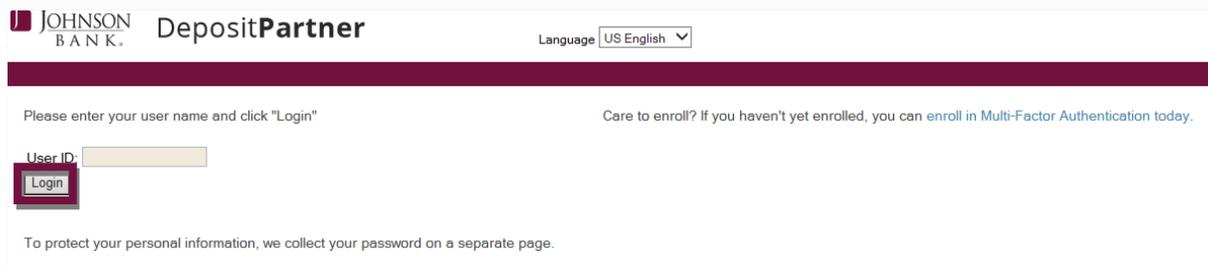


MULTI-FACTOR AUTHENTICATION SET-UP

DepositPartner Web Application

FIRST TIME ENROLLMENT

1. Enter your User ID and click **Login**.



JOHNSON BANK. DepositPartner Language US English

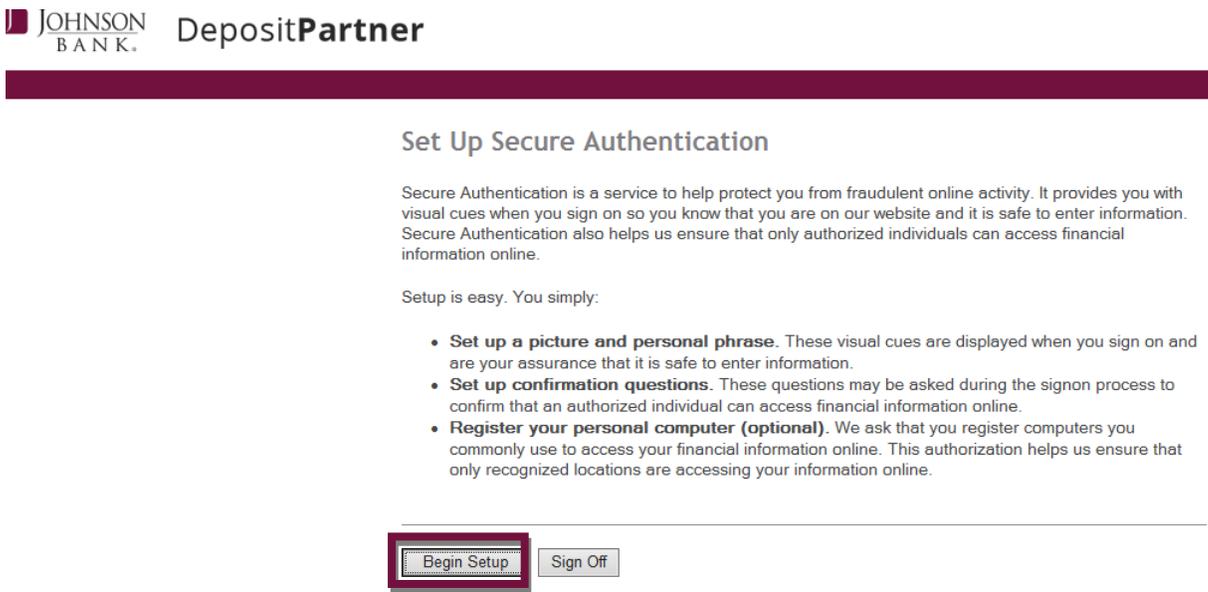
Please enter your user name and click "Login" Care to enroll? If you haven't yet enrolled, you can enroll in Multi-Factor Authentication today.

User ID:

Login

To protect your personal information, we collect your password on a separate page.

2. Click **Begin Setup** to continue or **Sign Off** to cancel this process and exit the application.



JOHNSON BANK. DepositPartner

Set Up Secure Authentication

Secure Authentication is a service to help protect you from fraudulent online activity. It provides you with visual cues when you sign on so you know that you are on our website and it is safe to enter information. Secure Authentication also helps us ensure that only authorized individuals can access financial information online.

Setup is easy. You simply:

- **Set up a picture and personal phrase.** These visual cues are displayed when you sign on and are your assurance that it is safe to enter information.
- **Set up confirmation questions.** These questions may be asked during the signon process to confirm that an authorized individual can access financial information online.
- **Register your personal computer (optional).** We ask that you register computers you commonly use to access your financial information online. This authorization helps us ensure that only recognized locations are accessing your information online.

Begin Setup Sign Off

- Choose a category from the dropdown and then click on a picture as an addition to your Multi-Factor Authentication information.

JOHNSON BANK. DepositPartner

Set Up Secure Authentication

Here's a list of pictures. Click a picture to select it and return to the setup process.

Category:

- Animals
- Food & Fruits
- Nature & Outdoors
- Travel

Need to cancel? Secure Authentication is vital in our efforts to prevent fraudulent activity. If you cancel, you'll lose the information you set up and will need to start this process again. [Click to cancel](#)

- Enter a personal phrase corresponding to the selected picture and then click **Continue Setup** to continue the Confirmation Question selections screen.
NOTE: In addition, you can also change the previously chosen picture on this screen.

JOHNSON BANK. DepositPartner

Set Up Secure Authentication

Step 1 of 3 - Set up a picture and personal phrase

A picture has been selected for you. Please create your personal phrase and click "Continue setup."

User ID:

Enter a personal phrase:

Your personal phrase will be displayed next to your picture when you sign on or change your password. It must be at least 1 character and cannot include more than 40 characters.

Want to use a different picture? Select one of the pictures shown below.

Want to view other pictures? Select another picture category.

Category:

Need to cancel? Secure Authentication is vital in our efforts to prevent fraudulent activity. If you cancel, you'll lose the information you set up and will need to start this process again. [Click to cancel](#)

- Choose four confirmation questions from the dropdown lists and enter your answers. Click **Continue Setup** to proceed to the computer registration screen.

JOHNSON BANK DepositPartner

Set Up Secure Authentication

Step 2 of 3 - Set up confirmation questions

Select your confirmation questions. When you have provided answers for the questions, click "Continue setup." These questions may be asked when you sign on to confirm that an authorized individual is trying to access financial information online. When asked, you must correctly answer these questions to sign on.

Question: Please select a question
Answer:

Continue Setup

Need to cancel? Secure Authentication is vital in our efforts to prevent fraudulent activity. If you cancel, you'll lose the information you set up and will need to start this process again. [Click to cancel](#)

- You have the option to "Register this computer" or "Do not register this computer". Select "Register this computer" and click **Continue Setup**.
NOTE: If you do not select "Register this computer" you will be asked to validate your security credentials at each subsequent login.

JOHNSON BANK DepositPartner

Set Up Secure Authentication

Step 3 of 3 - Register your personal computer

We ask you to register personal computers that you commonly use to access DepositPartner. Computers are registered using a cookie. A cookie is a small text file that we save on your hard drive to help us ensure that only authorized individuals can access DepositPartner.

On a registered computer, you are not asked to answer questions when you sign on - making it faster to access DepositPartner. We don't recommend registering public computers or computers you use infrequently. When you use these computers, we will ask you additional questions before you sign on to protect your information.

Please select an option for this computer and click "Continue setup."

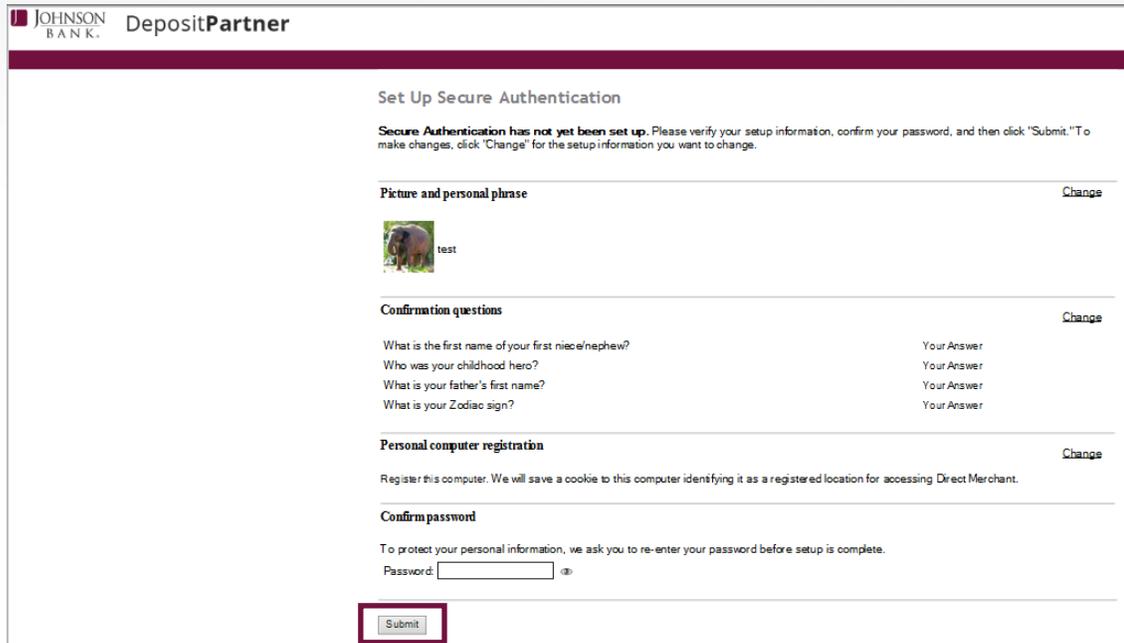
Register this computer. Check this option if you commonly use this computer to access your financial information online. We will save a cookie to this computer to identify it as a registered location for accessing your financial information.

Do not register this computer. Check this option if you do not want to have this computer identified as a registered location for accessing your financial information. Instead, additional questions will be asked when you sign on to protect your personal information.

Continue Setup

Need to cancel? Secure Authentication is vital in our efforts to prevent fraudulent activity. If you cancel, you'll lose the information you set up and will need to start this process again. [Click to cancel](#)

- Preview and, if necessary, change any data previously entered. Enter the temporary password listed in the email sent from CIC Cash Management and click **Submit** to continue to the Secure Authentication Contact screen.



JOHNSON BANK DepositPartner

Set Up Secure Authentication

Secure Authentication has not yet been set up. Please verify your setup information, confirm your password, and then click "Submit." To make changes, click "Change" for the setup information you want to change.

Picture and personal phrase Change

 test

Confirmation questions Change

What is the first name of your first niece/nephew?	Your Answer
Who was your childhood hero?	Your Answer
What is your father's first name?	Your Answer
What is your Zodiac sign?	Your Answer

Personal computer registration Change

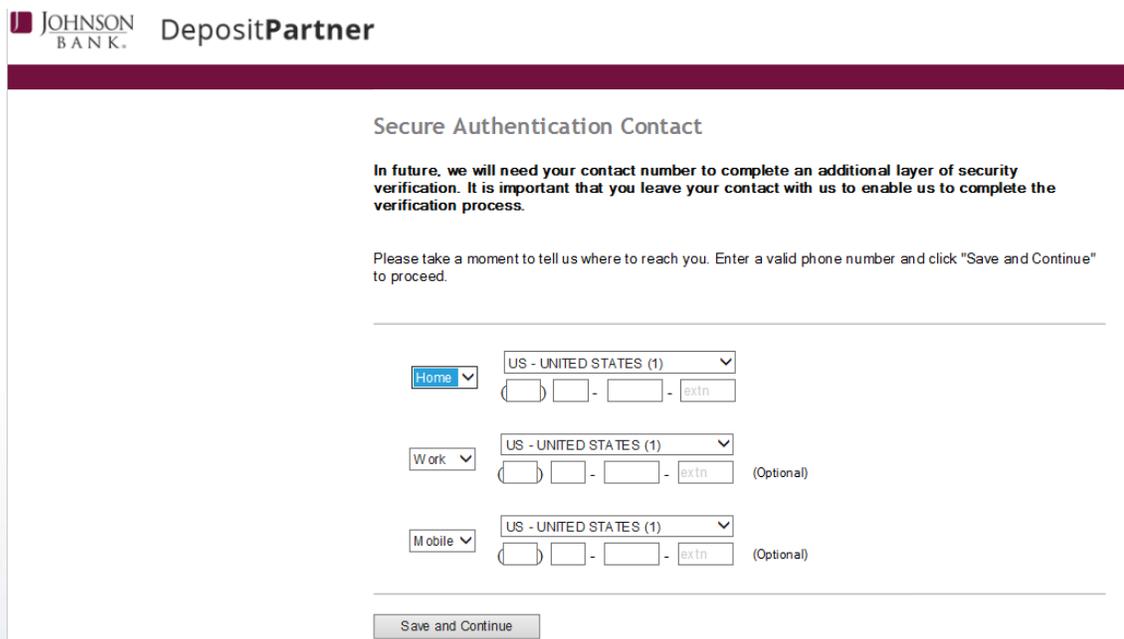
Register this computer. We will save a cookie to this computer identifying it as a registered location for accessing Direct Merchant.

Confirm password

To protect your personal information, we ask you to re-enter your password before setup is complete.

Password:

- Enter up to three phone numbers that can be used for future security verification. Click **Save and Continue** to finalize the Multi-Factor Authentication enrollment process.



JOHNSON BANK DepositPartner

Secure Authentication Contact

In future, we will need your contact number to complete an additional layer of security verification. It is important that you leave your contact with us to enable us to complete the verification process.

Please take a moment to tell us where to reach you. Enter a valid phone number and click "Save and Continue" to proceed.

Home US - UNITED STATES (1)
 - - extn

Work US - UNITED STATES (1)
 - - extn (Optional)

Mobile US - UNITED STATES (1)
 - - extn (Optional)

- a. When prompted enter a new password, confirm the new password, and click **Change Password**.

NOTE: the e-mail address will be prefilled with the E-mail that was provided on the DepositPartner Schedule. Once the password has been updated, a password confirmation e-mail will be sent as confirmation.



Change Password

This is a new account and the password must be set.

New Password:

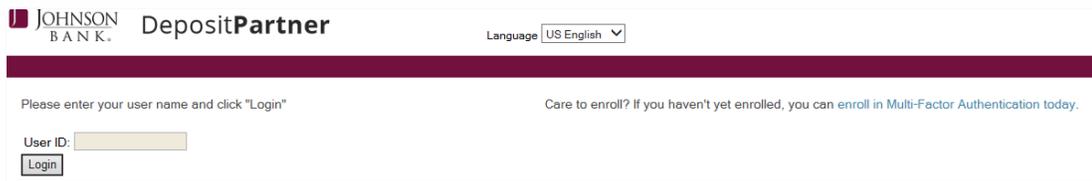
Confirm New Password:

E-mail: @johnsonbank.c

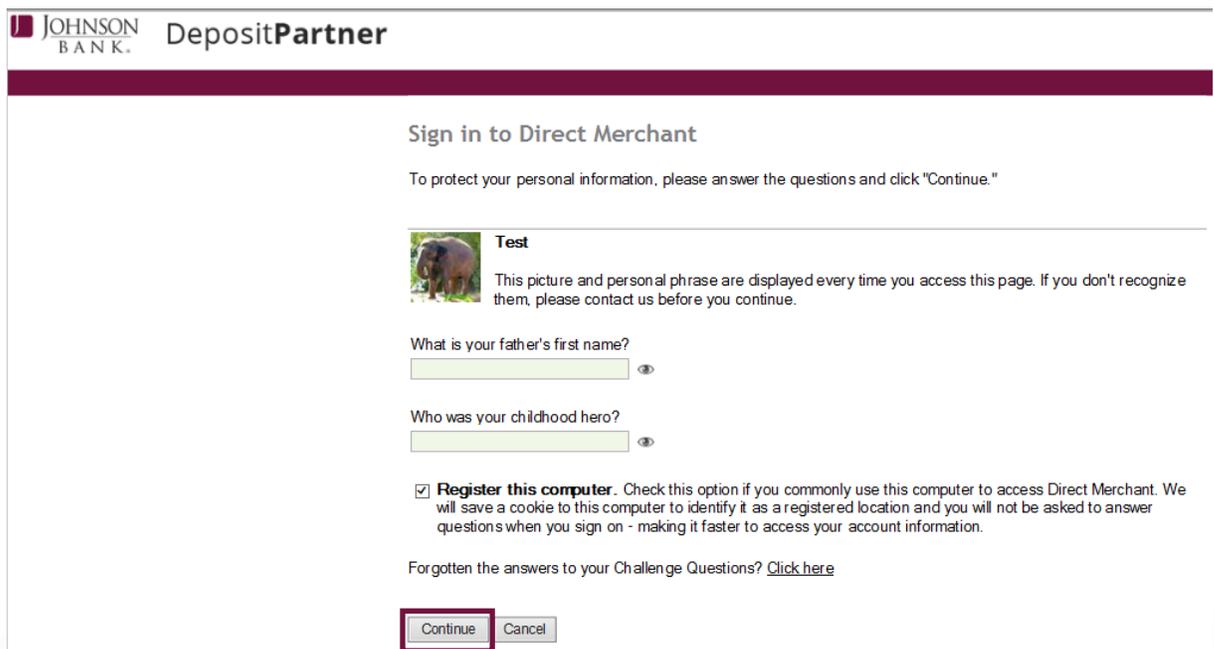
UNREGISTERED ENROLLED USER

You will be required to go through the Multi-Factor Authentication process prior to login if your cookies have been cleared, you are accessing the DepositPartner application from a different PC, or you did not register your computer upon the initial Multi-Factor Authentication enrollment.

1. Enter your User ID and click **Login**.



2. Verify that your Multi-Factor Authentication picture and personal phrase match what you chose at enrollment. If correct, answer your confirmation questions and click **Continue** to proceed. You may click the **Cancel** button to exit the application.



3. Select a contact phone number and Preferred Method of Contact to receive your One-Time Security Code.

JOHNSON BANK DepositPartner

One-Time Security Code

Tell us where to reach you

Work +1 (xxx) xxx-2836
 Work +1 (xxx) xxx-2715
 Mobile +1 (xxx) xxx-1199

Preferred Method of Contact: Phone Call or Text Message (SMS)

To confirm login with SMS code:

- Receive 1 message/request
- Text STOP to 83018 to opt out.
- Text HELP to 83018 for support.

Msg&Data Rates May Apply. Participating Carriers include: Alltel, AT&T, MetroPCS, Cricket, T-Mobile, U.S. Cellular, Sprint, Google Voice, Boost, Virgin Mobile, Verizon Wireless and others.

By selecting Text Message (SMS), you certify that you:

- are the account holder, or
- have the account holder's permission to do so

SMS code delivery is subject to the Terms & Conditions of the financial institution.

Customer Support Options

- Call 1-XXX-XXX-XXXX
- Email ema@mybank.com

Select *Phone Call* or *Text Message (SMS)* for account authentication. Selecting *Text Message (SMS)* sends a standard rate text.

Phone Call
 Text Message (SMS)

Continue

4. If Text Message was selected as the preferred method of contact, you will receive a text message at the chosen contact number with the One-Time Security Code listed. Enter the code received from your cell phone into the open field on the One-Time Security Code screen and click Continue.

JOHNSON BANK DepositPartner

One-Time Security Code

Please enter one-time security code that is sent on +1-262-XXXXXXXX

Once you entered the code, click Continue

Need to cancel? Secure Authentication is vital in our efforts to prevent fraudulent activity. If you cancel, you'll lose the information you set up and will need to start this process again. [Click to cancel](#)

5. Enter your password and click **Login** to proceed or **Cancel** to exit the application.
6. If Phone Call was selected as the preferred method of contact, you will receive a phone call asking for the One-Time Security Code which will be listed on the computer screen. Once the phone call is successful, press 1 and then key in the One-Time Security Code listed on your computer using your telephone key pad. Once the code has been successfully entered, you can disconnect the phone call and click **Phone Call Completed** on your computer screen.

 **DepositPartner**

One-Time Security Code

Please wait for your phone call. We are now calling +1-262-██████████. During the call, you will be asked to enter the one-time security code displayed below.

Once you complete the phone call, click Phone Call Completed

713634

Need to cancel? Secure Authentication is vital in our efforts to prevent fraudulent activity. If you cancel, you'll lose the information you set up and will need to start this process again. [Click to cancel](#)

7. Enter your password and click **Login** to proceed or **Cancel** to exit the application.

 **DepositPartner**

Sign on to Direct Merchant

Please enter your password and click "Login"

 **Test**
This picture and personal phrase are displayed every time you access this page. If you don't recognize them, please contact us before you continue.

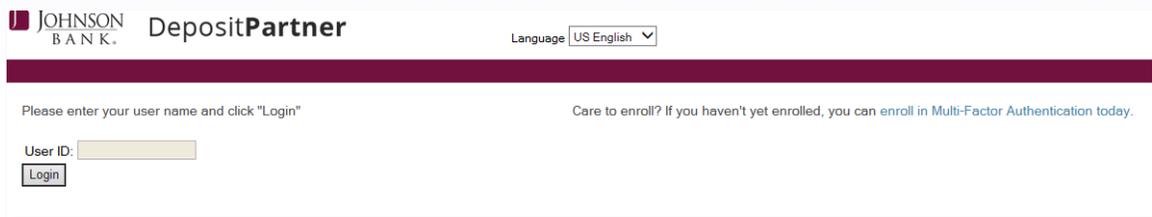
Password: 

For got your password? If you've forgotten your password, you can reset it yourself and get signed on quickly. [Click here to reset your password](#)

UNREGISTERED ENROLLED USER FORGOTTEN CHALLENGE QUESTIONS

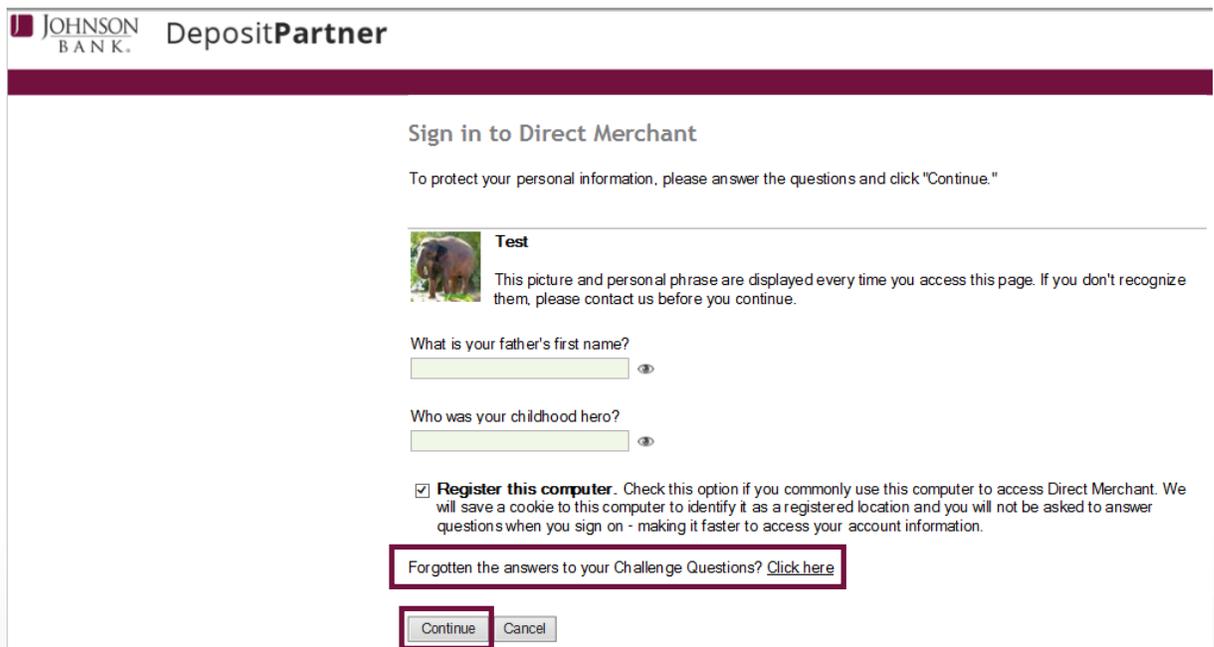
If your cookies have been cleared or you are accessing the DepositPartner application from a different PC and you have forgotten the answers to your Multi-Factor Authentication confirmation questions.

1. Enter your User ID and click **Login**.

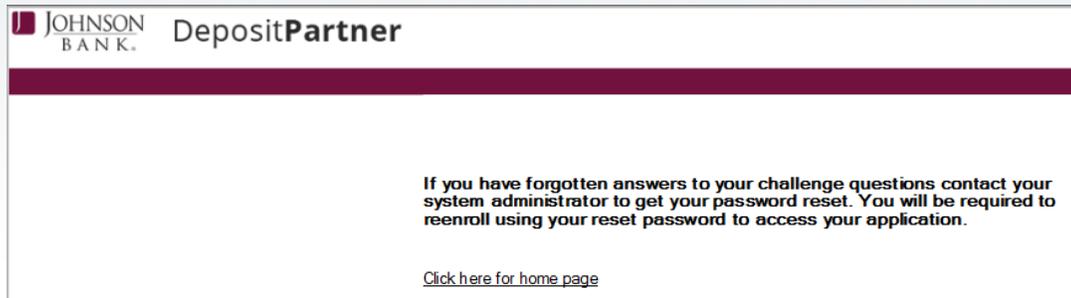


2. You will be prompted to answer two out of four confirmation questions. If you do not know your answers, please choose the "click here" hyperlink in the phrase **"Forgotten the answers to your Challenge Questions? Click here"**

NOTE: If you are not able to successfully answer your security questions after three attempts you will be locked out of the DepositPartner application.



3. You will be locked out and receive the following screen:



4. Contact your DepositPartner Administrator or your DepositPartner supervisor to have your Multi-Factor Authentication confirmation questions reset.

NOTE: *DepositPartner Administrators will need to contact the Treasury Management Support Center at 877.236.2739 to be unlocked and have their Multi-Factor Authentication confirmation questions reset.*

5. Once you have been unlocked and had your Multi-Factor Authentication questions reset, please follow the instructions under First Time Enrollment.