



Managing Corporate Users and User Roles

Click an account tile to view details and transaction history.

Home

Message Center

Transactions

Cash Management

Transfers

Locations

Reports

Account Services

Help

Settings

Home Page Preferences

Account Preferences

Security Preferences

Alerts

Address Change

Statement Delivery

User Roles

Company Policy

Users

Accessibility

Home

ACCOUNTS

Current: \$1,347,123.99

JCDC **8655

Available Balance

\$4,966.00

Current Balance

\$4,966.00

ATM SURCHARGE EXPENSE **8898

Available Balance

\$10,193.05

Current Balance

\$10,193.05

COMMERCIAL CHECKING **7245

Available Balance

\$3,776.71

Current Balance

\$3,776.71

COMMERCIAL HYBRID **7311

Available Balance

\$15,957.39

Current Balance

\$15,957.39

MUNICIPAL COMMERCIAL **5122

Available Balance

\$4,372.42

Current Balance

\$4,372.42

MUNICIPAL HYBRID **7152

Available Balance

\$5,297.31

Current Balance

\$5,297.31

NON-PR COMMERCIAL **5537

Available Balance

\$4,864.35

Current Balance

\$4,864.35

INSTITUTIONAL MMKT **6030

Available Balance

\$9,496.43

Current Balance

\$9,496.43

OFFICIAL CHECKS **4572

Available Balance

\$10,007.90

Current Balance

\$10,007.90

NON PR COM CKG W/INT **1995

Available Balance

\$4,836.45

Current Balance

\$4,836.45

WHOLESALE MMKT (FINA... **6454

Available Balance

\$5,103.29

Current Balance

\$5,103.29

FIXED COMMERCIAL 300200

Current Balance

\$750,000.00

RLC VARIABLE 200200

Current Balance

\$500,000.00

ESCROW BUSINESS MMKT **6356

Available Balance

\$4,466.30

Current Balance

\$4,466.30

Transfer Money Now

Instead of creating user entitlements individually for each user, **Company Administrators** will create **User Roles** to easily assign entitlements for users based on their roles. For example, you could create a User Role for Accounts Payables users, Accounts Receivables users, View Only users, etc.













To create and manage User Roles, click on **User Roles** under the **Settings** Menu.

- Home
- Message Center ⁷¹
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
 - Home Page Preferences
 - Account Preferences
 - Security Preferences
 - Alerts
 - Address Change
 - Statement Delivery
 - User Roles**
 - Company Policy
 - Users
 - Accessibility
- Log Off

User Roles [?]

[Create Role](#)

USER ROLES

Name ^	Description	Users ^	
Accounts Payable	None	1	  
Accounts Receivable	None	1	  
Administration	None	44	
Jordan Role	None	None	
JoshW Mobile Test	None	1	
Kyle Test Role for Training	None	1	  
View Only	None	None	  

Click **Create Role** to create a new User Role.

- Home
- Message Center ⁷¹
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings

Home Page Preferences

Account Preferences

Security Preferences

Alerts

Address Change

Statement Delivery

User Roles

Company Policy

Users

Accessibility

Log Off

User Roles > New User Role

Role Name

Accounts Payable_

Description (optional)

View Transaction Activity, Submit ACH/Wire Payments

Cancel

Continue

Give your User Role a name and a description. Click **Continue**.

- Home
- Message Center ⁷¹
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
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- Address Change
- Statement Delivery
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User Roles ▶ Accounts Payable_

View Transaction Activity, Submit ACH/Wire Payments

Save

Overview Features Accounts

Transaction Type	Approval Limit	Per Day Approval Limits	Per Month Approval Limits	Per Account Approval Limits	Draft Actions Max	Approve Actions Max	Cancel Actions Max	View
ACH Collection	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any	1 Any	1 Any	All
ACH Passthru	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99		1 Any	1 Any	1 Any	All
ACH Payments	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any	1 Any	1 Any	All
Change Address		50	200	5	1 Any	1 Any	1 Any	All
Check Reorder		50	200	5	1 Any	1 Any	1 Any	All
EFTPS	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any	1 Any	1 Any	All
Payroll	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any	1	1	All
Stop Payment		50	200	50	1 Any			
Transfer - Internal	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any			
Wire - Domestic	\$999,999.99	50 / \$999,999.99	500 / \$999,999.99	50 / \$999,999.99	1 Any	Any	Any	All

You will see all the transactions your company has access to. **Click on a transaction type** to edit entitlements.

- Home
- Message Center ⁷¹
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles**
- Company Policy
- Users
- Accessibility
- Log Off

User Roles ▶ Accounts Payable_

View Transaction Activity, Submit ACH/Wire Payments

Save

Overview Features Accounts



ACH PAYMENTS [Change](#)


Enabled ☐

Allowed Actions Rights Approval Limits

Open Policy Tester

Add New Allowed Action

Allows **ACH Payments** transaction for **any amount**  

OPERATIONS 

Any

AMOUNT 

Any

SUBSIDIARIES 

Any

ACCOUNTS 

Any

DRAFT HOURS 

Any

SEC CODES 

Any

Enable or **Disable** the Transaction Types required.

Please note, if you choose to disable the transaction type, you may still want to adjust the transaction viewing rights (see Page 19). Viewing rights will still be active even if the transaction type is disabled.

- Home
- Message Center ⁷¹
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles**
- Company Policy
- Users
- Accessibility
- Log Off

User Roles ▶ Accounts Payable_

View Transaction Activity, Submit ACH/Wire Payments

Save

Overview Features Accounts

ACH PAYMENTS [Change](#)

Allowed Actions Rights Approval Limits

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OPERATIONS 

Any

AMOUNT 

Any

SUBSIDIARIES 

Any

ACCOUNTS 

Any

DRAFT HOURS 

Any

SEC CODES 

Any

You can set **Advanced Entitlements**.

From the Overview tab, click **Allowed Actions**

- Home
- Message Center ⁷¹
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles**
- Company Policy
- Users
- Accessibility
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User Roles ▶ Accounts Payable_

View Transaction Activity, Submit ACH/Wire Payments

Save

Overview Features Accounts



ACH PAYMENTS [Change](#)

Enabled ☐

Allowed Actions Rights Approval Limits

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Add New Allowed Action

Allows **ACH Payments** transaction for **any amount**  

OPERATIONS 

Any

AMOUNT 

Any

SUBSIDIARIES 

Any

ACCOUNTS 

Any

DRAFT HOURS 

Any

SEC CODES 

Any

You can adjust and **Add New Allowed Actions** for this Transaction.

Allows **ACH Payments** transaction for **any amount**

OPERATIONS Any	AMOUNT Any	SUBSIDIARIES Any	ACCOUNTS Any	DRAFT HOURS Any	SEC CODES Any
-------------------	---------------	---------------------	-----------------	--------------------	------------------

Operations	
Draft	<input checked="" type="checkbox"/> On
Draft Restricted	<input type="checkbox"/> Off
Approve	<input checked="" type="checkbox"/> On
Cancel	<input checked="" type="checkbox"/> On

Operations is for the ability to Draft, Approve and Cancel transactions.

Draft Restricted is a special case that only gives the user access to templates someone else has setup for them.

Allows **ACH Payments** transaction for **any amount**

OPERATIONS Any	AMOUNT up to \$0	SUBSIDIARIES Any	ACCOUNTS Any	DRAFT HOURS Any	SEC CODES Any
-------------------	------------------------	---------------------	-----------------	--------------------	------------------

Enter Maximum Operation Amount

☐ Any Allowable Amount ?☒ Specific Amount

\$		0
----	--	---

Amount is the payment amount for this Allowed Action.

Allows **ACH Payments** transaction for **any amount**OPERATIONS
AnyAMOUNT
AnySUBSIDIARIES
AnyACCOUNTS
AnyDRAFT HOURS
AnySEC CODES
Any

Items:



McQuetoo Transportation Company



ACH Pass Thru Testing



JFG Test



JFG Test 2



JFG Test 3



JOSHW MOBILE



McQuetoo Payables



RustySubACH1









Sarah M Test



Shawshank Penitentiary

Subsidiaries limits the choice of ACH Companies this user role has access to.

OPERATIONS  AMOUNT  SUBSIDIARIES  ACCOUNTS  DRAFT HOURS  SEC CODES 

Any up to \$200 McQuetoo Trans... Any Any PPD CCD

test

- ☐ COMMERCIAL CKG W/INT
****4277
- ☐ ATM SURCHARGE EXPENSE
****8898
- ☐ JCDC
****8655
- ☐ MUNICIPAL HYBRID
****7152
- ☐ RLC VARIABLE
****200200

<input type="checkbox"/>	OFFICIAL CHECKS ****4572
<input type="checkbox"/>	INSTITUTIONAL MMKT ****6030
<input type="checkbox"/>	NON-PR COMMERC CKG ****5537
<input type="checkbox"/>	MUNICIPAL MMKT CKG ****5221

☐ COMMERCIAL CHECKING
****7245

☐ ESCROW BUSINESS MMKT
****6356

☐ NON PR COM CKG W/INT
****1995

☐ MUNI COMM CKG W/INT
****9706

Please note, in your company profile, each subsidiary (ACH ID) will be linked to only one account so it would be advised to select the proper subsidiaries for this User Role but leave Accounts unrestricted.

Allows **ACH Payments** transaction for **any amount** performed **during specified times**

OPERATIONS Any	AMOUNT Any	SUBSIDIARIES Any	ACCOUNTS Any	DRAFT HOURS Custom	SEC CODES Any
-------------------	---------------	---------------------	-----------------	-----------------------	------------------

Week

Reset

	12am	1am	2am	3am	4am	5am	6am	7am	8am	9am	10am	11am	12pm	1pm	2pm	3pm	4pm	5pm
Sun																		
Mon																		
Tue																		
Wed																		
Thu																		
Fri																		
Sat																		

Draft Hours limits when transactions can take place. If you would like to limit what hours transactions can be completed, click on the individual tiles.

The shaded tiles are the hours transactions are allowed; the white tiles are disallowed. If no tiles are shaded, there are no time restrictions in place.

Allows **ACH Payments** transaction for **any amount**

OPERATIONS Any	AMOUNT Any	SUBSIDIARIES Any	ACCOUNTS Any	DRAFT HOURS Any	SEC CODES CCD PPD
-------------------	---------------	---------------------	-----------------	--------------------	-------------------------

Items:

PPD	CCD	WEB
-----	-----	-----

SEC Codes shows the codes allowed with this transaction.

Click **OK** when you are completed updating the Policy.

User Roles ▶ Accounts Payable_

Save

Overview Features Accounts



ACH PAYMENTS 

Enabled ☐

Allowed Actions Rights Approval Limits

Open Policy Tester

Add New Allowed Action

Allows ACH Payments transaction less than or equal to \$200 by McQuetoo Transportation Company  

OPERATIONS 

Any

AMOUNT 

up to \$200

SUBSIDIARIES 


McQuetoo Trans...

ACCOUNTS 



Any


DRAFT HOURS 

Any

SEC CODES 

CCD
PPD


Allows ACH Payments transaction Draft, Cancel less than or equal to \$300  

OPERATIONS 

Draft, Cancel

AMOUNT 

up to \$300

SUBSIDIARIES 


Any

ACCOUNTS 

Any

DRAFT HOURS 

Any

SEC CODES 

CCD
PPD

You can create additional Allowed Actions and chain Allowed Actions together.

In this case, the User Role:

- Can Draft or Approve any payment of \$200 and below
- Can only Draft from \$200 to \$300
- And is not allowed to make any payment above \$300 as there is no Allowed Action with Any Amount.

 Log Off

- Home
- Message Center 71
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles**
- Company Policy
- Users
- Accessibility
- Log Off

User Roles ▶ Accounts Payable_

Save







Overview Features Accounts

ACH PAYMENTS Change







Enabled ☐

Allowed Actions Rights Approval Limits

Allows **ACH Payments** transaction less than or equal to \$200 by McQuetoo

OPERATIONS 	AMOUNT 	SUBSIDIARIES 	ACCOUNTS 	DRAFT HOURS 	SEC CODES 
Any	up to \$200	McQuetoo Trans...	Any	Any	CCD PPD

Allows **ACH Payments** transaction **Draft, Cancel** less than or equal to \$300

OPERATIONS 	AMOUNT 	SUBSIDIARIES 	ACCOUNTS 	DRAFT HOURS 	SEC CODES 
Draft, Cancel	up to \$300	Any	Any	Any	CCD PPD

Click **Change** to switch between transaction types.

- Home
- Message Center ⁷¹
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles**
- Company Policy
- Users
- Accessibility
- Log Off

User Roles ▶ Accounts Payable_

Save

Overview Features Accounts



ACH PAYMENTS [Change](#)

Enabled ☐

Allowed Actions Rights Approval Limits

Open Policy Tester

Add New Allowed Action

Allows **ACH Payments** transaction less than or equal to \$200 by McQuetoo Transportation Company  

OPERATIONS 

Any

AMOUNT 

up to \$200

SUBSIDIARIES 

McQuetoo Trans...

ACCOUNTS 

Any

DRAFT HOURS 

Any

SEC CODES 

CCD

Allows **ACH Payments** transaction **Draft, Cancel** less than or equal to \$300

OPERATIONS 

Draft, Cancel

AMOUNT 

up to \$300

SUBSIDIARIES 

Any

ACCOUNTS 

Any

DRAFT HOURS 

Any

SEC CODES 

CCD
PPD

Open Policy Tester allows you to test your Allowed Actions to make sure they limit the User Role appropriately.

- Settings
 - Home Page Preferences
 - Account Preferences
 - Security Preferences
 - Alerts
 - Address Change
 - Statement Delivery
- User Roles**
 - Company Policy
 - Users
 - Accessibility
- Log Off

Example Transaction [?]

Operations Draft	Amount \$1,000.00	Account COMMERCIAL CKG W/INT	Subsidiary McQuetoo Transportation	Test
SEC Code PPD	IP Addresses 192.168.1.*	Location United States	Day Any	

☐ Auth code provided
☐ Template used (i.e. draft restricted)

This transaction will be denied: *Transaction did not match any allowed actions by UserRole Policy*

Bank Policy
Allowed

Company Policy
McQuetoo Transportation Comp...
Allowed

UserRole Policy
AccountsPayable
Denied

Allowed Actions

Allows **ACH Payments** transaction less than or equal to \$200

OPERATIONS Any	AMOUNT up to \$200	SUBSIDIARIES Any	ACCOUNTS Any	DRAFT HOURS Any
-------------------	-----------------------	---------------------	-----------------	--------------------

Allows **ACH Payments** transaction **Draft, Cancel** less than or equal to \$300

OPERATIONS Draft, Cancel	AMOUNT up to \$300	SUBSIDIARIES Any	ACCOUNTS Any	DRAFT HOURS Any	SEC CODES CCD PPD
-----------------------------	-----------------------	---------------------	-----------------	--------------------	-------------------------

Enter your test criteria and click **Test**.

In this scenario, the transaction is denied since the dollar amount is over any of the allowed actions for this user role.

The screenshot shows the 'User Roles' configuration page for 'Limited View'. The left sidebar contains navigation links: Home, Message Center (58), Transactions, Cash Management, Transfers, Locations, Reports, Account Services, Help, Settings, and Home Page Preferences. The main content area has tabs for 'Overview', 'Features', and 'Accounts', with 'Overview' selected. Below the tabs, there's a section for 'ACH PAYMENTS' with a 'Change' link and an 'Enabled' toggle switch. Underneath, there are three tabs: 'Allowed Actions', 'Rights' (highlighted with a red box), and 'Approval Limits'. The 'Rights' tab is active, showing a table with one row: 'View Online Activity'. A dropdown menu is open for this row, listing five options: 'Can view transactions to or from entitled accounts', 'Can view all transactions' (highlighted in blue), 'Can view own transactions', 'Can view transactions to or from entitled accounts', 'Can view transactions by others in this role', and 'Cannot view any transactions'.

Home

Message Center 58

Transactions

Cash Management

Transfers

Locations

Reports

Account Services

Help

Settings

Home Page Preferences

User Roles ▶ Limited View

Overview Features Accounts

ACH PAYMENTS Change Enabled

Allowed Actions **Rights** Approval Limits

View Online Activity

- Can view transactions to or from entitled accounts
- Can view all transactions
- Can view own transactions
- Can view transactions to or from entitled accounts
- Can view transactions by others in this role
- Cannot view any transactions

Click on **Rights** to determine whether the User Role can see all transactions, only view their own transactions, only view transactions to/from accounts they are entitled to see, only view transactions done by others in the same role or cannot view any transactions.

This is for this type of transaction only i.e. for this example, the ACH Payment transaction has View All rights

- Home
- Message Center ⁸³
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles**
- Company Policy
- Users
- Accessibility
- Log Off

User Roles ▶ AccountsPayable

Delete

Save

Overview Features Accounts

ACH PAYMENTS [Change](#)

Enabled ☐

Allowed Actions Rights **Approval Limits**

Maximum Amount [?]

Per transaction

\$ 999,999.99

Per Account Per Day

\$ 999,999.99

Per Day

\$ 999,999.99

Per Month

\$ 999,999.99

Maximum Count [?]

Per Account Per Day

999

Per Day

999

Per Month

999

Click on **Approval Limits** to set the Approval Limits for this transaction type.

Click **Save** at the top of the screen when finished.

- Home
- Message Center ⁸³
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
 - Home Page Preferences
 - Account Preferences
 - Security Preferences
 - Alerts
 - Address Change
 - Statement Delivery
 - User Roles**
 - Company Policy
 - Users
 - Accessibility
- Log Off

User Roles ▶ AccountsPayable

Delete


Save

Overview

Features

Accounts

FEATURES [?]

 Search

RIGHTS

Access Incoming/Outgoing Wire Alerts

Access to all payment templates

Allow one-time recipients

Can view all recipients

Manage Recipients

Manage Users

Recipient upload from batch

Statement Image

View Wire Activity

Wire upload from batch (requires Multi-View)

INFORMATION REPORTING

ACH Activity Report Current Day

ACH Activity Report Previous Day

ACH Online Origination

ACH Pass-thru File Uploads

Balance and Activity Statement Current Day

Balance and Activity Statement Previous Day

Cash Position Previous Days

Checks Paid Report Current Day

Checks Paid Report Previous Days

Company Entitlements Report

The **Features** tab allows you to set the capabilities the User Role has.

Only turn on features that the User Role needs.

- Home
- Message Center ⁸³
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles**
- Company Policy
- Users
- Accessibility
- Log Off

User Roles ▶ AccountsPayable

Delete

Save

Overview Features **Accounts**

ACCOUNTS

Search by name, number or label

Number	Name	View <input type="checkbox"/>	Deposit <input type="checkbox"/>	Withdraw <input type="checkbox"/>
****4277	COMMERCIAL CKG W/INT	✓	✓	✓
****4572	OFFICIAL CHECKS	✓	✓	🔒
****7245	COMMERCIAL CHECKING	✓	✓	✓
****7757	COMMERCIAL CKG W/INT	✓	✓	✓
****8898	ATM SURCHARGE EXPENSE	✓	✓	✓
****6030	INSTITUTIONAL MMKT	✓	✓	🔒
****6356	ESCROW BUSINESS MMKT	✓	✓	🔒
****6454	WHOLESALE MMKT (FINANCE ONLY)	✓	✓	🔒
****8655	JCDC	✓	✓	✓
****5537	NON-PR COMMERC CKG	✓	✓	✓
****1995	NON PR COM CKG W/INT	✓	✓	✓

By clicking the **Accounts** tab, you can select which accounts the User Role can View, Deposit into, or Withdraw from. Deposit/Withdraw functionality refers to internal (book) transfers but also for ACH/Wire transactions. For example, if a user role should be able to submit an ACH Batch Payment out of an account, they must be given Withdraw functionality.

A padlock indicates that transaction type is restricted from that account.

Click **Save** when finished.

Click an account tile to view details and transaction history.

Home

Message Center

Transactions

Cash Management

Transfers

Locations

Reports

Account Services

Help

Settings

Home Page Preferences

Account Preferences

Security Preferences

Alerts

Address Change

Statement Delivery

User Roles

Company Policy

Users

Accessibility

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ACCOUNTS

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Available Balance

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\$3,686.71

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Available Balance

\$15,957.39
\$15,957.39

MUNICIPAL COMMER CKG **5122

Available Balance

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\$4,372.42

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\$5,297.31
\$5,297.31

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FIXED COMMERCIAL 300200

Current Balance

\$750,000.00

RLC VARIABLE 200200

Current Balance

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ESCROW BUSINESS MMKT **6356

Available Balance

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\$4,456.30

If you have the rights to manage the **Company Policy**, you can add restrictions across all users in the company.

- Home
- Message Center ⁸³
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
 - Home Page Preferences
 - Account Preferences
 - Security Preferences
 - Alerts
 - Address Change
 - Statement Delivery
 - User Roles
 - Company Policy**
 - Users
 - Accessibility
- Log Off

McQuetoo Transportation Company

Company Policy ⓘ

Overview Features Accounts User Roles

Transaction Type	Approval Limit	Per Day Approval Limits	Per Month Approval Limits	Per Account Approval Limits	Draft Actions Max		
ACH Collection	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any		
ACH Passthru	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99		1 Any	1 Any	1 Any
ACH Payments	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any	1 Any	1 Any
Change Address		50	200	5	1 Any	1 Any	1 Any
Check Reorder		50	200	5	1 Any	1 Any	1 Any
EFTPS	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any	1 Any	1 Any
Payroll	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any	1 Any	1 Any
Stop Payment		50	200	50	1 Any	1 Any	1 Any
Transfer - Internal	\$999,999.99	999 / \$999,999.99	999 / \$999,999.99	999 / \$999,999.99	1 Any	1 Any	1 Any
Wire - Domestic	\$999,999.99	50 / \$999,999.99	500 / \$999,999.99	50 / \$999,999.99	1 Any	1 Any	1 Any

Select a Transaction Type to add Company level restrictions.

- Home
- Message Center ⁸³
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles
- Company Policy**
- Users
- Accessibility
- Log Off

McQuetoo Transportation Company

Company Policy ⓘ

Overview Features Accounts User Roles

ACH PAYMENTS [Change](#)

Allowed Actions

Approval Limits

These limits are read-only

Maximum Amount ⓘ

Per transaction

\$ 999,999.99

Per Account Per Day

\$ 999,999.99

Per Day

\$ 999,999.99

Per Month

\$ 999,999.99

Maximum Count ⓘ

Per Account Per Day

999

Per Day

999

Per Month

999

You will be taken to the Approval Limits page. This is a view only page.

Click on **Allowed Actions**.

- Home
- Message Center ⁸³
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings

Home Page Preferences

Account Preferences

Security Preferences

Alerts

Address Change

Statement Delivery

User Roles

Company Policy

Users

Accessibility

Log Off

McQuetoo Transportation Company

Company Policy ⓘ

Overview Features Accounts User Roles

ACH PAYMENTS Change

Allowed Actions Approval Limits

Open Policy Tester

Add New Allowed Action

Allows **ACH Payments** transaction for **any amount**

DRAFT AMOUNT



Any

APPROVALS

1



SUBSIDIARIES



Any

ACCOUNTS



Any

DRAFT HOURS



Any

LOCATION



Any

IP ADDRESSES

Any

You will see the **Allowed Actions** looks very similar to the Allowed Actions on the User Roles page. However, there are a couple extra Action options...

Allows **ACH Payments** transaction for **any amount**DRAFT AMOUNT
AnyAPPROVALS
1SUBSIDIARIES
AnyACCOUNTS
AnyDRAFT HOURS
AnyLOCATION
AnyIP ADDRESSES
AnySEC CODES
Any

Permitted Regions

Select All

Clear All

- ☐ United States
- ☐ Canada
- ☐ Mexico

On the **Location** tile, you can control which region the IP address making the transaction may reside in.

Allows **ACH Payments** transaction for **any amount**

DRAFT AMOUNT
Any

APPROVALS
1

SUBSIDIARIES
Any

ACCOUNTS
Any

DRAFT HOURS
Any

LOCATION
Any

IP ADDRESSES
Any

SEC CODES
Any

IP Addresses

Add a new IP address (use !* as a wildcard) to restrict transaction origin:

192.168.1.*

Add

You can control the **IP addresses** that have the ability to process these transactions

Please note: This setting will stop anyone using the mobile app, as each mobile phone has an IP address that the provider supplies.

Click an account tile to view details and transaction history.

Home

Message Center

Transactions

Cash Management

Transfers

Locations

Reports

Account Services

Help

Settings

Home Page Preferences

Account Preferences

Security Preferences

Alerts

Address Change

Statement Delivery

User Roles

Company Policy

Users

Accessibility

Home

ACCOUNTS

Current: \$1,347,123.99

JCDC **8655

Available Balance

\$4,966.00

Current Balance

\$4,966.00

ATM SURCHARGE EXPENSE **8898

Available Balance

\$10,193.05

Current Balance

\$10,193.05

COMMERCIAL CHECKING **7245

Available Balance

\$3,686.71

Current Balance

\$3,686.71

COMMERCIAL HYBRID **7311

Available Balance

\$15,957.39

Current Balance

\$15,957.39

MUNICIPAL COMMER CKG **5122

Available Balance

\$4,372.42

Current Balance

\$4,372.42

MUNICIPAL HYBRID **7152

Available Balance

\$5,297.31

Current Balance

\$5,297.31

NON-PR COMMERC CKG **5537

Available Balance

\$4,864.35

Current Balance

\$4,864.35

INSTITUTIONAL MMKT **6030

Available Balance

\$9,596.43

Current Balance

\$9,596.43

OFFICIAL CHECKS **4572

Available Balance

\$10,007.90

Current Balance

\$10,007.90

NON PR COM CKG W/INT **1995

Available Balance

\$4,836.45

Current Balance

\$4,836.45

WHOLESALE MMKT (FINA... **6454

Available Balance

\$5,103.29

Current Balance

\$5,103.29

FIXED COMMERCIAL 300200

Current Balance

\$750,000.00

RLC VARIABLE 200200

Current Balance

\$500,000.00

ESCROW BUSINESS MMKT **6356

Available Balance

\$4,456.30

Current Balance

\$4,456.30

Transfer Money Now

Once you have the User Role created, you can **add** existing users to that Role or create a new user.

Click on **Users** under the **Settings** Menu.

- Home
- Message Center ⁸³
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles
- Company Policy
- Users**
- Accessibility
- Log Off

User Management

[Add User](#)

User	Email Address	Role	Status	Last login
Adam Potrykus		Administration	Active	2 hours ago
Amanda Ladewig		Administration	Active	
Angela Rust		Administration	Active	
Ann Naylor		Administration	Active	
Annette Feivor		Administration	Active	
Carrie Farmer		Administration	Active	
Cassey Schulz		Administration	Active	
Christine Lenoir		Administration	Active	10 days ago
Christopher Herb		Administration	Active	
David Varney		Administration	Active	7 days ago
Erin Stampfl		Administration	Active	10 days ago
Gloria Markowski		Administration	Active	33 minutes ago

To create a new user, click **Add User**.

Fill in the information of your new user.

In the top section, enter the personal information (name, email, and phone number) of your new user.

In the bottom section, enter the Login Details of the new user. For **User ID**, if you are creating a user who will also use Positive Pay and/or DepositPartner, please do your best to keep the User ID consistent across all three platforms. **Password** requirements will show on the screen when you are in the Password text field. Select the proper **User Role** from the dropdown menu. Click **Save New User Details** when finished.

New User Details

PERSONAL DETAILS

First Name

New

Last Name

User

Email Address

Email@Email.com

Phone Country

United States

Phone

(262)555-5555

LOGIN DETAILS

User ID

newuser

Password

Confirm Password

User Role

Accounts Payable

Discard New User Details

Save New User Details

Company Policy

Users

Accessibility













Log Off

- Home
- Message Center ⁸³
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
- Home Page Preferences
- Account Preferences
- Security Preferences
- Alerts
- Address Change
- Statement Delivery
- User Roles
- Company Policy
- Users**
- Accessibility
- Log Off

User Management

 Search Users

Add User

User	Email Address	Role	Status	Last login	
Adam Potrykus		Administration	Active	2 hours ago	
Amanda Ladewig		Administration	Active		
Angela Rust		Administration	Active	4 days ago	
Ann Naylor				7 days ago	
Annette Feivor					
Carrie Farmer				3 days ago	
Cassey Schulz				3 hours ago	
Christine Lenoir		Administration	Active	10 days ago	
Christopher Herb		Administration	Active		
David Varney		Administration	Active	7 days ago	
Erin Stampfl		Administration	Active	10 days ago	
Gloria Markowski		Administration	Active	33 minutes ago	

To **add** or **change** a User Role for an existing user, click on the **pencil icon** on that user's tile.

- Home
- Message Center ⁸³
- Transactions
- Cash Management
- Transfers
- Locations
- Reports
- Account Services
- Help
- Settings
 - Home Page Preferences
 - Account Preferences
 - Security Preferences
 - Alerts
 - Address Change
 - Statement Delivery
 - User Roles
 - Company Policy
 - Users**
 - Accessibility
 - Log Off

User Details

Status

Active

[Edit Status](#)

PERSONAL DETAILS

First Name

Minnie

Last Name

Mouse

Phone Country

United States

Phone

(222)444-6666

USER ROLE

[Manage User Roles](#)

Current Role

AccountsPayable

[Update Role](#)

USER LOGINS

Login Name

Minnie

Channel

Internet

Status

Password Change Required

Select the Appropriate User Role from the dropdown menu and assign it to the User. Click **Update Role** to Save.

Please note, after a user is created, the User Role is the only information an administrator can update. If the user needs to update phone information, that can be done by the user by following the "**Updating Password & Secure Access Code Phone Numbers**" user guide. Otherwise, for all other detail changes, please contact support at 888.769.3796 (option 2).

[Cancel](#)
[Delete](#)

Additional Resources and Support

- For additional resources, including “how-to” guides, please visit our online Client Resources page at:
 - » <https://www.johnsonfinancialgroup.com/client-resources>
- If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.

