

INSURANCE

## **DepositPartner First Time Login**

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You can access DepositPartner by going to this URL: https://dlmlr8.fisglobal.com/directlinkclient/login/801010#

Enter your User Name and Password. You should receive your temporary, generic password in an email from tmsupport@johnsonfinancialgroup.com.

**Please note**, if you copy and paste the password from your email, make sure you don't copy the blank space at the end of your password.

## Set Up Secure Authentication

Secure Authentication is a service to help protect you from fraudulent online activity. It also helps us ensure that only authorized individuals can access financial information online. Setup is easy. You simply:

Set up a security phrase and challenge questions. These questions may be asked during the signon process to confirm that an authorized individual can access financial information online.

• Register your personal computer (optional). We ask that you register computers you commonly use to access your financial information online. This authorization helps us ensure that only recognized locations are accessing your information online.

Cancel Continue

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You will be taken to a screen to set up your **Secure Authentication**. Read over the page and click **Continue**.

Challenge Questions Register Device	Review				
Enter Your Security Phrase					
Your security phrase will be displayed with the	he challenge questions when you log on.				
Security Phrase	Enter your Security Phrase Here		Create a Security Phrase which		
Select Challenge Questions			will display after yo	u log on.	
These questions may be asked when you lo required for the security set up process.	g on to confirm that you are an authorized individual. W	hen asked, you must correctly answer the	Choose <b>Three Secu</b> and provide your a	<b>irity Questions</b> nswers. These	
Question	What is your mother's maiden name?	•	questions will be used if extra authentication is required when logging in. Click the image of an eye to verify the answers you		
Answer	••••	۲			
Question	What is your favorite hobby?	•			
Answer		۲	typed.		
Question	What is your favorite color?	•	Click <b>Continue</b> whe	en finished.	
Answer		۲			
			Cancel Continue		

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Challenge Questions Register Device Review			
Register This Machine			
We ask you to register personal computers that you commonly use to access DirectLink Merchant.			
On a registered computer, you are not asked to answer questions when you sign on, making it faster to access DirectLink Merchant. We don't recommend registering public computers or computers you use infrequently. When you use these computers, we will ask you additional questions before you sign on to protect your information.			
Remember this device Ø			
Previous Cancel Continue			
Previous Cancel Continue			

You will be asked if you want to register your computer. Click the **Remember this device** box if you would like the system to remember your computer. Click the box for personal computers that you commonly use to access DepositPartner. If you are using a public computer or one you don't frequently use, do not register it.

Click Continue.

Challenge Questions Register Device	Review				
Enter Your Security Phrase					
Your security phrase will be displayed with	he challenge questions when you log on.				
Security Phrase	Where we're going, we don't need roads!				
Select Challenge Questions					
These questions may be asked when you le required for the security set up process.	og on to confirm that you are an authorized individual. When asked, you must correctly answer these	e questions to log on. All answers are			
Question	What was your first car?	On this screen.	, verify your Security		
Answer	DeLorean	Phrase and you Ouestions and	Phrase and your Challenge Questions and Answers		
Question	What is your favorite hobby?	Questions and	Questions and Answers.		
Answer	Time Travel	At the bottom of the page, re-			
Question	What city were you born in?	,			
Answer	Hill Valley, CA	Click <b>Continue</b> .			
Device Registration					
	Remember this device 😧				
Confirm Password					
Enter your password and click 'Continue' to	proceed with enrollment.				
Password					
	Previo	us Cancel Continue			

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

**JOHNSON** FINANCIAL GROUP' Deposit**Partner** 

Change Password			
Old Password	Please enter your old password	]	
New Password			
Confirm Password	The confirm password doesn't match the pas		
	The confirm password doesn't match the pas	Cancel Continue	

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**Enter** your temporary password once more in the Old Password field. Then, create a new password and confirm that password in the following fields.

New Passwords must be a minimum of 8 characters long and contain at least three of the following character types:

- Upper Case Letter
- Lower Case Letter
- Number
- Special Character

Password su	ccessfully changed!				Create Deposit	
Welcome Test User!			Location			
Today is 08/12/ Johnson Fi DepositPartner deposits and re You made your If you need add email at <u>tmsup</u> Thank you!	2020 at 4:19:16 PM! TESTUS <b>nancial Group</b> is proud gives you the ability to conve search those deposits anytim last deposit for \$0.00 on UNI litional assistance, please con- port@johnsonfinancialgroup.(	SER, your last login wa to have JFG Test Mer- eniently deposit checks ne, anywhere, from any KNOWN at Unknown ( intact Treasury Manage <u>com</u> .	as on 08/12/2020 at 4:02:08 rchant as a DepositPartner of s remotely, manage your rer y device. (Processed on UNKNOWN) ement Support at 1-888-769	<ul> <li>PM.</li> <li>customer.</li> <li>mote check</li> <li>).</li> <li>)-3796 or by</li> </ul>	Main Account Checking***8398 Control Total \$ 0.00 Crea	te Tape Create Deposit
Open  Created	Pending 0 Submitted	Tracking #	Location	Account Name	Item Count	Upon successfully changing your password, you will be taken to the DepositPartner Home Screer

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## Additional Resources and Support

- For additional resources, including "how-to" guides, please visit our online Client Resources page at:
  - » <u>https://www.johnsonfinancialgroup.com/client-resources</u>
- If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at <a href="mailto:tmsupport@johnsonfinancialgroup.com">tmsupport@johnsonfinancialgroup.com</a>.