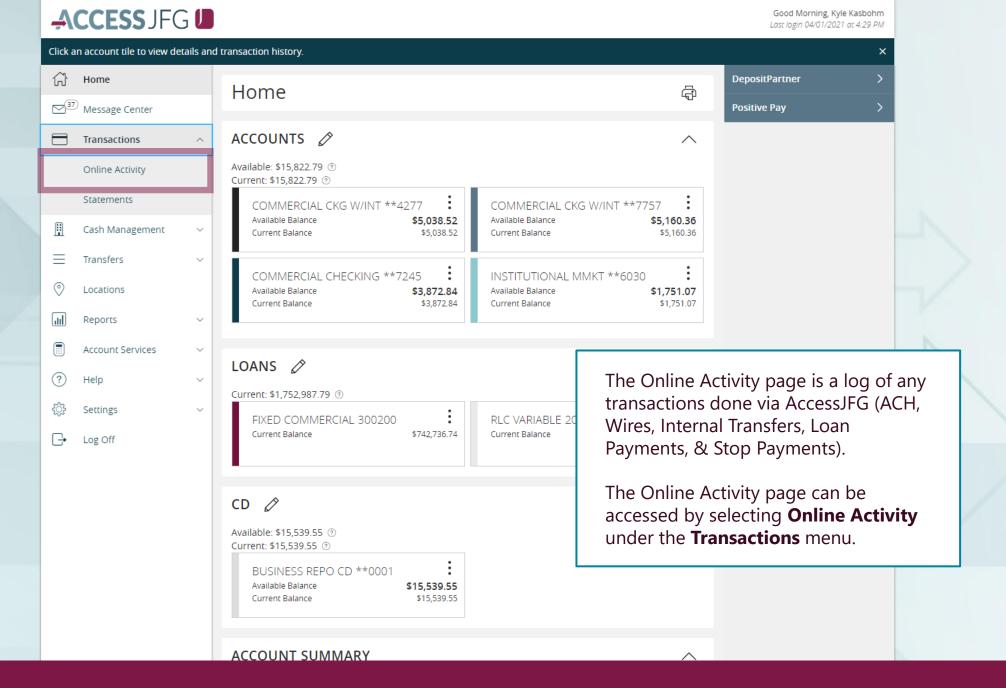
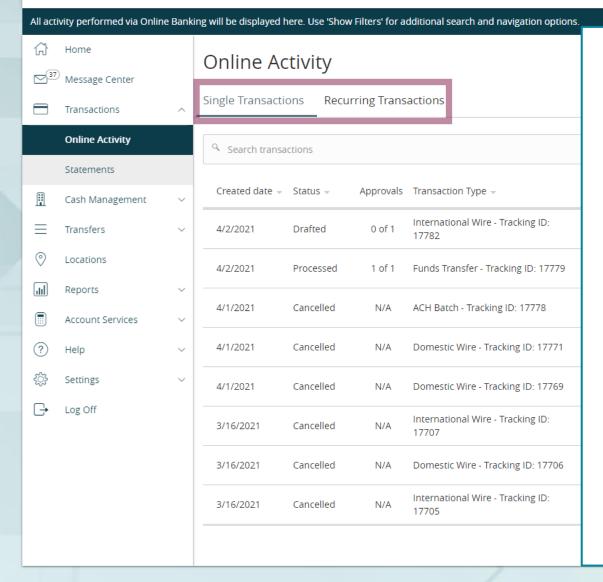


Online Activity Page

Overview (pgs. 2-7) and details on Approving (pgs. 8-12), Canceling (pgs. 13-15), Copying (pgs. 16-17) Single or Recurring Transactions





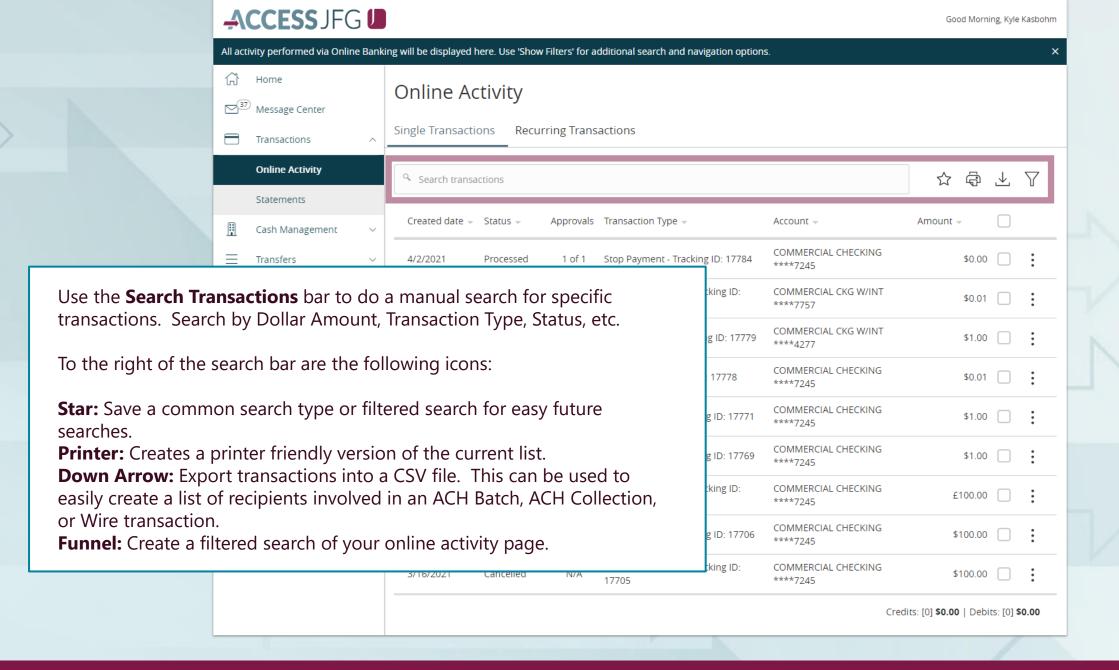


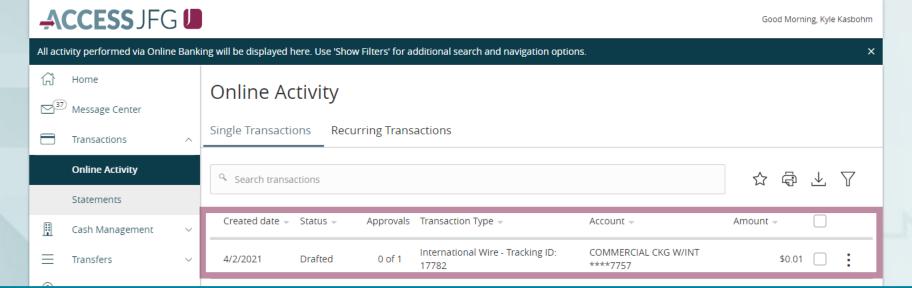
When you first enter Online Activity, you will be taken to the Single Transactions page. The **Single Transactions** page shows one time only transactions. The single transactions page also shows previously processed instances of recurring transactions as well as the next authorized instance of a recurring transaction.

The **Recurring Transactions** page shows the overall schedule (or parent transaction) of any recurring transactions.

 Please note, if you have a recurring transaction that you need to update or modify, a recurring transaction cannot be updated. You will need to cancel and copy the transaction to make any updates needed. Please see the Cancel and Copy sections further along in this guide for more information.

You can switch between Single and Recurring Transactions by using the tabs at the top of the page.





The columns of Online Activity will provide you with information regarding the transaction.

Created Date: The date the transaction was drafted.

Status: The current status of the transaction.

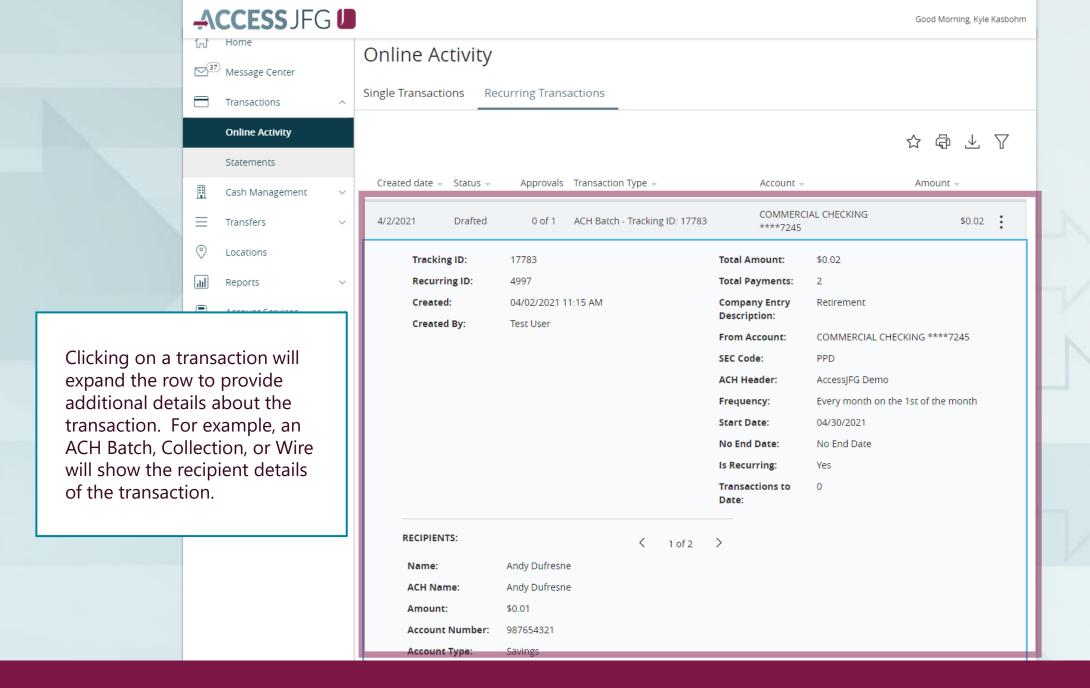
- Drafted—Transaction has been created but needs approval.
- Authorized—Transaction has been drafted and approved.
- **Processed**—Transaction has been processed through AccessJFG. Once a transaction has been processed, it cannot be cancelled through AccessJFG. Please contact TM Support (contact information at bottom of page) to see if a processed transaction can be attempted to be cancelled or reversed.
- Cancelled—Transaction has been cancelled before processing.

Approvals: Shows how many approvals have been received and the number required for authorizing the transaction.

Transaction Type: Description of the transaction (ACH Batch, Domestic Wire, Stop Payment, etc).

Account: The account that initiated the transaction. This is the "from" account for internal transfers.

Amount: The dollar amount of the transaction.



A Home

Clicking the kabob menu will open a list of actions available for that transaction. Please note that all options will not necessarily be available depending on the transaction type, the status of the transaction, or the entitlements of the user role.

Toggle Details: Expands the row for additional information.

Approve: Approve the transaction.

Cancel: Cancel the transaction.

Inquire: Opens the message center to send an inquiry to our Support

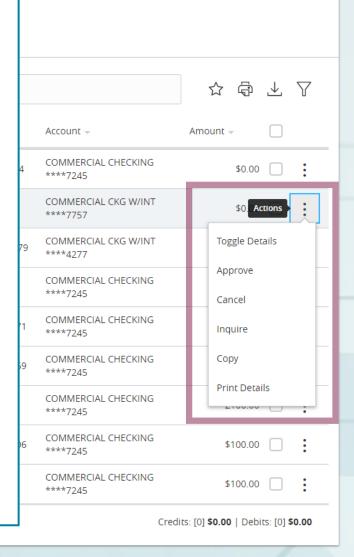
Center about the transaction.

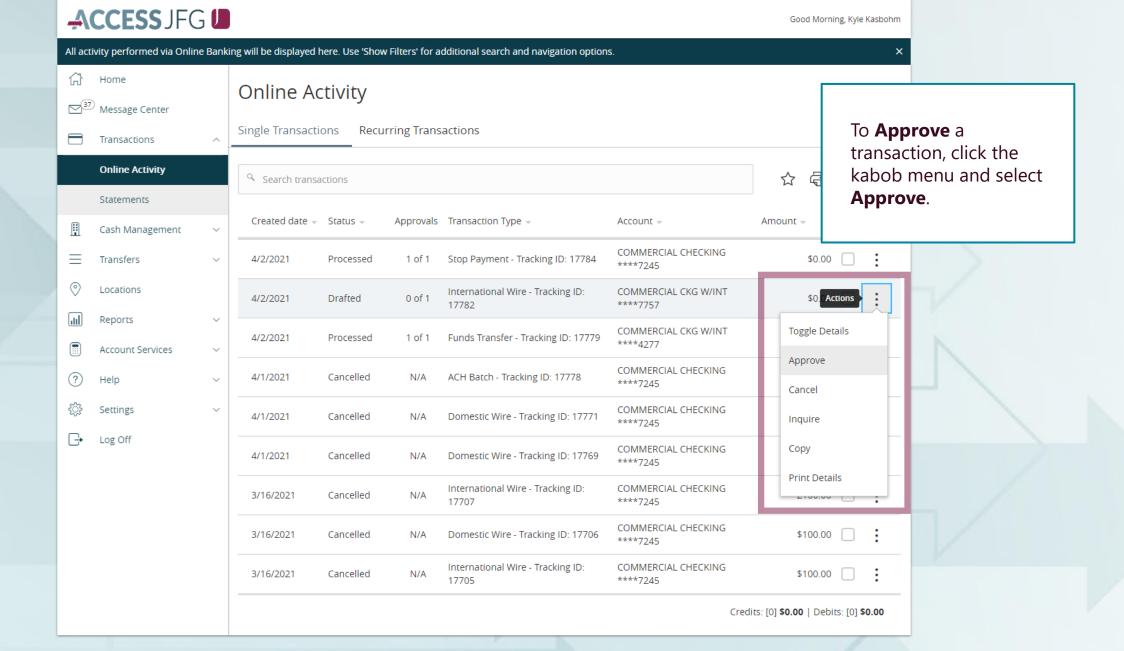
Copy: Copies this transaction. Copy takes you to the new transaction page with all the existing transaction details completed except for Effective/Process date.

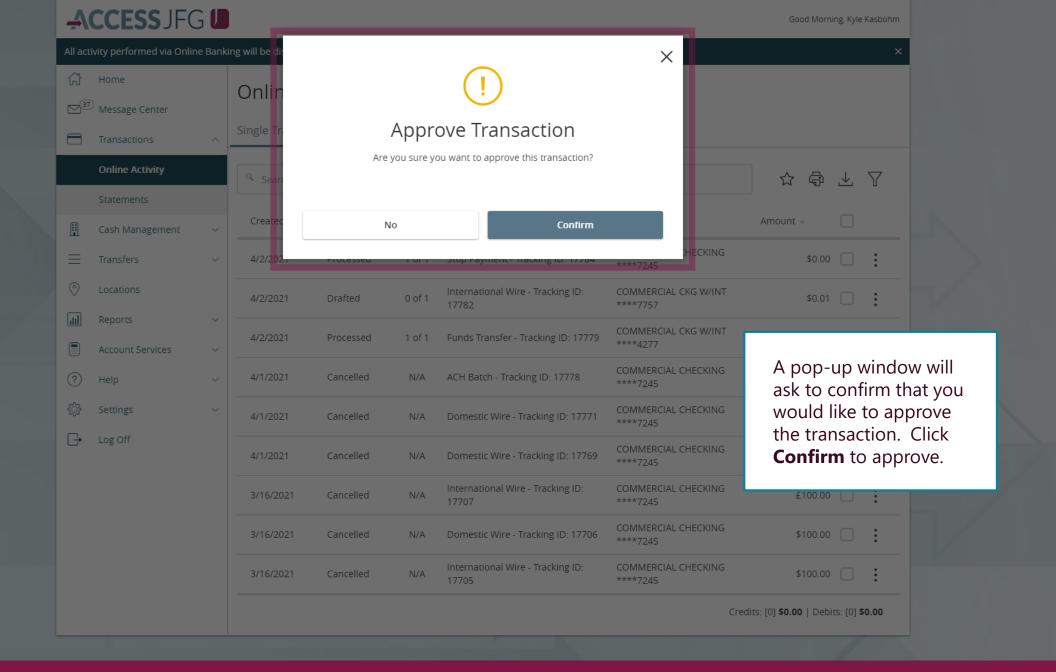
View Transactions in Series: Only available on recurring transactions. Shows a list of all transactions processed in the recurring transaction series.

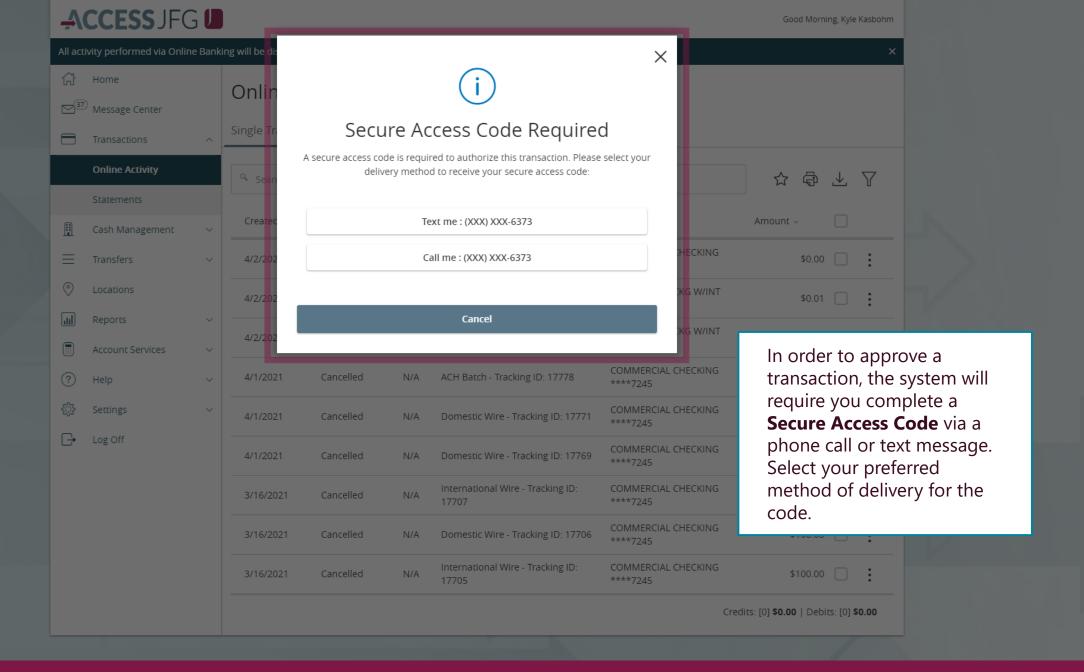
Print Details: Creates a PDF of all the details of the transaction, including each recipient for an ACH Batch, ACH Collection, or Wire transaction.

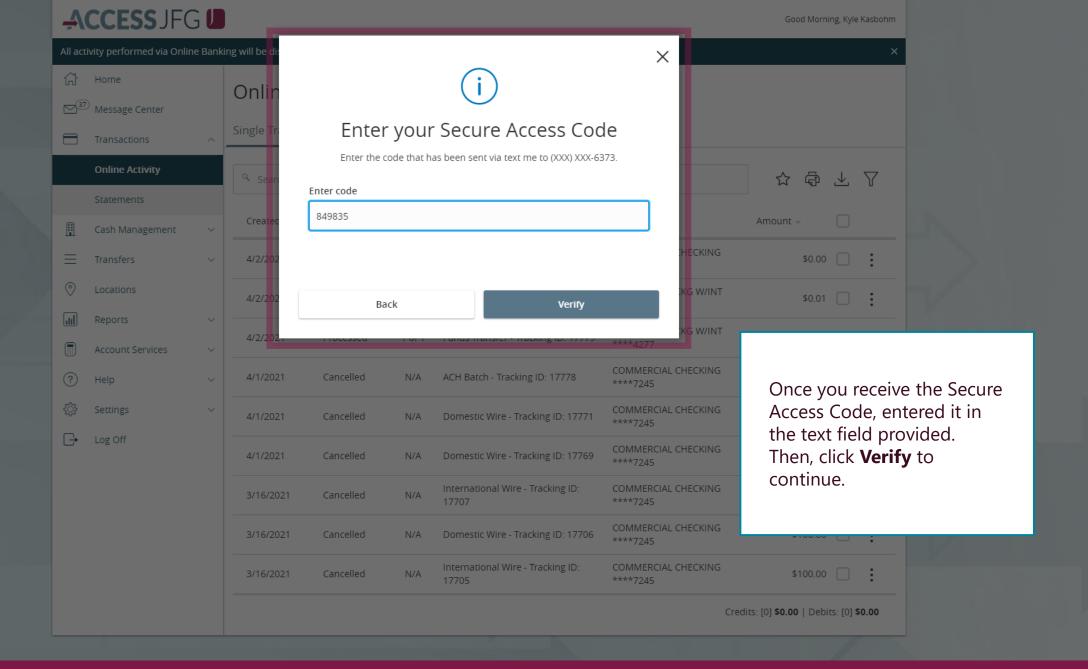
The following pages will show a few of these actions in greater detail.

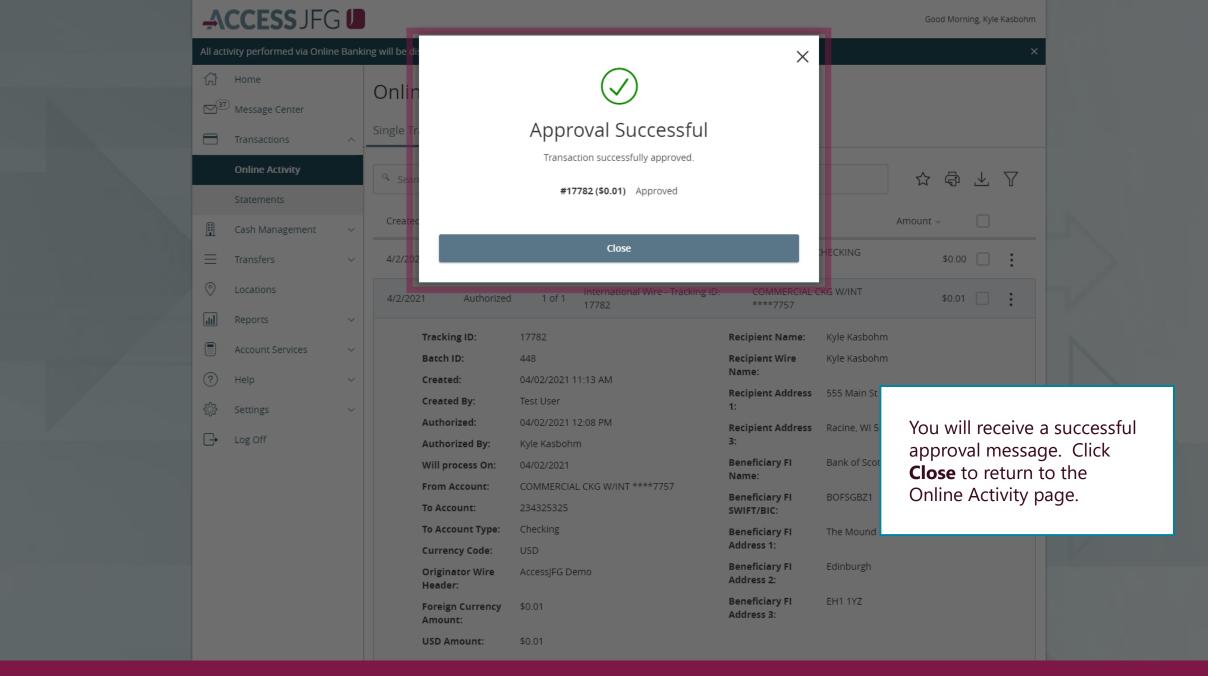










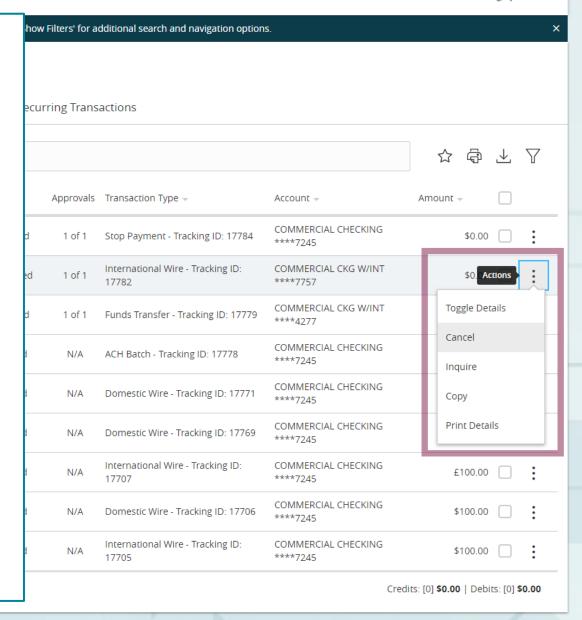


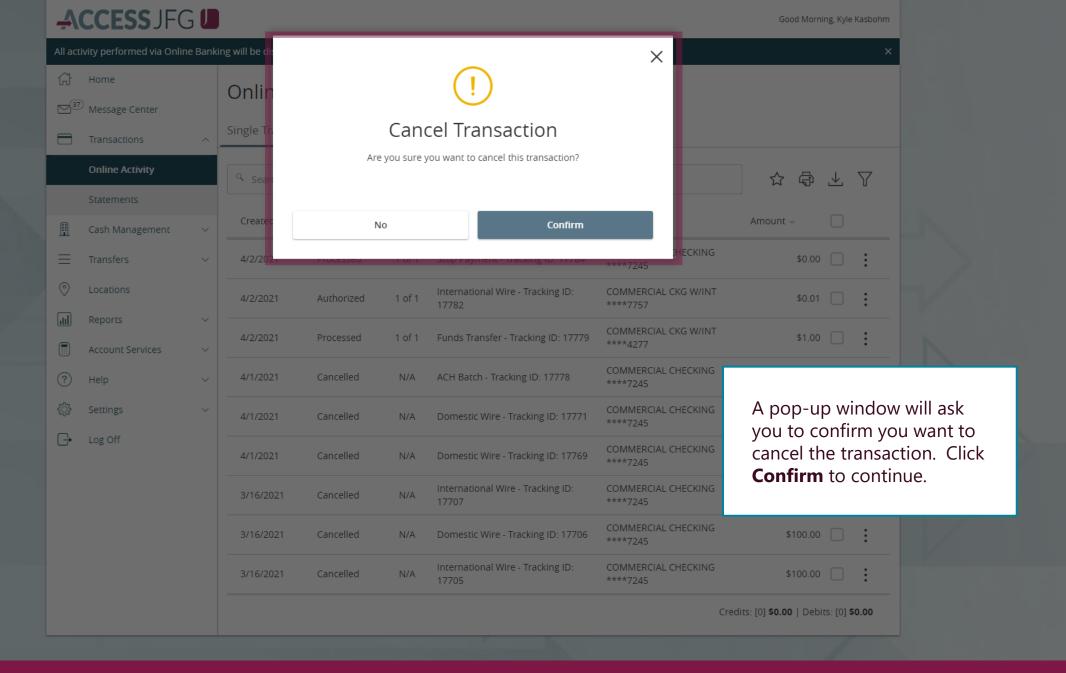


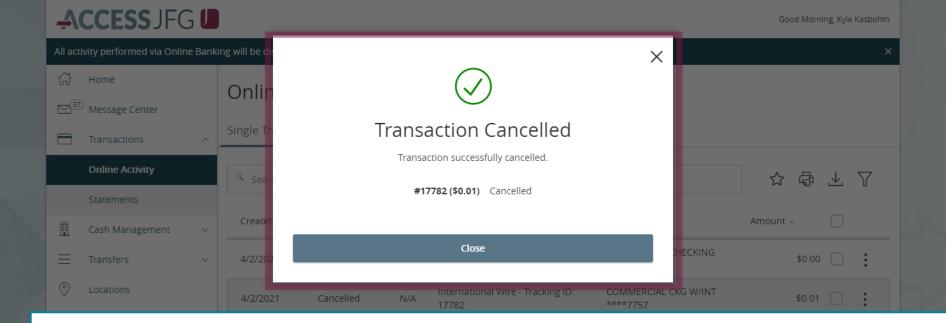
To **Cancel** a transaction, click the kabob menu and choose **Cancel**.

Please note, if you want to cancel an entire series of Recurring Transactions, you must cancel the transaction from the Recurring Transactions tab. If you cancel one instance of a recurring transaction from the Single Transactions tab, the next instance of the recurring transaction will still take place. Canceling the entire series in the Recurring Transactions tab will cancel all future, unprocessed instances of the recurring schedule.

Also note, there is no way to modify an existing scheduled recurring transaction. If you need to make an update to a recurring transaction (for example, you have a monthly recurring ACH to pay your rent and the rent amount increased), you will have to cancel the existing recurring schedule and initiate a new schedule with the updated amounts. After cancelling the original transaction, you can easily reinitiate the transaction by choosing to copy the original transaction and make updates there; see the **Copy** transaction instructions further along in this guide for more details.

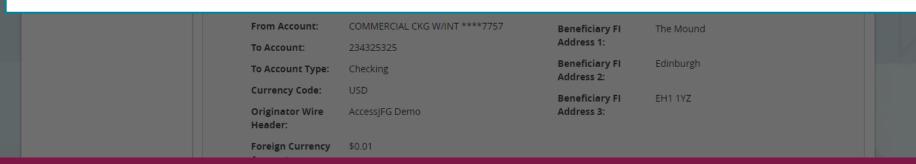


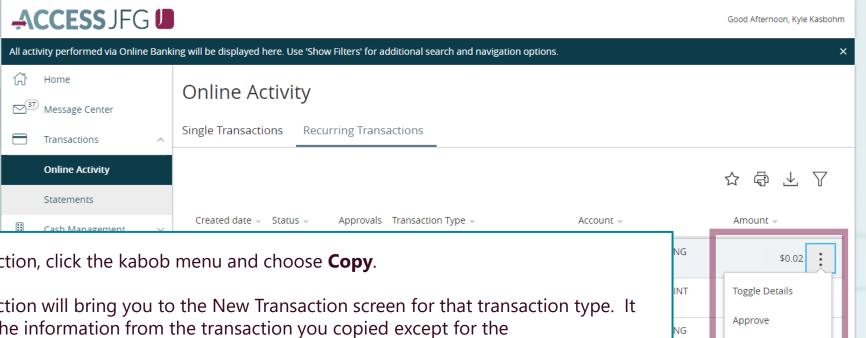




You will receive a message confirming the transaction was cancelled. Click Close to continue.

Reminder: If you want to cancel an entire series of Recurring Transactions, you must cancel the transaction from the Recurring Transactions tab. If you cancel one instance of a recurring transaction from the Single Transactions tab, the next instance of the recurring transaction will still take place. Canceling the entire series in the Recurring Transactions tab will cancel all future, unprocessed instances of the recurring schedule.





To **Copy** a transaction, click the kabob menu and choose **Copy**.

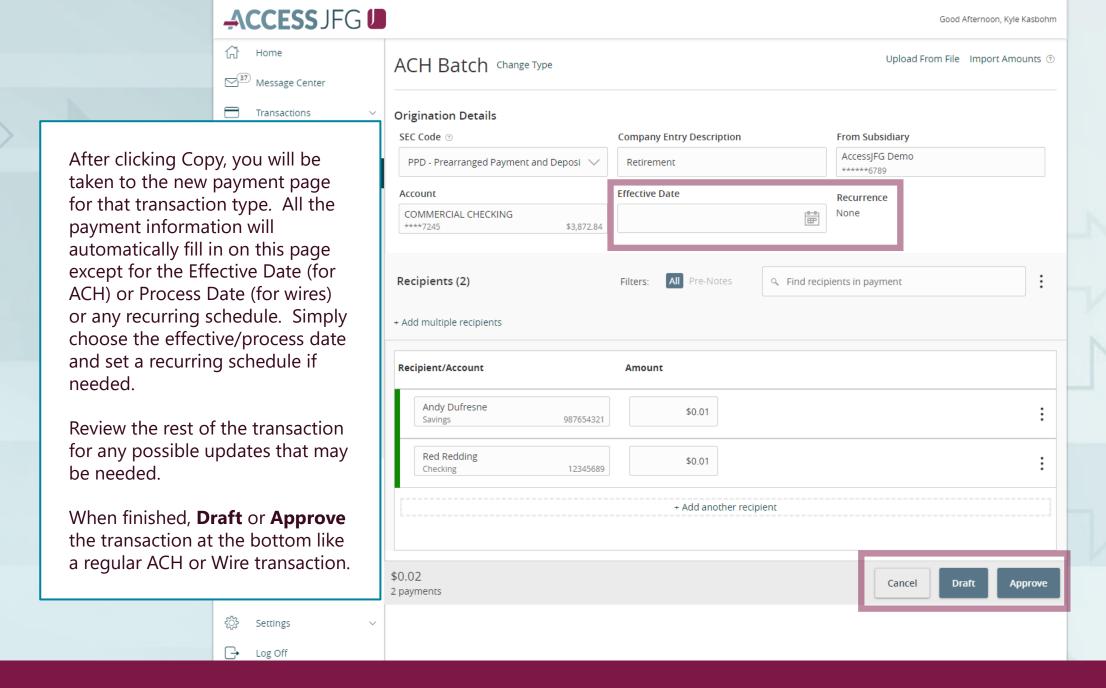
Copying a transaction will bring you to the New Transaction screen for that transaction type. It will pre-fill in all the information from the transaction you copied except for the Effective/Process date. Copying a transaction can be important if you are looking to remove (or delete) a user or user role who has unprocessed and/or recurring transactions scheduled. A user cannot be deleted if he/she has unprocessed and/or recurring transactions scheduled. Or, if a user role that has unprocessed and/or recurring transactions scheduled is deleted, the transactions will not process as the entitlements that authorized those transactions no longer exist. For more information about deleting users or user roles, see the **Deleting Users and** User Roles in AccessJFG user guide.

Copying a transaction will also be important if you need to update an existing recurring transactions. Recurring transactions cannot be updated (for example to change dollar amounts). If a recurring transaction must be updated, it should be cancelled and then a new transaction could be copied allowing you to edit anything from the original transaction.

Cancel series

Print Details

Copy



Additional Resources and Support

- For additional resources, including "how-to" guides, please visit our online Client Resources page at:
 - » https://www.johnsonfinancialgroup.com/client-resources
- If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.



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