DEPOSITPARTNER REQUIREMENTS AND HELP REFERENCE

Johnson Bank Treasury Management Support Center – 877.236.2739

Support is available Monday – Friday during normal business hours.

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SYSTEM REQUIREMENTS

Hardware

WEB DepositPartner	SMART (Desktop) DepositPartner
Pentium 4 2.0 GHz or Core Duo 1.86 GHz processor	Pentium 4 2.0 GHz or Core Duo 1.86 GHz processor
512 MB RAM	1 GB RAM
250 MB free hard drive space	2 GB free hard drive space
1024x768 Screen resolution	1024x768 Screen resolution
Network Card	Network Card
USB 2.0 or SCI Adapter	USB 2.0 or SCI Adapter

Operating Systems (OS)

- Windows 7 (32 bit or 64 bit)
- Windows 8 (32 bit or 64 bit)
- Windows 8.1 (32 bit or 64 bit)
- Windows 10 (32 bit or 64 bit)
- Mac OS X Yosemite 10.X

Note: MacOS X is only supported for the DepositPartner Web product using the Panini ml:Deal or Panini EverneXt scanner.

Browsers
Internet Explorer 9.0, 10.0, 11.0
Chrome**
Edge**
Firefox**
Safari** (MacOS X only)

Software
Adobe PDF Viewer
DepositPartner (provided by Johnson Bank)
Microsoft Visual C++ 2008 Redistributable (x86) *^
Microsoft.Net 4.7.1 *

Check Scanner
Digital Check Scanner – CX-30, Teller Scan 215, 230, or 240
Panini MyVisionX
Panini ml:Deal
Panini EverneXt

* Available for free at microsoft.com
** Supported for the DepositPartner Web product using the Panini ml:Deal or Panini EverneXt network scanner
^ Desktop Version only

OTHER JOHNSON BANK REQUIREMENTS

- The DepositPartner workstation should be separated from the Internet by a firewall, or at a minimum a cable/DSL router performing NAT (Network Address Translation).

- The DepositPartner workstation should be running Antivirus software. The virus definitions/signatures should be regularly updated.

- The DepositPartner workstation should have security patches updated regularly.

- The DepositPartner workstation should be restricted from the general populace at the clients' site.

- Add domain of https://merchant.johnsonbank.com as a trusted internet site.

- Open ports 80 & 443 bi-directionally on your firewall.

Your scanner kit will include:

- Choice of Warranty

- Ink cartridge, if applicable, Cleaning Kit, and Secure Disposable check bags

- USB Cable and Power Supply

Keep the original box the scanner came in for future use

MISCELLANEOUS

- Implementation takes approximately ***ten days*** from the day of order to installation

- A welcome email with all user IDs will be emailed to the DepositPartner Administrator for clients who use the Desktop application.

- Scan only checks – DepositPartner will create a virtual deposit slip and virtual endorsement

- Cutoff time of 7:00 p.m. CT for same day credit of deposit, deposits received after 7:00 p.m. CT will be credited the next business day

- Keep checks in locked, fire resistant case under dual control

- Checks should be kept for ***30 days*** and then ***SHREDDED***

- Deposit history will remain on DepositPartner for **35 days**

- Deposit reports can be exported to excel, PDF, or Word formats for desktop application users and csv, excel, or PDF formats for web application users

- Use computer accessible by all users

QUICK TROUBLESHOOTING EFFORTS BEFORE CALLING THE TREASURY MANAGEMENT SUPPORT CENTER

If your scanner is not communicating with your PC:

- Unplug the scanner USB cable from the PC and then plug it back in.

- Reboot your PC

SCANNER MAINTENANCE

- To ensure optimal image quality, suggested cleaning maintenance should be performed every 3,000 items or if the image quality is compromised.

- A scanner cleaning kit was included with your scanner order. Additional cleaning kits are also available for purchase by completing the Supply Order Form located at https://www.johnsonbank.com/business/clients.

PC REQUIREMENT DEFINITIONS

Pentium 4 – 3.0 GHz or Core 2 Duo 2.0 Processor is the speed of the computers processor meaning how fast or slow the program is going to run. If the GHz is lower than what is specified, the application will run slower than expected. If the GHz is higher than what is specified, the application will run faster than expected.

RAM is a group of memory chips which functions as the computer's primary workspace. When DepositPartner is running it takes up a full gig of RAM.

Video Resolution refers to the sharpness and clarity of an image. If the PC is not set to 1024x768 then the user may not see the entire DepositPartner application.

Hard Drive on the Local Disk C: is a device used to store information within a computer, such as programs and data. All of the configurations for DepositPartner are installed to the C:\. For Smart clients, the scanned check images stay on their PC for 35 days and are stored in the C:\.

Network Card is a piece of computer hardware designed to provide for computer communication over a computer network.

USB 2.0 port is a widely used hardware interface for attaching peripheral devices. The Digital Check scanners need to be connected to a USB port to work at their rated speed.

SCSI Adapter is the controlling electronics for SCSI (**S**mall **C**omputer **S**ystem **I**nterface) contained on a printed circuit board that plugs into the computer's motherboard.

Note: The Digital Check scanners need to be connected to a USB 2.0 Port or a SCSI Adapter in order for them to run at their rated speed.

Broadband Internet Access is a high data-transmission rate internet connection.

Windows 7, Windows 8, Windows 8.1, Windows 10, or Apple OS X Yosemite is the operating system that the PC is running on.

.Net 4.7 is an environment for building, deploying, & running Web Service and other applications. For Smart client users, the application will not install if the client does not have .Net 4.7 Framework. For Web users, the application will not run properly if the client does not have .Net 4.7 Framework.

Microsoft Visual C++2008 Redistributable (x86) is a required download due to the coding built within the DepositPartner program in order for the application to run.