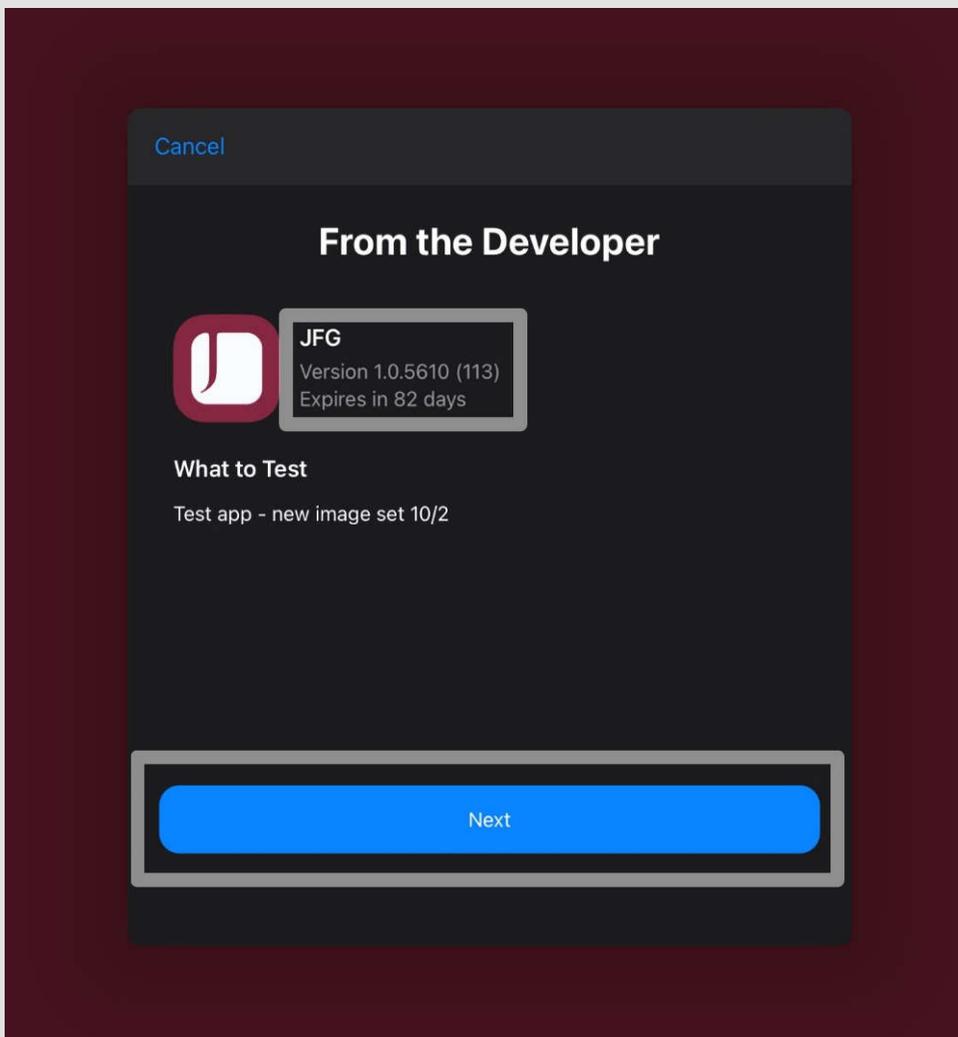
Once the **TestFlight app** has installed, click the following link **from your mobile device** to enable the JFG app and click **ACCEPT**
<https://testflight.apple.com/join/NQr1ucRi>



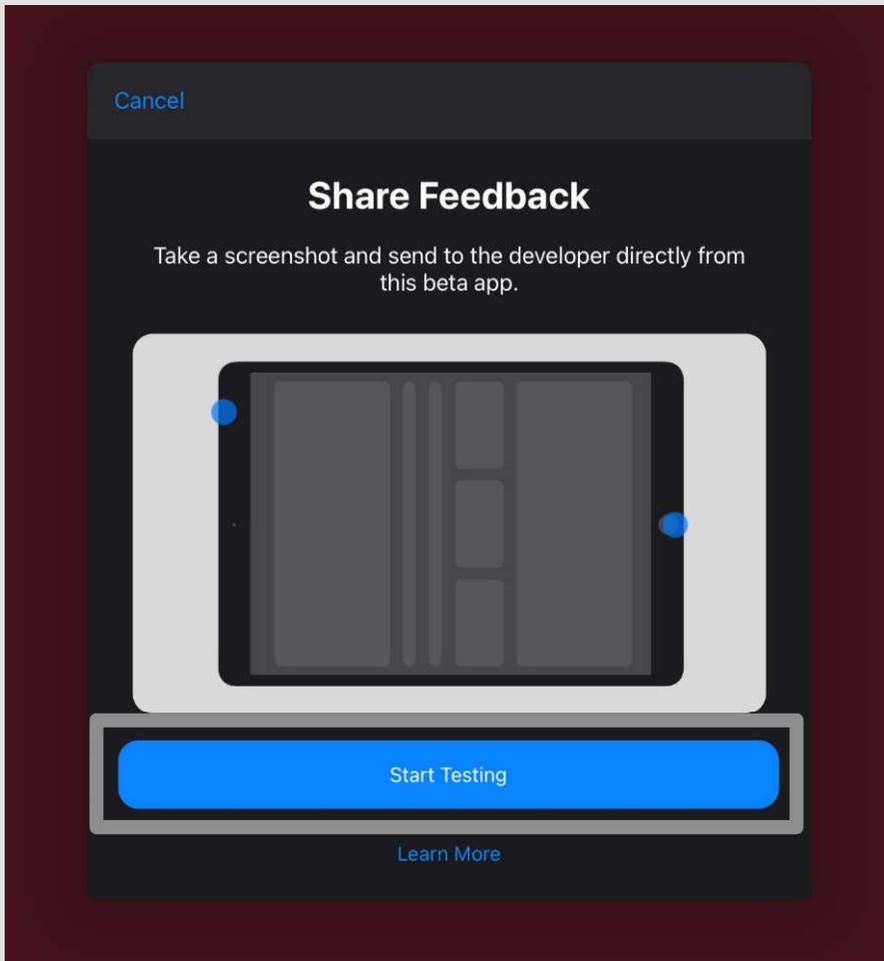
Click **INSTALL** to download the app



Click **OPEN** to launch the app



Ensure the version is **1.0.5610 (113)** and click **NEXT**



Click **START TESTING**

To login into AccessJFG, enter your **User ID** (see notes below about User ID) and your new AccessJFG **Password**.

Choose **Remember Me** if you want to save your User ID for future logins.

You can also enable **Touch ID** for your mobile device.

Click **Log In** when finished

Reminder: Your NEW User ID is a hybrid of your previous Business Gateway Customer ID & User ID. You will combine your Customer ID (without the preceding 288) and your User ID.

For example, if your Customer ID was 288JFG and your User ID was jdoe, your new AccessJFG User ID would be JFGjdoe. User ID is not case sensitive..

If any of the targets on this list are incorrect, please contact us for assistance. You will also be able to manage these targets after login by going to Security Preferences under Settings × and choosing the Secure Delivery option.



Please select a target:

I have a Secure Access Code

Text me : (XXX) XXX-1266

Call me : (XXX) XXX-1266

Back

You will be prompted to receive a **Secure Access Code**.

You can select to receive the code via a **phone call** or **SMS text message** if a mobile phone is registered on your profile. You can enable a mobile phone number in your desktop profile.

Secure Access Codes are temporary, one time use codes and are active for 15 minutes after they have been requested. If you haven't yet received your code, please contact us for assistance. ×



Enter your Secure Access Code

831569|

Back

Submit

Enter the access code in the box provided and click **Submit.**

Secure Access Codes are temporary, one time use codes and are active for 15 minutes after they have been requested. If you haven't yet received your code, please contact us for assistance. ×



Enter your Secure Access Code

719655

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Submit

Please note that Secure Access Codes are temporary and are only active for 15 minutes. After that time you will need to resubmit your request.

If this is a device you plan to use regularly, registering your device will limit the number of Secure Access Codes you will be requested to receive in the future. ×



Device Registration

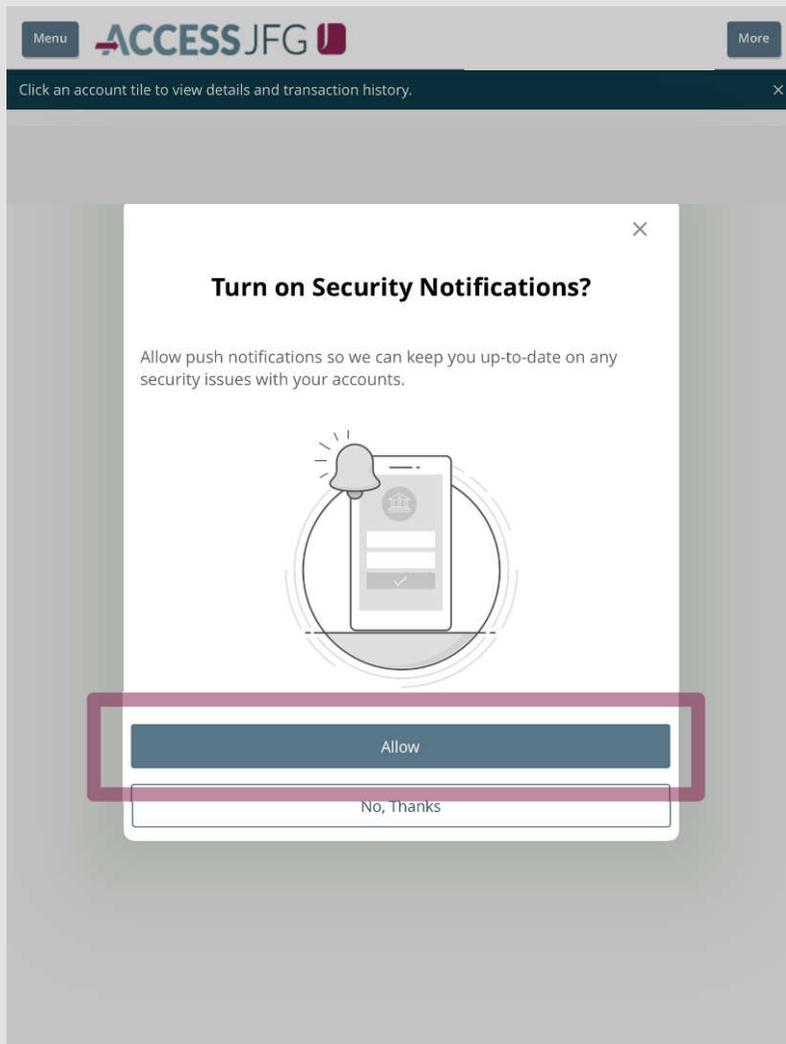
Access Code Accepted.

Do Not Register Device

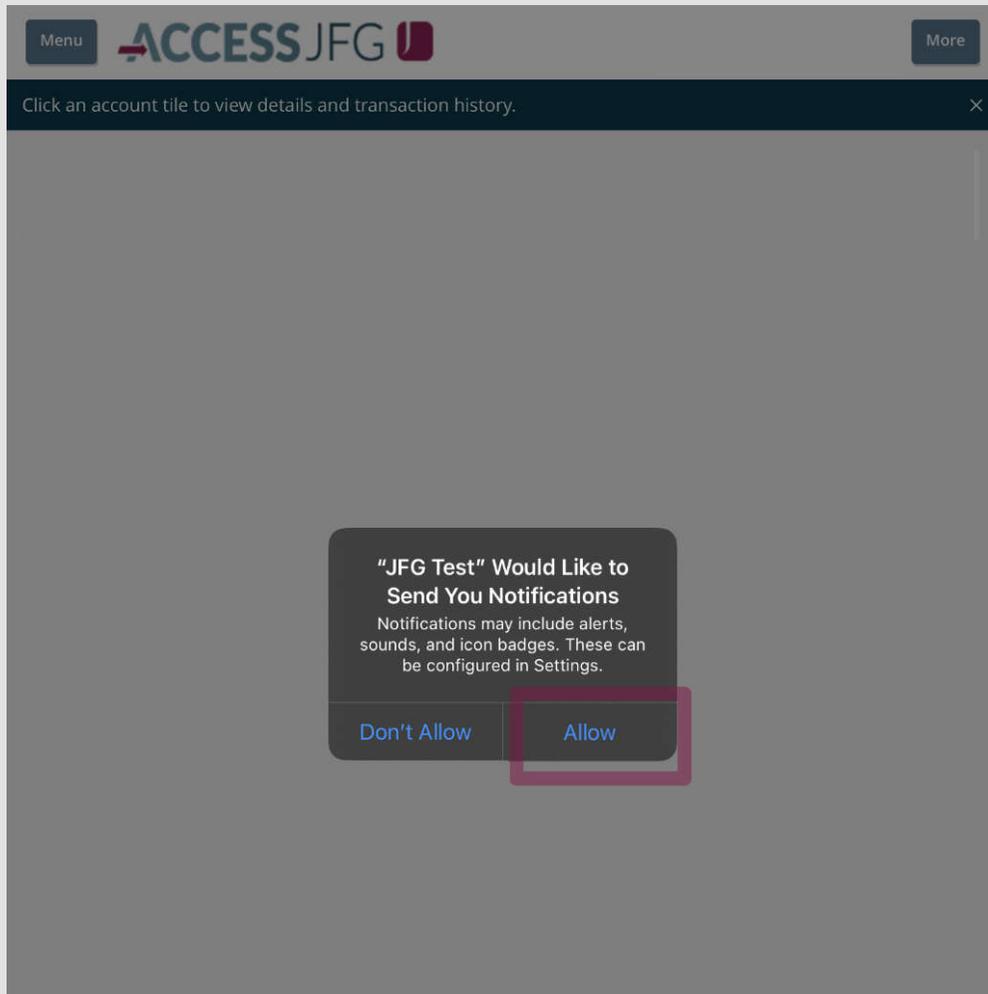
Register Device

Register Device only if it is yours; such as your phone, tablet, or computer.

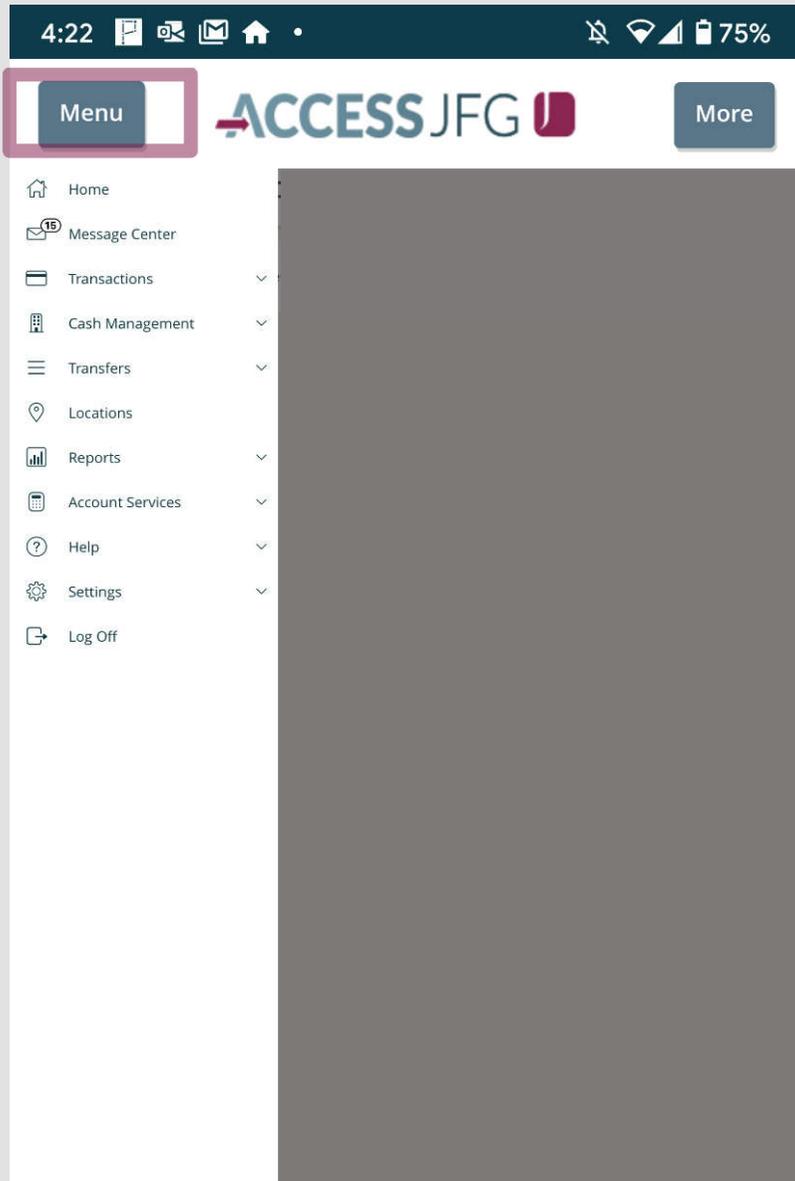
Registering your device will limit the number of Secure Access Codes you will receive in the future.



If you are registering your device,
click **Allow**



Click **Allow** to enable Notifications



You will then land on the mobile homepage. Click **Menu** to see your options.

Please reference the FAQ section on our website for more information on mobile functionality.

Additional Resources and Support



For additional resources, including “how-to” guides, please visit our online Client Resources page at: <https://www.johnsonfinancialgroup.com/accessjfg-friends-family/>



If further support is needed, please call our Treasury Management Support Center at 262.619.2155 or by email at tmsupport@johnsonfinancialgroup.com.

