First-Time Log in for Converting Users

Please note: *AccessJFG is not accessible via Internet Explorer.*
It is accessible on all other major browsers.

The login page of Online Banking looks like this.

Note: there are System Messages at the top where important information may be displayed.

There is a **Forgotten Password** link at the bottom of the box.

On your first login into AccessJFG, enter your **User ID** (see notes below about User ID) and your current **Business Gateway Password**.

Your **NEW User ID will be a hybrid** of your previous Business Gateway Customer ID & User ID. You will combine your Customer ID (without the preceding 288) and your User ID.

For example, if your Customer ID was 288JFG and your User ID was jdoe, your new AccessJFG User ID would be JFGjdoe. User ID is not case sensitive. Click **Log In** when finished.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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If any of the targets on this list are incorrect, please contact us for assistance. You will also be able to manage these targets after login by going to Security Preferences under Settings and choosing the Secure Delivery option. ✕

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Please select a target:

I have a Secure Access Code

Call me : (XXX) XXX-2655

Back

You will be prompted to receive a **Secure Access Code**.

You can select to receive the code via a **phone call** or **SMS text message** if a mobile phone is registered on your profile.

Secure Access Codes are temporary, one time use codes and are active for 15 minutes after they have been requested. If you haven't yet received your code, please contact us for assistance. ✕

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Enter your Secure Access Code

831569

Back   **Submit**

Enter the access code in the box provided and click **Submit.**

Please set your new password:

(i) **Password Requirements:**
- Must be between 8 and 99 characters
- Must contain at least 1 number
- Password must contain a minimum of 1 lower case characters.
- Password must contain a minimum of 1 upper case characters.
- Password must contain a minimum of 1 special characters.
- Password may not be the same as last 12 passwords.
- May not be the same as current password

New Password

Confirm New Password

Back   Submit

On first time login, you will be required to **change your password**.

The new password must meet the rules that are shown on the page.

Enter and **confirm** your new password and click **Submit.**

If this is a device you plan to use regularly, registering your device will limit the number of Secure Access Codes you will be requested to receive in the future. ✕

Device Registration

Access Code Accepted.

Do Not Register Device

Register Device

Register Device only if it is yours; such as your phone, tablet, or computer.

Please note, we recommend not using public computers for banking.

The interstitial page shows while your account details are being requested. From time-to-time, you may see JFG images or announcements on this page.

Logging On

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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Welcome, Kyle Kasbohm

- Home
- Message Center
- Transactions
- Cash Management
- Transfers
- Locations
- Account Services
- Help
- Settings
  - Home Page Preferences
  - Account Preferences
  - **Security Preferences**
  - Alerts
  - Mobile Authorizations
  - Address Change
  - Statement Delivery
  - User Roles
  - Users
  - Accessibility
- Log Off

Home

Transfer Money Now

ACCOUNTS

JB Commercial Test Line 352201	CM Term Loan 352202
Current Balance $0.00	Current Balance $0.00

CM - Test Business **2630	CM Test - Commercial **2687
Available Balance $419,564.40	Available Balance $25,500.00
Current Balance $419,564.40	Current Balance $25,500.00

ASSET SUMMARY

$445,064
Total Assets

94%
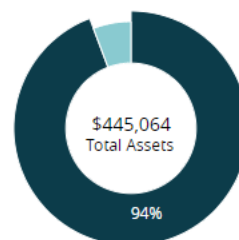
CM - Test Business
****2630
94.27%

Available Balance $419,564.40
Current Balance $419,564.40
View Transactions

‹ Previous   Next ›

You will then land on the homepage.

If you would like to update your phone numbers for the **Secure Access Code**, you can do so by selecting **Security Preferences** in the **Settings** menu.

Please note, updating your Phone Number is optional.

For additional assistance, please call 888.769.3796 or email tmsupport@johnsonfinancialgroup.com.

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⌂ Home

✉ 159 Message Center

💳 Transactions ⌄

🏢 Cash Management ⌄

≡ Transfers ⌄

⌖ Locations

📊 Reports ⌄

🔢 Account Services ⌄

? Help ⌄

⚙ Settings ⌃

Home Page Preferences

Account Preferences

Security Preferences

Alerts

User Roles

Company Policy

Users

Accessibility

↪ Log Off

Security Preferences

Change Password	>

Secure Delivery	>

Select **Secure Delivery** to update your Secure Access Code phone numbers.

JOHNSON FINANCIAL GROUP

- Home
- Messages
- Transactions
- Commercial
- Branches
- Reports
- Services
- Help
- Settings
  - Home Page Preferences
  - Account Preferences
  - **Security Preferences**
  - Alerts
  - Mobile Authorizations
  - Address Change
  - Accessibility
- Log Off

‹ Back to Security Preferences

Secure Delivery Contact Information

Enter your preferred email and/or phone contact information below. This contact information will be used for Secure Access Code delivery.

Voice Number

6373

SMS Text Number

-6373

Country

United States

SMS Text Number

ⓘ Voice delivery only available for United States phone numbers.

Voice Number

| New Text Number | New Voice Number |

Add **New Text Number** or **New Voice Number** by clicking the respective buttons at the bottom of the page. Save those new numbers by clicking the **check mark**.

You can edit or delete existing numbers by clicking the pencil or trash can icons respectively.

If you are adding a mobile phone number, we suggest you add it for both Voice and Text.

Additional Resources and Support

- For additional resources, including "how-to" guides, please visit our online Client Resources page at:
    - » https://www.johnsonfinancialgroup.com/client-resources

- If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.