



DepositPartner Upgrade Checklist

Please follow the next steps to ensure proper conversion to the new and improved DepositPartner Platform on Windows Operating Systems.

Users of Panini ml:Deal Scanners can skip these steps and simply log on and use the new DepositPartner.

Action Steps

- 1 Review system requirements & supported desktop scanners
- 2 Consult with your IT department to ensure you have Admin Rights
- 3 Uninstall existing scanner drivers (TellerScan 215 (TS215) only)
- 4 Install Webscan (all scanners except ml:Deal)
- 5 Install Scanner Driver (TellerScan 215 (TS215) only)
- 6 Start Depositing!

1. System Requirements

Hardware	Operating System	Browsers	Software
Pentium 4 2. GHz or Core Duo 1.86 GHz	Windows 8.1	Internet Explorer 11	Adobe PDF Viewer
512 MB RAM	Windows 10	Google Chrome	DepositPartner URL (provided by Johnson Bank)
1024X768 Screen Resolution	Apple macOS® Sierra (or newer)*	Microsoft Edge	Microsoft .NET (available for free at Microsoft.com)
Network Card	Apple OS X® El Capitan*	Mozilla Firefox	WebScan
USB 2.0/3.0	Android™ 4.4 or newer	Apple Safari® (except on Windows) *	
	Apple® iOS 9.0 or newer	*supported with the Panini ml:Deal	

Add <https://dlmlr8.fisglobal.com/directlinkclient/login/801010> to your trusted sites.
Please visit our [Client Resource Page](#) for the most up-to-date DepositPartner requirements.

1. Supported Desktop Scanners



Digital Check CX30



Digital Check TS230



Digital Check TS240



Panini MyVisionX



Panini ml:Deal

2. Admin Rights

Ensure you have Admin rights on the computer that has the scanner installed or provide these instructions to your IT department for completion

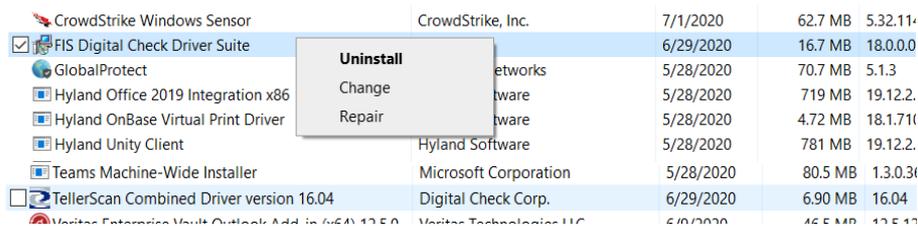
3. Uninstall Existing Scanner Drivers

This step is mandatory for the TellerScan 215 (TS215) scanner.

Optional for all other scanner types.

1. Navigate to your computer's Control Panel.
2. Select **Programs & Features**.
3. Identify any components related to the scanner name (i.e. Panini, Digital Check, etc.).
4. Select each component and choose **Uninstall**. Depending on your system, you will either have to left click or right click to get the Uninstall option.

*Note: For Digital Check Scanners CX30 or TellerScan models, remove the **FIS Digital Check Driver Suite** and the **TellerScan Combined Driver**.*



 CrowdStrike Windows Sensor	CrowdStrike, Inc.	7/1/2020	62.7 MB	5.32.11
<input checked="" type="checkbox"/>  FIS Digital Check Driver Suite		6/29/2020	16.7 MB	18.0.0.0
 GlobalProtect	Networks	5/28/2020	70.7 MB	5.1.3
 Hyland Office 2019 Integration x86	Software	5/28/2020	719 MB	19.12.2.
 Hyland OnBase Virtual Print Driver	Software	5/28/2020	4.72 MB	18.1.71
 Hyland Unity Client	Hyland Software	5/28/2020	781 MB	19.12.2.
 Teams Machine-Wide Installer	Microsoft Corporation	5/28/2020	80.5 MB	1.3.0.3
<input type="checkbox"/>  TellerScan Combined Driver version 16.04	Digital Check Corp.	6/29/2020	6.90 MB	16.04
 Veritas Enterprise Vault Outlook Add-in (64-bit) 12.5.0	Veritas Technologies LLC	6/29/2020	46.5 MB	12.5.11

4. Webscan Installation Instructions

Webscan is a program that will allow you to scan deposits using internet browsers such as Internet Explorer, Google Chrome, Microsoft Edge, or Mozilla Firefox

1. Log in to Deposit Partner at <https://dlmlr8.fisglobal.com/directlinkclient/login/801010#>
2. Save website in your Favorites menu for easier access.
3. Follow the screenshots on the next two slides

- Retrieve WebScan
- Download Scanner Drivers ▸
- Client Resources
- About

ASBOHM, your last login was on 8/7/2020 at 2:14:55 PM.

We are proud to have JFG Test Merchant as a DepositPartner customer. DepositPartner gives you the ability to conveniently deposit checks remotely, manage your remote check deposits and research those deposits anytime, anywhere, from any device.

You made your last deposit for \$0.00 on UNKNOWN at Unknown (Processed on UNKNOWN).

If you need additional assistance, please contact Treasury Management Customer Support at 1-888-769-3796 or by email at tmsupport@johnsonfinancialgroup.com.

Thank you!

Create Deposit

Location
Main

Account
Checking***8398

Control Total
\$ 0.00

Create Tap

Deposits

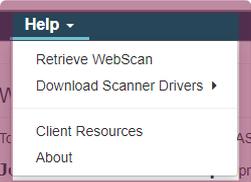
Open 4 Pending 0 Recent 0

Created	Tracking #	Status	Location	Account Name	Item Count
8/5/2020 3:31:09 pm	M000035054	Open	Main	Checking***8398	0
8/5/2020 3:37:10 pm	M000035072	Open	Main	Checking***8398	0
8/5/2020 3:38:46 pm	M000035082	Open	Main	Checking***8398	0
8/5/2020 5:13:35 pm	M000035246	Open	Main	Checking***8398	0

Download WebScan

From the Help Menu, select **Retrieve WebScan**. WebScan will start to download. When the download has completed, select to **Open or Run WebScan**.

If prompted with “Do you want to allow this app to make changes to your device?” click **Yes**.



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You made your last deposit for \$0.00 on UNKNOWN at Unknown (Processed on UNKNOWN).

If you need additional assistance, please contact Treasury Management Customer Support at 1-888-769-3796 or by email at tmsupport@johnsonfinancialgroup.com.

Thank you!

Create Deposit

Location
Main

Account
Checking***8398

Control Total
\$ 0.00

Create Tap

Deposits

Open 4 Pending 0 Recent 0

Created	Tracking #	Status	Location	Account Name	Item Count
8/5/2020 3:31:09 pm	M000035054	Open	Main	Checking***8398	0
8/5/2020 3:37:10 pm	M000035072	Open	Main	Checking***8398	0
8/5/2020 3:38:46 pm	M000035082	Open	Main	Checking***8398	0
8/5/2020 5:13:35 pm	M000035246	Open	Main	Checking***8398	0

Please note, during the WebScan download process, if you receive an error message “Webscan cannot download securely,” please click “OK” and then click “Keep.”

If you receive a message “Microsoft Defender blocked the install,” choose “More Options” and select “Run Anyway.”

Welcome Kyle Kasbohm!

Today is 8/7/2020 at 2:18:27 PM! K_KASBOHM, your last login was on 8/7/2020 at 2:14:55 PM.

Johnson Financial Group is proud to have JFG Test Merchant as a DepositPartner customer. DepositPartner gives you the ability to conveniently deposit checks remotely, manage your remote check deposits and research those deposits anytime, anywhere, from any device.

You made your last deposit for \$0.00 on UNKNOWN at Unknown (Processed on UNKNOWN).

If you need additional assistance, please contact Treasury Management Customer Support at 1-888-769-3796 or by email at tmsupport@johnsonfinancialgroup.com.

Thank you!

Create Deposit

Location

Main

Account

Checking****8398

Control Total

\$ 0.00

Deposits

Open 4 Pending 0 Recent 0

Created	Tracking #	Status	Depo
8/5/2020 3:31:09 pm	M000035054	Open	\$80.0
8/5/2020 3:37:10 pm	M000035072	Open	\$0.09
8/5/2020 3:38:46 pm	M000035082	Open	\$0.09
8/5/2020 5:13:35 pm	M000035246	Open	\$0.01

WebScan

Welcome to the WebScan Setup Wizard

The installer will guide you through the steps required to install WebScan on your computer.

WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.

< Back **Next >** Cancel

On the **WebScan Setup Wizard**, click the **Next** button on each screen when available. When WebScan is finished installing, click the **Close** button.

5. Install Scanner Driver

- This step is mandatory for the TellerScan 215 (TS215) scanner.
- For all other scanner types:
 - » *If you uninstalled your drivers in Step 3, this step will be mandatory.*
 - » *If you didn't uninstall your drivers in Step 3, skip this step and go to Step 6.*
- Follow the screenshots in the next two slides to download your scanner's drivers.

Retrieve WebScan

Download Scanner Drivers

Client Resources

About

DepositPartner gives you the ability to manage your deposits and research those deposits. You made your last deposit for \$0.00 on 8/7/2020 at 2:14:55 PM. Merchant as a DepositPartner customer. Remotely manage your remote check check device. Processed on UNKNOWN). Payment Customer Support at 1-888-769-3796 or by email at tmsupport@johnsonfinancialgroup.com. Thank you!

- Digital Check CX-30
- Digital Check TS-215
- Digital Check TS-230
- Digital Check TS-240
- Epson S1000
- Panini I:Deal
- Panini ml:Deal
- Panini Vision neXt
- Panini VisionX
- Panini wl:Deal

Create Deposit

Location
Main

Account
Checking***8398

Control Total
\$ 0.00

Create Tape

Deposits

Open 4 Pending 0 Recent 0

Created	Tracking #	Status	Location	Account Name	Item Count	Dep
8/5/2020 3:31:09 pm	M000035054	Open	Main	Checking***8398	0	\$80.
8/5/2020 3:37:10 pm	M000035072	Open	Main	Checking***8398	0	\$0.0
8/5/2020 3:38:46 pm	M000035082	Open	Main	Checking***8398	0	\$0.0
8/5/2020 5:13:35 pm	M000035246	Open	Main	Checking***8398	0	\$0.0

Download the Scanner Drivers from the Help Menu. Select the **Scanner Model** that is used at this computer.

Please note, make sure your scanner's USB cable is unplugged from your computer before starting the Scanner Driver Download.

When the download has completed, select to **Open or Run the Drivers**. If prompted with "Do you want to allow this app to make changes to your device?" click **Yes**.

Welcome Kyle Kasbohm!

Today is 8/7/2020 at 2:18:27 PM! K_KASBOHM, your last login was on 8/7/2020 at 2:14:55 PM.

Johnson Financial Group is proud to have JFG Test Merchant as a DepositPartner customer. DepositPartner gives you the ability to conveniently deposit checks remotely, manage your remote check deposits and research those deposits anytime, anywhere, from any device.

You made your last deposit for \$0.00 on UNKNOWN at Unknown (Processed on UNKNOWN).

If you need additional assistance, please contact Treasury Management Customer Support at 1-888-769-3796 or by email at tmsupport@johnsonfg.com

Thank you!

Deposits

Open 4 Pending 0 Rec

Created	Tracking #
8/5/2020 3:31:09 pm	M000035054
8/5/2020 3:37:10 pm	M000035072
8/5/2020 3:38:46 pm	M000035082
8/5/2020 5:13:35 pm	M000035246



Welcome to the TellerScan Combined Driver Setup Wizard

This will install TellerScan Combined Driver version 17.02 on your computer.

If you downloaded this driver directly from Digital Check, you may require more software from your bank or other financial institution.

Click Next to continue, or Cancel to exit Setup.

Create Deposit

Location: Main

Account: Checking***8398

Control Total: \$ 0.00

Create Tape

Item Count	Dep
0	\$80
0	\$0.0
0	\$0.0
0	\$0.0
0	\$0.0

On the **Scanner Driver Setup Wizard**, click the **Next** or **Install** button on each screen when available. When the Drivers are finished installing, click the **Finish** button.

Please note, depending on which drivers you are installing, the Setup Wizard might look different.

After the Drivers are installed, you may plug the Scanner's USB cord into the computer.

6. Start Depositing!

Enjoy the new features of DepositPartner

- ✓ *Multiple browser compatibility**
- ✓ *365 days retention timeframe***
- ✓ *Updated look and feel*
- ✓ *Easy scanner driver access*

**Windows Operating Systems*

***365 day history will begin compiling on the day you make your first deposit*

Additional Resources and Support

- For additional resources, including “how-to” guides, please visit our online Client Resources page at:
 - » <https://www.johnsonfinancialgroup.com/client-resources>
- If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.

