

Deposits Using a Mobile Device

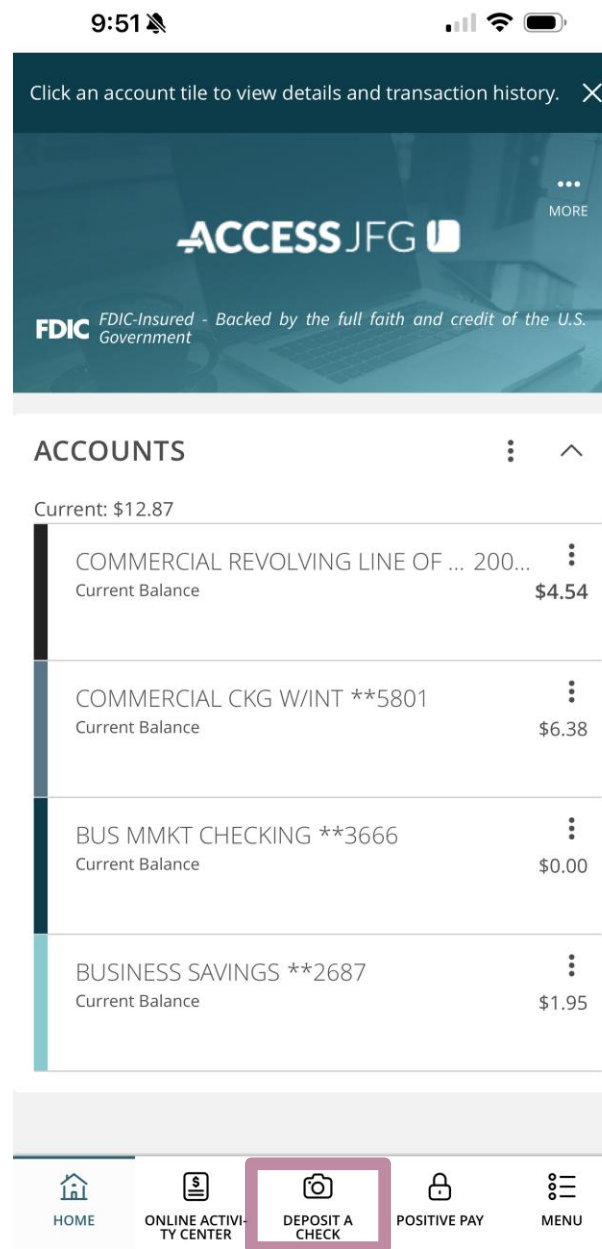
Your organization must be signed up for the DepositPartner Service & Mobile Deposits in order to use this feature. Please contact your Treasury Management Consultant for more information.

Please note, screenshots were taken using an iPhone. Slight differences in appearance may occur when using different devices, however functionality will remain the same.



To create a mobile deposit, your organization must be signed up for the DepositPartner remote deposit service and add the mobile deposit functionality. Please reach out to your Treasury Management Consultant for more information.

The Johnson Financial Group Mobile App is required for mobile deposits. If you don't have the Johnson Financial Group Mobile App, search Johnson Financial Group in the Apple or Android app store.



To start a mobile deposit, tap **Deposit A Check** on the thumb bar at the bottom of the screen.

Alternatively, tap menu on the thumb bar and select Deposit a Check from the menu.

3:59



Deposit a Check



Johnson Financial Group, Inc.



FDIC-Insured - Backed by the full faith and credit of the
U.S. Government

(1) Travelers checks, international checks, and money orders cannot be deposited. (2) Store deposited checks for 10 business days before destroying. (3) See Mobile Terms and Conditions for deposit limits and details.



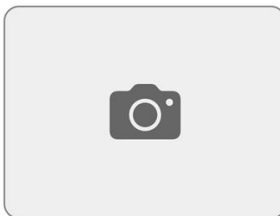
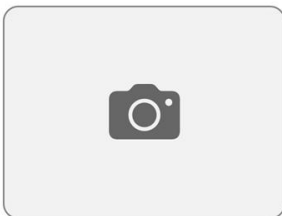
Deposit Account



Amount

Front of check

Back of check



Submit Deposit

Deposit Check History

Tap Deposit
Account

From the pop-up
window, select the
account in which you'd
like to deposit the check.

3:59



Deposit a Check



Johnson Financial Group, Inc.

Select Deposit Account



COMMERCIAL CHECKING

****2630

Balance

\$21.52

BUSINESS GROWTH SOL

****2301

Balance

\$2.00



FDIC FDIC-Insured - Backed by the full faith and credit of the
U.S. Government

X

COMMERCIAL CHECKING	\$21.52
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\$12.00

Back of check

Done

1

2
ABC

3
DEF

4

GHI

5

JKL

6

MNO

7

PQRS

8

TUV

9

W X Y Z

0

Tap **Amount** and enter the amount of your check for deposit using the keypad that appears. Please note, you won't enter the decimal point. For \$12.00, as in this example, simply enter 1-2-0-0. The decimal is automatically inserted in front of the final two digits.



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X

COMMERCIAL CHECKING	\$21.52
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\$12.00

Back of check

Next, click the **Front of Check** icon to start the process of taking a photo of the check.



Deposit Check History

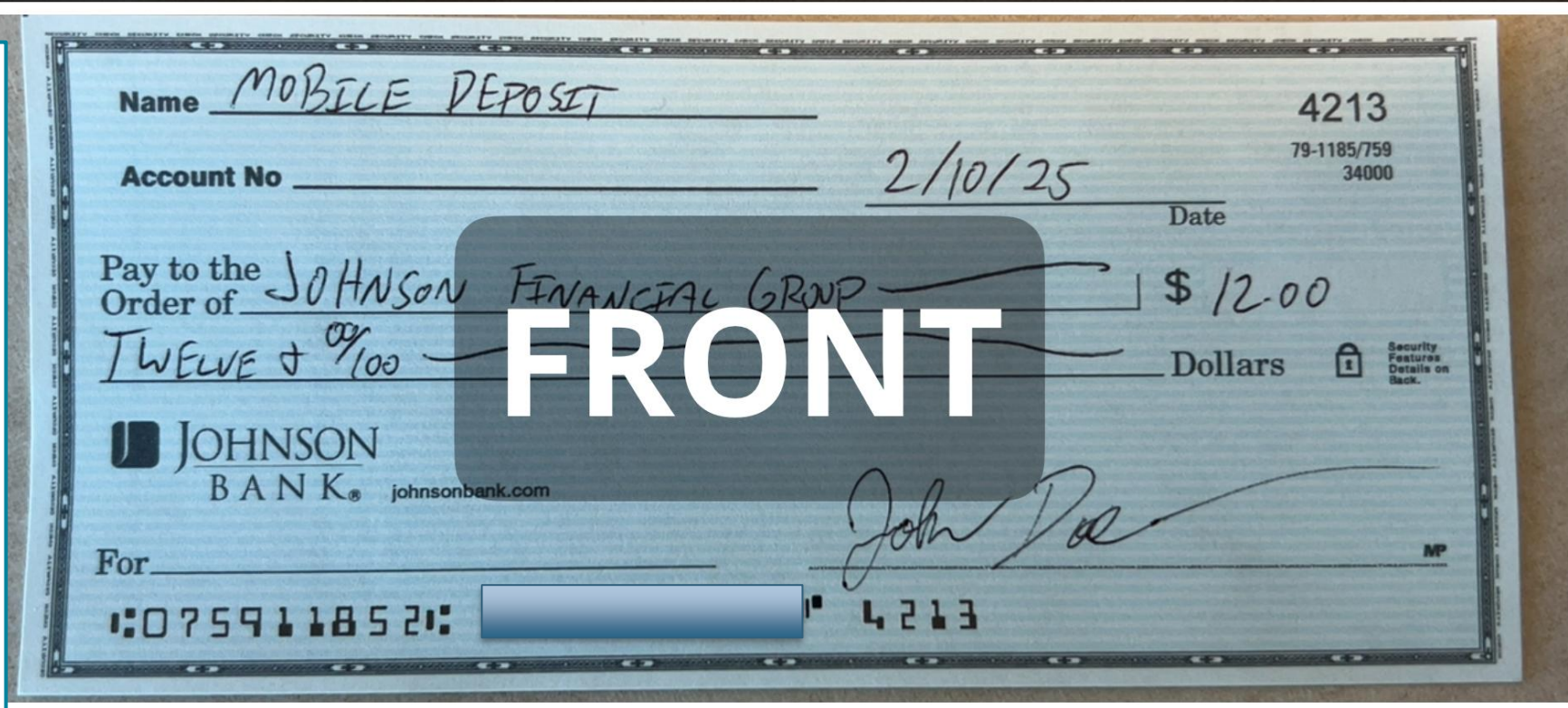
For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.



Line up front of check within the box below to take photo.



Follow the instructions on screen to take the photo of the front of your check. Please make sure you have good lighting to make sure the check is easily visible in the photo. When your check is aligned and visible, press the **Camera Shutter Button** to take the photo.



Place your check on a flat surface with a dark background and good lighting.

Name MOBILE DEPOSIT 4213
Account No _____ Date 2/10/25 79-1185/759
Pay to the Order of JOHNSON FINANCIAL GROUP \$ 12.00
TWELVE & 00/100 Dollars  Security Features Details on Back.
 JOHNSON BANK® johnsonbank.com
For _____ John Doe MP
⑆075911852⑆  4213

Review the photo on the next page. If you need to retake the photo, tap the **Retake** button. If it looks good, tap **Use Image**.

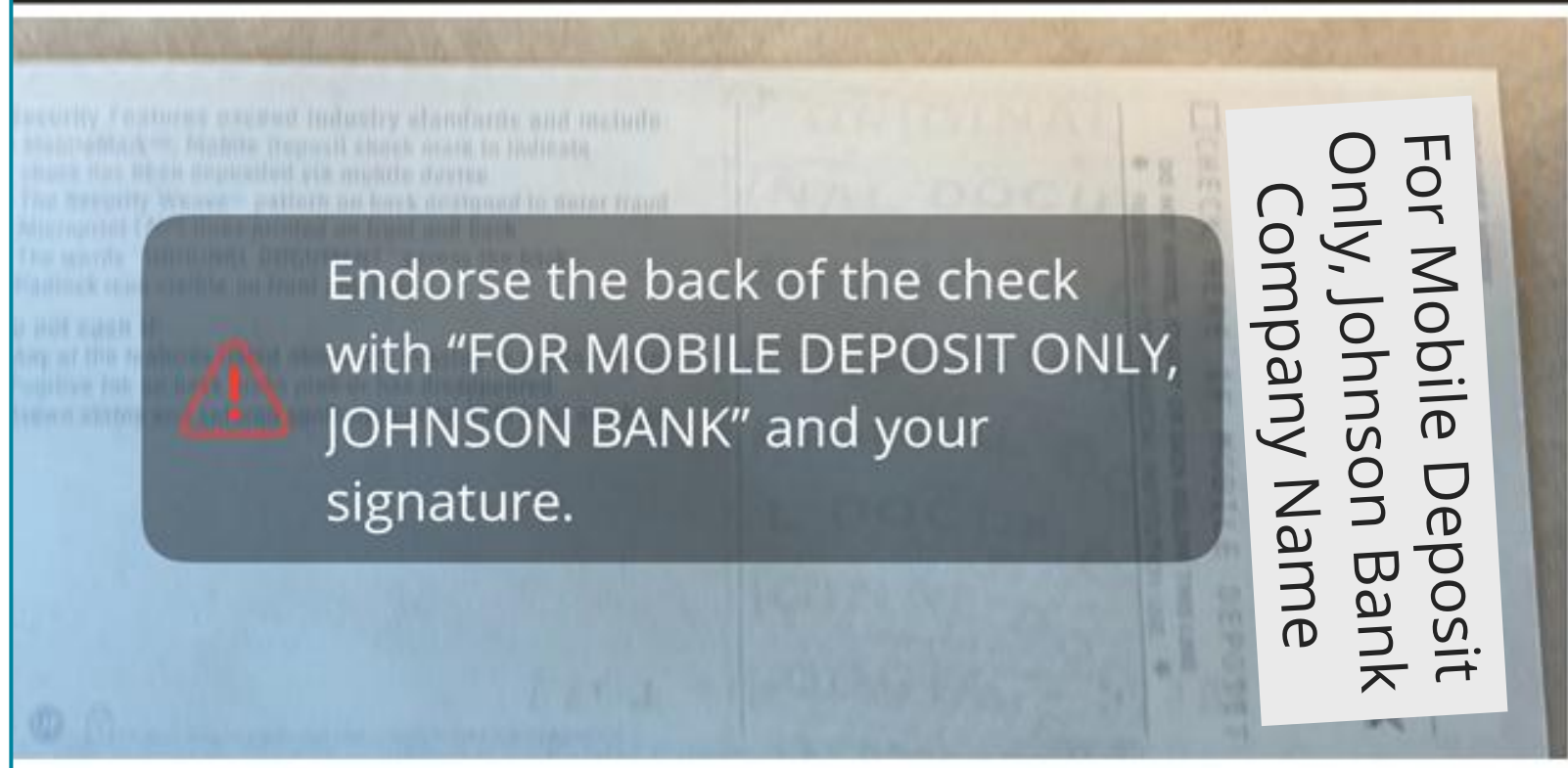
Retake

Use Image

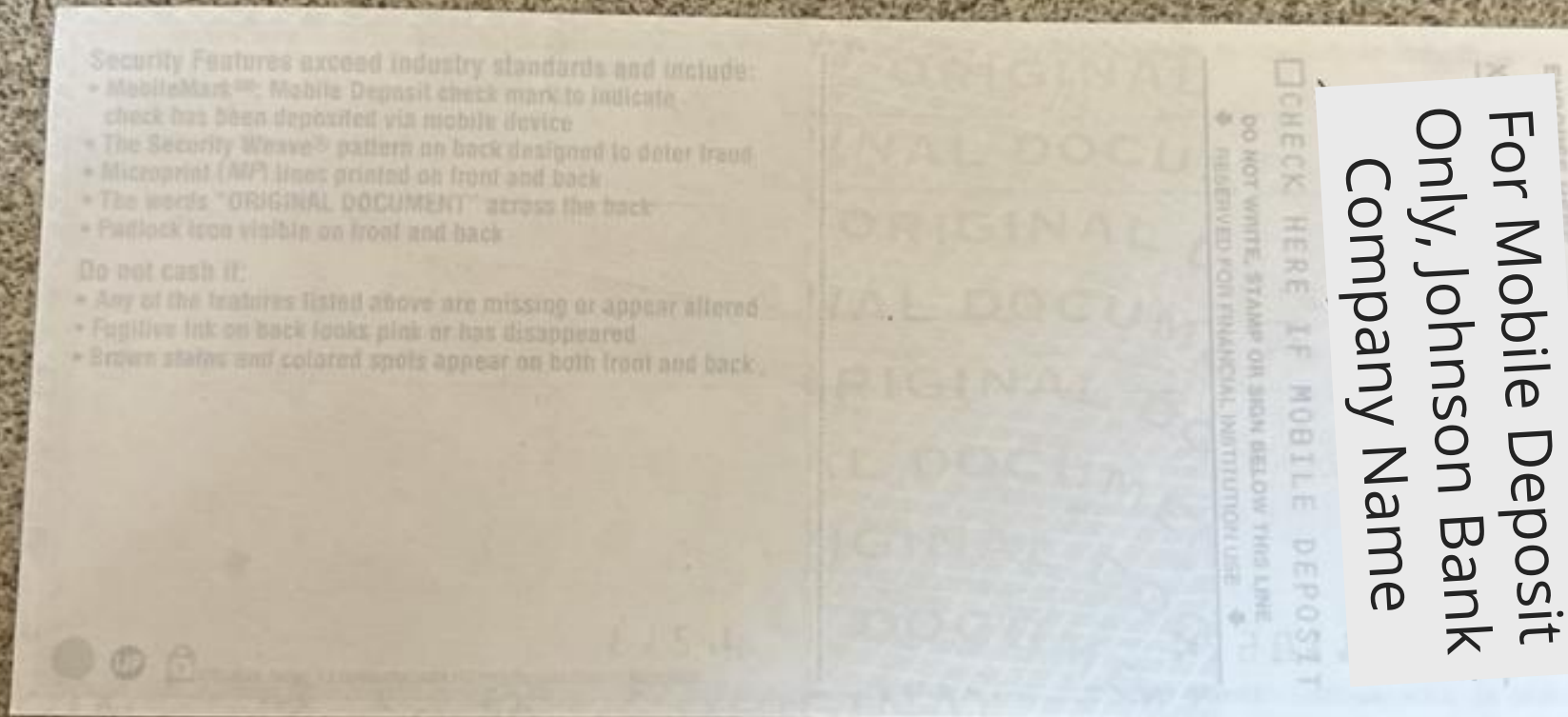
Follow the instructions on screen to take the photo of the back of your check. Please make sure you have good lighting to make sure the check is easily visible in the photo. When your check is aligned and visible, press the **Camera Shutter Button** to take the photo.

Please note these special endorsement instructions. Instead of signing the check please either stamp the check with an existing endorsement stamp or simply write your company name. Please also write **"For Mobile Deposit Only, Johnson Bank"** in the endorsement area as well.

Line up back of check within the box below to take photo.



Place your check on a flat surface with a dark background and good lighting.



For Mobile Deposit
Only, Johnson Bank
Company Name

Review the photo on the next page. If you need to retake the photo, tap the **Retake** button. If it looks good, tap **Use Image**.

Retake

Use Image

Deposit a Check ×

Johnson Financial Group, Inc.

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(1) Travelers checks, international checks, and money orders cannot be deposited. (2) Store deposited checks for 10 business days before destroying. (3) See Mobile Terms and Conditions for deposit limits and details. ×

Deposit Account

COMMERCIAL CHECKING \$21.52 ➤

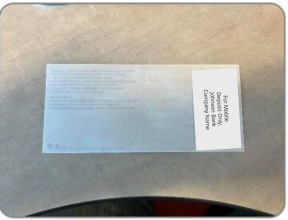
Amount

\$12.00

Front of check



Back of check



Submit Deposit

Deposit Check History

You will be taken back to the Deposit a Check screen with the check images loaded in. If you need to retake an image, simply tap the **Front of check** or **Back of check** images to take a new photo.

If you are ready to complete the deposit, tap **Submit Deposit**.

You will see a screen showing the deposit being submitted.

Deposit a Check ×



Submitting Deposit

When the deposit is submitted, you'll receive this confirmation that the deposit has been received and is pending approval.

1:50   



Deposit Processing

\$12.00

COMMERCIAL CHECKING
****2630

Your deposit has been received and is pending approval.

Make another deposit

Return to Accounts

You will receive an email that the deposit is pending. Please note, all deposits are reviewed before being processed. The approval process can be nearly instantaneous or can be delayed if further review is required. You will receive an email when the processing is completed to inform you if the deposit was submitted or rejected.

Thank You

Additional Resources and Support

For additional resources, including “how-to” guides, please visit our online Client Resources page at <https://www.johnsonfinancialgroup.com/client-resources>

If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.

[JohnsonFinancialGroup.com](https://www.johnsonfinancialgroup.com)

