# Deposits Using a Mobile Device

Your organization must be signed up for the DepositPartner Service & Mobile Deposits in order to use this feature. Please contact your Treasury Management Consultant for more information.

Please note, screenshots were taken using an iPhone. Slight differences in appearance may occur when using different devices, however functionality will remain the same.





| ſ                 |   |                                     |              |              |     | 3:58                 |              | •II 🔶             | •                         |
|-------------------|---|-------------------------------------|--------------|--------------|-----|----------------------|--------------|-------------------|---------------------------|
|                   | To create a mobile organization must      | deposit, your<br>be signed up for   | r the        |              |     | Home                 |              | GU                | More                      |
|                   | DepositPartner re                         | mote deposit se                     | ervice       |              |     | Message Center       |              | d transaction     | $\sim$                    |
|                   | and add the mobile                        | e deposit functio                   | onality.     |              | C)  | Deposit a Check      |              |                   | ^                         |
|                   | Management Cons                           | o your Treasury<br>sultant for more | 2            |              | ₽   | Transactions         | $\sim$       | and credit of the |                           |
|                   | information.                              |                                     |              |              |     | Cash Management      | $\sim$       |                   | •                         |
|                   | The Johnson Finan                         | icial Group Mob                     | oile App     |              | \$  | Transfers & Payments | $\sim$       |                   |                           |
|                   | is required for mob<br>don't have the Joh | bile deposits. If inson Financial ( | you<br>Group |              | 0   | Locations & ATMs     |              | 2301              | \$2.00                    |
|                   | Mobile App, search                        | n Johnson Finan                     | icial        |              | ııı | Reports              | $\sim$       |                   | \$2.00                    |
|                   | Group in the Apple                        | e or Android app                    | o store.     |              |     | Services             | $\checkmark$ | 6718              |                           |
| Tostar            | t a mabila                                |                                     |              |              |     | Statements           |              |                   | <b>\$0.00</b><br>\$0.00   |
| deposit           | t, click on the                           |                                     |              |              | ?   | Help                 | $\checkmark$ |                   | •                         |
| menu b<br>upper l | outton in the                             |                                     |              |              | £   | Settings             | $\checkmark$ |                   | <b>\$5.24</b><br>\$5.24   |
| the mo            | bile app.                                 | ]                                   |              | •,           | G   | Log Off              |              |                   | •                         |
|                   |   |                                     | Check fro    | om the menu. |     |                      |              | 2630              | <b>\$21.52</b><br>\$21.52 |
|                   |   | L                                   |              |              |     |                      |              |                   | •                         |
|                   |   |                                     |              |              |     |                      |              |                   | <b>\$2.31</b><br>\$2.31   |
|                   |   |                                     |              |              |     |                      |              | 66                | •                         |

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|---|--|-------------|-------------------------------|---|--|---------|
| Dep   | osit a Check   | $\times$    |                               |   | Deposit a Ch                               | eck ×   |
| Johnson Financial Gro   | up, Inc.   |             |                               |   | Johnson Financial Group, Inc.              |         |
| FDIC FDIC-Insured - Bo<br>U.S. Governmen                                  | ncked by the full faith and credit o   | of the      |                               |   | Select Deposit Account                     | ×       |
| (1) Travelers checks, in<br>money orders cannot<br>deposited checks for 1 | ternational checks, and<br>be deposited. (2) Store<br>0 business days before | x           |                               |   | COMMERCIAL CHECKING<br>****2630<br>Balance | \$21.52 |
| destroying. (3) See Mo<br>deposit limits and deta<br>Deposit Account      | oile Terms and Conditions fo<br>ils.   |             | Tap <b>Deposit</b><br>Account |   | BUSINESS GROWTH SOL<br>****2301<br>Balance | \$2.00  |
| Amount  |  |             |                               |   |  |         |
|   | \$   | 0.00        |                               |   |  |         |
| Front of check  | Back of check  |             |                               | From the pop-up<br>window, select the<br>account in which you'd<br>like to deposit the check. |  |         |
| S   | ıbmit Deposit  |             |                               |   |  |         |
| Depo  | sit Check History  |             |                               |   |  |         |
|   |  |             |                               |   |  |         |

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|---|---|---|---|------------------------------|---|---|
| E   | Deposit a Chec  | k ×   |   |                              | Depos   | it a Check X  |
| Johnson Financia<br>FDIC FDIC-Insure<br>U.S. Govern   | Il Group, Inc.<br>ed - Backed by the full fain<br>nment   | th and credit of the                          | I ap <b>Amount</b> and enter the<br>amount of your check for<br>deposit using the keypad that<br>appears. Please note, you<br>won't enter the decimal point |                              | Johnson Financial Group,<br><b>FDIC</b> <i>FDIC-Insured - Backet</i><br><i>U.S. Government</i>  | nc.<br>d by the full faith and credit of the  |
| (1) Travelers chec<br>money orders can<br>deposited checks<br>destroying. (3) See<br>deposit limits and | ks, international check<br>nnot be deposited. (2)<br>for 10 business days l<br>e Mobile Terms and C<br>l details. | ks, and<br>Store<br>before X<br>onditions for | For \$12.00, as in this example,<br>simply enter 1-2-0-0. The<br>decimal is automatically   |                              | (1) Travelers checks, interr<br>money orders cannot be d<br>deposited checks for 10 bu<br>destroying. (3) See Mobile<br>deposit limits and details. | ational checks, and<br>eposited. (2) Store<br>ısiness days before X<br>Terms and Conditions for |
| Deposit Account   |   |   | two digits  |                              | Deposit Account   |   |
| COMMERCIAL CHECH  | KING \$21.52  | >   | two digits.   |                              | COMMERCIAL CHECKING \$21  | 52  |
| Amount  |   |   |   |                              | Amount  |   |
|   |   | \$12.00                                       |   |                              |   | \$12.00   |
| Front of check  | Back of c   | heck  |   | Next, click the <b>Front</b> | Front of check  | Back of check   |
|   |   | Done  |   | of Check icon to start       | 0.  | 0.  |
| 1   | 2<br>АВС  | 3<br>Def                                      |   | a photo of the check.        |   |   |
| 4<br><sub>бні</sub>   | 5   | 6<br>мно                                      |   |                              | Subm  | it Deposit  |
| 7<br>pqrs   | 8<br>TUV  | 9<br>wxyz                                     |   |                              | Deposit (   | Check History   |
|   | 0   | $\langle \times \rangle$                      |   |                              |   |   |



## Line up front of check within the box below to take photo.

Follow the instructions on screen to take the photo of the front of your check. Please make sure you have good lighting to make sure the check is easily visible in the photo. When your check is aligned and visible, press the **Camera Shutter** Button to take the photo.



## Place your check on a flat surface with a dark background and good lighting.

| Name <u>MOBELE PEPOSIT</u><br>Account No<br>Pay to the JOHNSON FINANCIAL<br>TWELVE & MOD<br>DOHNSON<br>BANK, johnsonbank.com<br>For<br>I:075911852: | 2/10/25<br>GRWP<br>Joh Doc<br>1,21.3 | 4213<br>79-1185/759<br>34000<br>Date<br>\$ /2.00<br>Dollars | Review the pho<br>on the next pag<br>If you need to<br>retake the phot<br>tap the <b>Retake</b><br>button. If it loo<br>good, tap <b>Use</b><br><b>Image.</b> |
|---|--------------------------------------|---|---|
|   | Retake                               | Use   | e Image   |

Follow the instructions on screen to take the photo of the back of your check. Please make sure you have good lighting to make sure the check is easily visible in the photo. When your check is aligned and visible, press the **Camera Shutter Button** to take the photo.

Please note these special endorsement instructions. Instead of signing the check please either stamp the check with an existing endorsement stamp or simply write your company name. Please also write "For Mobile Deposit Only, Johnson Bank" in the endorsement area as well.

# Line up back of check within the box below to take photo.



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Mobile

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Bank

ompany

Name

Endorse the back of the check with "FOR MOBILE DEPOSIT ONLY, JOHNSON BANK" and your signature.

Place your check on a flat surface with a dark background and good lighting.



#### 0

X

X

Deposit a Check

Johnson Financial Group, Inc.

**FDIC** FDIC-Insured - Backed by the full faith and credit of the U.S. Government

(1) Travelers checks, international checks, and money orders cannot be deposited. (2) Store deposited checks for 10 business days before destroying. (3) See Mobile Terms and Conditions for deposit limits and details.

#### **Deposit Account**

COMMERCIAL CHECKING \$21.52

Amount

\$12.00

#### Front of check

Back of check





**Deposit Check History** 

You will be taken back to the Deposit a Check screen with the check images loaded in. If you need to retake an image, simply tap the Front of check or **Back of check** images to take a new photo.

If you are ready to complete the deposit, tap Submit Deposit.

> You will see a screen showing the deposit being submitted.

3:01

X

Deposit a Check



Submitting Deposit

When the deposit is submitted, you'll receive this confirmation that the deposit has been received and is pending approval.

|   | 1 |
|---|---|
| Deposit Processing                                      |   |
| COMMERCIAL CHECKING<br>****2630                         |   |
| Your deposit has been received and is pending approval. |   |
| Make another deposit                                    |   |
| Return to Accounts                                      |   |
|   |   |
|   |   |
|   |   |
|   |   |

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1:50

You will receive an email that the deposit is pending. Please note, all deposits are reviewed before being processed. The approval process can be nearly instantaneous or can be delayed if further review is required. You will receive an email when the processing is completed to inform you if the deposit was submitted or rejected.

# Thank You

Additional Resources and Support

For additional resources, including "how-to" guides, please visit our online Client Resources page at <a href="https://www.johnsonfinancialgroup.com/client-resources">https://www.johnsonfinancialgroup.com/client-resources</a>

If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at <u>tmsupport@johnsonfinancialgroup.com</u>.

JohnsonFinancialGroup.com

