

Positive Pay Exception Processing

All exception decisions must be completed by
1:00 PM CT



On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day.

Click an account tile to view details and transaction history.

- Home
- Message Center
- Transactions
- Cash Management
 - Payments
 - ACH Pass-Thru
 - DepositPartner - SSO
 - Lockbox
 - Tax Payment
 - JFG One Card
 - Merchant Services
 - Recipient Address Book
 - Subsidiaries
 - Positive Pay**
 - Business Gateway
 - Positive Pay
 - Small Business Credit C...
- Transfers
- Locations

Home

ACCOUNTS

Current: \$125.81

RLC VARIABLE 200201

Current Balance

\$4.10

VARIABLE COMMERCIAL 200202

Current Balance

\$9.50

Test Checking **5801

Available Balance

\$71.45

Current Balance

\$71.45

COMMERCIAL CHECKING **2687

Available Balance

\$24.57

Current Balance

\$24.57

COMMERCIAL CHECKING **8091

Available Balance

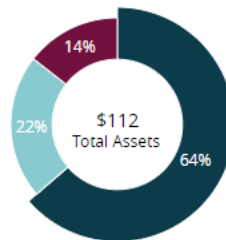
\$16.19

Current Balance

\$16.19

ACCOUNT SUMMARY

Assets Debts



Test Checking

XXXXXX5801

63.68%

Available Balance

\$71.45

Current Balance

\$71.45

View Transactions

< Previous

Next >

Select **Positive Pay** under the **Cash Management** menu.

On Thursday, November 26th, no electronic transactions will be processed in observance of Thanksgiving Day.

Financial Group will be closed in observance of Thanksgiving



Loading...



- Home
- Message Center ²
- Transactions
- Cash Management
- Payments
 - ACH Pass-Thru
 - DepositPartner - SSO
 - Lockbox
 - Tax Payment
 - JFG One Card
 - Merchant Services
 - Recipient Address Book
 - Subsidiaries
 - Positive Pay
 - Business Gateway
 - Positive Pay
 - Small Business Credit C...
- Transfers
- Locations
- Reports

You will see a Loading screen as the Single Sign On connects to the Positive Pay system. Please note, there may be a delay as the system loads.

- Home
- Message Center
- Transactions
- Cash Management
- Payments
- ACH Pass-Thru
- ACH Reversal
- DepositPartner
- Lockbox
- Tax Payment
- JFG One Card
- Recipient Address Book
- Subsidiaries
- Positive Pay**
- Integrated Payables
- Small Business Credit Card
- Transfers & Payments
- Locations & ATMs
- Reports
- Services

Positive Pay

[Launch Advanced Options](#)

Exceptions Add Check Submit Issued Check File

Exceptions will be given a decision of Return if decisions are not made by 1:00 PM Central Time (US & Canada). If you have any questions, please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Accounts

All Accounts

Search PosPay Exceptions

Search

Status

Decision Needed

\$0.01

Unauthorized ACH ...

\$0.01

Unauthorized ACH ...

\$0.01 Unauthorized ACH Transaction

Account Name: Test 2687

Paid Date: 1/14/2026

Description: PREAUTH ACH DEBIT CM test Co 2
ACH Paymen 260114

Company ID: 2789456123

Account Number: *****2687

SEC Code: CCD

Transaction Type: Debit

Pay

Return

Total Exceptions (2) \$0.02

You will be taken to the integrated Positive Pay page within AccessJFG.

You will see a list of your exceptions listed on the left side of the screen. Click an exception to see the details on the right side of the screen.

NOTE: all decisions must be completed by 1:00 PM CT.

- Home
- Message Center ¹⁶
- Transactions
- Cash Management
- Payments
 - ACH Pass-Thru
 - DepositPartner - SSO
 - Lockbox
 - Tax Payment
 - JFG One Card
 - Merchant Services
 - Recipient Address Book
 - Subsidiaries
 - Positive Pay**
 - Business Gateway
 - Small Business Credit C...
- Transfers
- Locations
- Reports
- Account Services
- Help

Positive Pay

[Launch Advanced Options](#)

NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Exceptions (26)

All Accounts

Decisions Needed

\$4,116,353.50

Account Name:

Paid Date: 12/11/20

Description: PREAU

\$1,402,372.22 Unauthorized ACH ...

\$4,116,353.50 Unauthorized ACH ...

\$323.82 Paid Not Issued
Check #44285...

\$13,660.00 Paid Not Issued
Check #442'

\$622.00 Paid Not Issued
Check #442' ...

You can use the dropdown menus to filter your exceptions.

The first dropdown menu allows you to filter by account.

The second dropdown menu allows you to filter by the status of the exception: Decisions Needed, Decisioned, or All.

- Home
- Message Center ¹⁶
- Transactions
- Cash Management
- Payments

Positive Pay

NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

[Launch Advanced Options](#)

Exceptions (26)

[Add Check](#)

After clicking on an Exception, you will see the details of the exception on the right side of the screen. Review the exception and make a decision to **Pay** or **Return**. See the next few slides for more details about the decisioning process.

\$0.10 Paid Not Issued

Check #1858 Paid Date: 7/19/2023

Account No. 7-19-23

Pay to the Order of First Cash Management \$.10

10 dollars and 10/100 Dollars @ BNA

JOHNSON BANK

For Kyle Kasbohm

40759148524

Pay Return

Positive Pay	\$323.82	Paid Not Issued
Business Gateway	Check #44285...	
Small Business Credit C...	\$13,660.00	Paid Not Issued
Transfers	Check #442'	
Locations		
Reports	\$622.00	Paid Not Issued
Account Services	Check #442' ...	
Help		

- Home
- Message Center ¹⁶
- Transactions
- Cash Management
- Payments
- ACH Pass-Thru
- DepositPartner - SSO
- Lockbox
- Tax Payment

Positive Pay

NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

[Launch Advanced Options](#)

Exceptions (26)

[Add Check](#)

All Accounts

Search

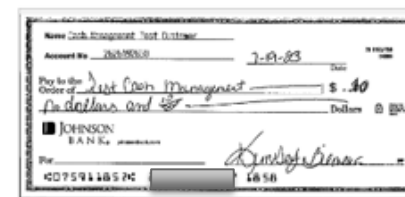
Decisions Needed

If you choose to **Return** the Exception unpaid, you will be asked to provide a Return Reason from the dropdown menu.

\$0.10 Paid Not Issued

Check #1858

Paid Date: 7/19/2023



Pay

Return

Clear

Business Gateway

Small Business Credit C...

- Transfers
- Locations
- Reports
- Account Services
- Help

Check #44285...

\$13,660.00 Paid Not Issued

Check #442...

\$622.00 Paid Not Issued

Check #442...

- Home
- Message Center ¹⁶
- Transactions
- Cash Management
- Payments

Positive Pay

[Launch Advanced Options](#)

NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Exceptions (26)

[Add Check](#)

The ACH Exception decisioning process is very similar to Check.

For an ACH Exception, if you select to **Pay**, you will be given the option to also create a rule to allow this company to debit you in the future.

If you would like to create a rule, click **+ACH Rule**.

\$0.05 Unauthorized ACH Transaction

Account Name: Test 2630

Account Number: ****192630

Paid Date: 7/19/2023

SEC Code: CCD

Description: PREAUTH ACH DEBIT CM Test Co
AchPayment 230719

Transaction Type: Debit

Company ID: 1789456123

Pay

Return

Clear

[+ Add ACH Rule](#)

Positive Pay

\$323.82

Paid Not Issued

Check #44285...

Business Gateway

Small Business Credit C...

\$13,660.00

Paid Not Issued

Check #442'

Transfers

Locations

Reports

Account Services

Help

\$622.00

Paid Not Issued

Check #442' ...

If you choose to create a rule, fill in the window that appears.

Description: We recommend leaving this description field blank unless you need to match specific text from an ACH transaction. Any entry must match exactly within the transaction description to avoid exceptions.

SEC Code: You are given the option of choosing the SEC code that was sent with the transaction or All SEC Codes. We suggest using **All SEC Codes**.

Transaction Type: Leave as **Debit Only**. We do not block Credits.

Company ID: The Company ID is prefilled with the ID from the ACH.

Max Amount: Enter the highest dollar amount you want for transactions from this company to be allowed. Any transactions over this amount will result in an exception. If you don't want a maximum, enter \$0.00.

Click **Save** when finished.

Good Morning, Kyle Kasbohm

Unauthenticated ACH transaction

Account Name: Test 2687 Account Number: *****2687
Paid Date: 1/14/2026 SEC Code: CCD
Description: PREAUTH ACH DEBIT CM test Co 2 Transaction Type: Debit
ACH Paymen 260114
Company ID: 2789456123

Pay Return Clear

+ Add ACH Rule

i To make further changes to this rule, please log in to ETMS

Description (optional)

SEC Code	Transaction type
☐ CCD	☒ Debit only
☒ All SEC Codes	☐ Credit only
	☐ Both Credit and Debit

Company ID: 2789456123 Max amount
\$

Cancel Save

Total Exceptions (2) \$0.02 Total Decided (0) \$0.00 **Submit Decisions**

- Home
- Message Center
- Transactions
- Cash Management
- Payments
- ACH Pass-Thru
- ACH Reversal
- DepositPartner
- Lockbox
- Tax Payment
- JFG One Card
- Recipient Address Book
- Subsidiaries
- Positive Pay**
- Integrated Payables
- Small Business Credit Card
- Transfers & Payments
- Locations & ATMs
- Reports
- Services

Positive Pay

Exceptions Add Check Submit Issued Check File

Exceptions will be given a decision of Return if decisions are not made by 5:00 PM on the day of the transaction. For more information, contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Accounts

All Accounts

Search PosPay Except

Search

Status

Decision Needed

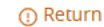
\$0.01



Pay

Unauthorized ACH ...

\$0.01



Return

Unauthorized ACH ...

\$0.01 Unauthori

Account Name: Test

Paid Date: 1/14/2026

Description: PREAUT

ACH Paymen 260114

Company ID: 278945

Pay

Return

Clear

+ Add ACH Rule

Total Exceptions (2) \$0.02 Total Decided (0) \$0.00

Submit Decisions

After making a decision on an exception, choose another exception from the list on the left side of the screen. You can see the **Pay** or **Return** decisions you have made on the exceptions underneath the dollar amount in the list. If there is no decision listed, that exception still needs a decision.

If you are finished making your decisions, click **Submit Decisions** on the bottom of the page.

- Home
- Message Center ¹⁶
- Transactions
- Cash Management
- Payments
- ACH Pass-Thru
- DepositPartner - SSO
- Lockbox
- Tax Payment
- JFG One Card
- Merchant Services
- Recipient Address Book
- Subsidiaries
- Positive Pay**
- Business Gateway
- Small Business Credit C...
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings

Positive Pay

NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Exceptions (26)

Add Check

All Accounts

Search

Decisions Needed

\$1,402,372.22 Unauthorized ACH ...

Return

\$4,116,353.50 Unauthorized ACH ...

Return

\$323.82 Paid Not Issued
Check #44285...

\$13,660.00 Paid Not Issued
Check #44286...

\$622.00 Paid Not Issued
Check #44286...

Return

\$4,116,353.50 Unauth
Account Name: SC Johnson
Paid Date: 12/11/2020



Unauthorized

☐ Pay ☒ Return

Select Reason

Total Exceptions (32) \$6,072,870.69 | Total Decided (6) \$355,357.35

Submit All Decisions

Once the decisions have been submitted, you will see a confirmation window at the top of the page confirming they have been completed.

At the bottom of the page, you will see your exceptions summary showing you how many total exceptions there were today as well as how many have been decided.

- Home
- Message Center ¹⁶
- Transactions
- Cash Management
- Payments
- ACH Pass-Thru
- DepositPartner - SSO
- Lockbox
- Tax Payment
- JFG One Card
- Merchant Services
- Recipient Address Book
- Subsidiaries
- Positive Pay**
- Business Gateway
- Small Business Credit C...
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings

Positive Pay

[Launch Advanced Options](#)

NOTE: Exceptions will be given a decision of Return if no decision has been made by 01:00 PM Central Time (US & Canada). For any questions please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

Exceptions (26)

[Add Check](#)

All Accounts

Decided

\$176,286.00 Paid Not Issued

Check #442

Pay

\$9,522.27 Paid Not Issued

Check #442

Pay

\$36,357.44 Paid Not Issued

Check #442

Pay

\$23,315.10 Paid Not Issued

Check #442

Pay

\$5,258.54 Paid Not Issued

Check #442

Pay

\$104,618.00 Paid Not Issued

\$176,286.00

Check #: 4

Pay

If you want to review and/or make changes to exception decisions, use the status dropdown menu and choose **Decided**. This will show all your exceptions from today that have decisions. You can update the decisions on the right side of the screen using the same process as originally making the decisions. **Any updates must be completed by 1:00 PM CT.**

Total Exceptions (32) \$6,072,870.69 | Total Decided (6) \$355,357.35

[Submit All Decisions](#)

On Thursday, November 26th, no electronic transactions will be processed or transmitted as the Federal Reserve and Johnson Financial Group will be closed in observance of Thanksgiving Day. X

- Home
- Message Center²
- Transactions
- Cash Management
- Payments
- ACH Pass-Thru
- DepositPartner - SSO
- Lockbox
- Tax Payment
- JFG One Card
- Merchant Services
- Recipient Address Book
- Subsidiaries
- Positive Pay**
- Business Gateway
- Positive Pay
- Small Business Credit C...
- Transfers
- Locations
- Reports

Positive Pay

[Launch Advanced Options](#)

Exceptions

Add Check

All Accounts

Search

Decisions Needed

No exceptions

No exceptions

The following pages will show how to process exceptions within the full platform. However, you will only need to process exceptions once, either within AccessJFG or within the full Positive Pay platform.

To enter the full Positive Pay platform, click on **Launch Advanced Options**.

Total Exceptions (0) \$0.00 | Total Decisined (0) \$0.00

Submit All Decisions



Collapse All -

_NOTLIVEETMSJohnsonFinancialGroupWI



Welcome to



Positive Pay System

Please decision all exceptions by 1:00PM CST.

Select **Quick Exception Processing**
under the **Exception Processing** menu.

- ! Exception Processing
 - Quick Exception Processing
- Client Maintenance
 - File Mapping
 - User Setup (Client)
- Transaction Processing
 - Submit Issued Check File
 - Add New Issued Check
 - Void a Check
 - Check Search
- Transaction Reports
 - Daily Checks Issued Summary
 - Stops and Voids
 - Exception Items
 - Correction Report
 - Stale Dated Checks
 - Payee Match Report
- Audit Reports
 - Transaction Audit Log
- System Reports
 - Issued Check Processing Log

- Collapse All -
- ! Exception Processing

Quick Exception Processing

Scrub Exceptions
- 👤 Client Maintenance

File Mapping

Client Setup

Account / Client ID Setup

ACH Authorization Rules

User Setup (Client)
- 🔄 Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

Check Verification

ACH Reporting Files

ACH Returns Processing

ACH Returns Files Extract
- 🛑 Stop Payments

📁 Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Account Reconciliation Summary

Check Reconciliation Summary

All Account IDs

Quick Exception Processing

Search exceptions

^	Decisions Needed (1)	\$0.49
	Test 2687 UNAUTHORIZED ACH TRANSACTION	\$0.49
	Decided (0)	\$0.00
	Total (1)	\$0.49

There is 1 exception to review.

Exceptions will be given a decision of **Return** if decisions are not made by 1:00 PM Central Time (US & Canada). For any questions please contact us at xxx.xxx.xxx or test@test.com

1

Decision Needed

\$0.49

0

Decided

\$0.00

You will see any exceptions awaiting decisions in the **Decisions Needed** section. It will show you the account, the reason for the exception, and the dollar amount of the exception.

Click on an exception to view it.

- Collapse All -
- ! Exception Processing

Quick Exception Processing

Scrub Exceptions
- 👤 Client Maintenance

File Mapping

Client Setup

Account / Client ID Setup

ACH Authorization Rules

User Setup (Client)
- 🔄 Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

Check Verification

ACH Reporting Files

ACH Returns Processing

ACH Returns Files Extract
- 🛑 Stop Payments

📁 Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Account Reconciliation Summary

Check Reconciliation Summary

All Account IDs

Quick Exception Processing

Search exceptions

^	Decisions Needed (1)	\$0.49
	Test 2687	UNAUTHORIZED ACH TRANSACTION \$0.49
	Decided (0)	\$0.00
	Total (1)	\$0.49

There is 1 exception to review.

Exceptions will be given a decision of **Return** if decisions are not made by 1:00 PM Central Time (US & Canada). For any questions please contact us at xxx.xxx.xxx or test@test.com

1

Decision Needed

\$0.49

0

Decided

\$0.00

You will see any exceptions awaiting decisions in the **Decisions Needed** section. It will show you the account, the reason for the exception, and the dollar amount of the exception.

Click on an exception to view it.

- Collapse All -
- ! Exception Processing

Quick Exception Processing

Scrub Exceptions
- 👤 Client Maintenance

File Mapping

Client Setup

Account / Client ID Setup

ACH Authorization Rules

User Setup (Client)
- 🔄 Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

Check Verification

ACH Reporting Files

ACH Returns Processing

ACH Returns Files Extract
- 🛑 Stop Payments

📁 Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Account Reconciliation Summary

Check Reconciliation Summary

All Account IDs

Quick Exception Processing

Search exceptions

^	Decisions Needed (1)	\$0.49
	Test 2687 UNAUTHORIZED ACH TRANSACTION	\$0.49
	Decisoned (0)	\$0.00
	Total (1)	\$0.49

UNAUTHORIZED ACH TRANSACTION

Default Decision: Return

Account ID: Test 2687 Amount: \$0.49 Paid Date: 09/24/2020

PPD / 2789456123 / DR
PREAUTH ACH DEBIT CM test Co 2 ACH Paymen 200924

Add Rule

Pay

Return

Clicking the exception will bring up the details of the exception. If the item is a check, you will see an image of the check as well.

Use the buttons on the screen to make your decision on the exception or, for ACH exceptions, to Add a Rule.

- Collapse All -
- ! Exception Processing

Quick Exception Processing

Scrub Exceptions
- 👤 Client Maintenance

File Mapping

Client Setup

Account / Client ID Setup

ACH Authorization Rules

User Setup (Client)
- 🔄 Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

Paid Items Extract

ACH Transaction Search

Check Verification

ACH Reporting Files

ACH Returns Processing

ACH Returns Files Extract
- 🛑 Stop Payments

📁 Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Correction Report

Stale Dated Checks

Account Reconciliation Summary

Check Reconciliation Summary

All Account IDs

Quick Exception Processing

Search exceptions

Decisions Needed (1)		\$0.49
Test 2687	UNAUTHORIZED ACH TRANSACTION	\$0.49
Decisoned (0)		\$0.00
Total (1)		\$0.49

UNAUTHORIZED ACH TRANSACTION

Default Decision: Return

Account ID: Test 2687

Amount: \$0.49

Paid Date: 09/24/2020

PPD / 2789456123 / DR

PREAUTH ACH DEBIT CM test Co 2 ACH Paymen 200924

Reason

Cancel

Save

If you choose to **Return** the exception, you will be asked to provide a reason for the return. Select your reason from the drop down menu and click **Save**.

If you choose to **Add Rule** (ACH Exceptions only), you will be prompted to complete this screen.

Rule Name: Enter a name for this rule

SEC Code: We would suggest selecting "All SEC Codes"

Debits or Credits: Leave as Debits only, we will not block any Credits

Max Allowable Amount: Enter a maximum amount for this rule, or leave blank for no maximum

Transaction Description: We recommend leaving this transaction description field blank unless you need to match specific text from an ACH transaction. Any entry must match exactly within the transaction description to avoid exceptions.

Please note, if you choose to Add a Rule, you will still need to select to Pay the item.

Quick Exception Processing

Add ACH authorization rule

Rule Name

SEC Code

All SEC codes

Company ID

2789456123

Debits or Credits

Debits only

Max Allowable Amount

Transaction Description

Cancel

Save rule

Download icon

Close icon

Paid Date: 01/14/2026

Return icon

Return

Collapse All -

! Exception Processing

Quick Exception Processing

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

ACH Reporting Files

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Stale Dated Checks

Check Reconciliation Summary

Deposit Reconciliation Summary

Account Reconciliation Summary

System Reports

ACH Authorization Rules

Transaction Filters / Blocks

Issued Check Processing Log

General Items

All Account IDs

Quick Exception Processing

Search exceptions		Q	
Decisions Needed (3)	\$3,314.82		
PAID NOT ISSUED (3)			
Decisioned (0)			
Total (3)	\$3,314.82		

There are 3 exceptions to review.

Exceptions will be given a decision of **Return** if decisions are not made by 1:00 PM Central Time (US & Canada). If you have any questions, please contact us at 888.769.3796 or tmsupport@johnsonfinancialgroup.com

3 Decisions Needed
\$3,314.82

0 Decisioned
\$0.00

You can also choose to **Pay All** or **Return All** exceptions by using the three dots menu next to either the Decisions Needed category (to decision all exceptions) or next to the individual exception type categories (to decision all exceptions of that type).

Please note, we highly recommend you review all exceptions before choosing an option to Pay or Return All.

Collapse All -

! Exception Processing

Quick Exception Processing

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

ACH Reporting Files

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Stale Dated Checks

Check Reconciliation Summary

Deposit Reconciliation Summary

Account Reconciliation Summary

System Reports

ACH Authorization Rules

Transaction Filters / Blocks

Issued Check Processing Log

General Items

All Account IDs

Quick Exception Processing

Search exceptions

Decisions Needed (3)

PAID NOT ISSUE

Decisoned (0)

Total (3)

Pay all exceptions

By selecting Pay all, you are marking 3 exception(s) totaling \$3,314.82 with a decision of Pay.

Cancel

Pay all

made by 1:00 PM Central Time

8.769.3796 or

ded

\$3,314.82

After selecting to Pay All or Return All, you will be prompted to confirm your decision on a pop-up window. Please confirm or cancel by selecting the appropriate button. If you selected to Return All, you will also be asked to provide the return reason from a drop-down menu.

As a reminder, we highly suggest you review all exceptions before choosing to Pay or Return All exceptions.

Collapse All -

! Exception Processing

Quick Exception Processing

Transaction Processing

Submit Issued Check File

Add New Issued Check

Void a Check

Check Search

ACH Reporting Files

Transaction Reports

Daily Checks Issued Summary

Stops and Voids

Exception Items

Stale Dated Checks

Check Reconciliation Summary

Deposit Reconciliation Summary

Account Reconciliation Summary

System Reports

ACH Authorization Rules

Transaction Filters / Blocks

Issued Check Processing Log

General Items

All Account IDs

Search exceptions

Decisions Needed (6)	\$12,706.16
Decisioned (4)	\$15,072.64
\$ Ops1000 UNAUTHORIZED ACH TRANSACTION	\$1,846.24
↩ Ops1000 AMOUNT MISMATCH	#17849
\$ Ops1000 PAID NOT ISSUED	#18006
↩ Ops1000 VOIDED ITEM	#17788
Total (10)	\$27,778.80

Quick Exception Processing

PAID NOT ISSUED

Decision: Pay

Decided By: Bank Demonstration

Account ID: Ops1000

Check #: 18006

Paid Date: 10/05/2020

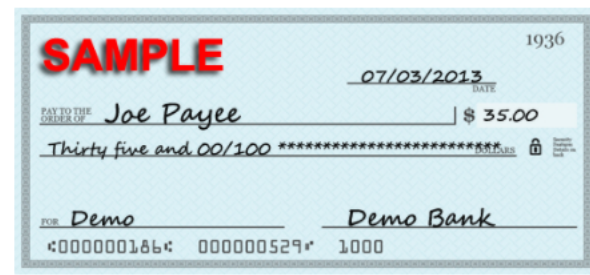
Amount: \$1,147.34

Issued Date: 09/05/2020

Front

Back

Hover over image to zoom. Click to view full-size image.



\$

Pay

↩

Return

You can see today's decisions under the **Decisioned** section. The icon to the left will indicate each decision. A Dollar Sign indicates to Pay the item. An Arrow indicates to Return the item.

You can change your decisions up until 1:00 PM CST by using the **Pay** or **Return** buttons on the right-hand side of the screen.

Thank You

Additional Resources and Support

For additional resources, including “how-to” guides, please visit our online Client Resources page at <https://www.johnsonfinancialgroup.com/client-resources>

If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.

[JohnsonFinancialGroup.com](https://www.johnsonfinancialgroup.com)

